

Your Feedback Requested: Technology Survey

octubre 26, 2021

Over the last 10 years, Citizens has made numerous updates to streamline our systems, improve efficiency and meet legislative directives. To get a better understanding about your overall satisfaction with Citizens' technology, we are asking agency principals, appointed agents, licensed customer representatives and nonlicensed support staff to complete our [Agency Technology Feedback Survey](#) by November 2.

The survey should take no more than 10 minutes to complete and contains 35 questions about Citizens' systems, including PolicyCenter® and the Property Insurance Clearinghouse.

This is a great opportunity to voice any praises or concerns about Citizens' systems. We value and appreciate your feedback.

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