

myPolicy: Access Policy Documents Online

abril 12, 2022

Citizens has added a new feature to myPolicy that will allow policyholders to view and download their policy documents (excluding claims documents). This includes new business and renewal declaration pages, billing invoices, cancellation notices, etc.

Policyholders soon will be notified of this new myPolicy feature. Please encourage your policyholders to activate/register their myPolicy account for easy access to their policy documents in addition to the existing features that include reporting claims and making payments.

myPolicy Registration and Activation

New policies: Citizens announced on [November 22, 2021](#), enhancements to myPolicy registration for new-business policyholders. When a new policy issues and the policyholder has provided Citizens with a valid email address, the policy is automatically registered in myPolicy and the policyholder will receive an email with instructions and a link to activate their account.

Existing policies: Policyholders not registered for myPolicy who have an active email address on file with Citizens can [register](#) an account. The policyholder will need:

- Policy number
- Property/primary ZIP
- Email address on record with Citizens

Resources

- Visit the [myPolicy](#) webpage for information
- Credentialed agency staff can log in to the *Agents* site and select **Training > Personal Job Aids** or **Commercial Job Aids** to access the *myPolicy Guide*.
- Select **FAQs** on the top-menu of the *Agents* website and:
 - Enter *myPolicy* in the *Search* field to access related FAQs
 - Enter [2353](#) in the Search field for step-by-step directions on how to update a policyholder's email address.

Share:

- mailto:?subject=myPolicy: Access Policy Documents Online&body=Check out this site I came across http://www.frpcjua.com/es/web/public/agent-updates-bulletin?p_p_id=com_liferay_journal_web_portlet_JournalPortlet&p_p_lifecycle=2&p_p_state=exclusive&p_p_resource_id=exportArticle&p_p_cacheability=cacheLevelPage&com_liferay_journal_web_portlet_JournalPortlet_groupId=20702&com_liferay_journal_web_portlet_JournalPortlet_articleId=23514564&com_liferay_journal_web_portlet_JournalPortlet_plid=1490056&com_liferay_journal_web_portlet_JournalPortlet_portletResource=com_liferay_asset_publisher_web_portlet_AssetPublisherPortlet_INSTANCE_3YC3hsskaUbZ&com_liferay_journal_web_portlet_JournalPortlet_targetExtension=pdf