

PolicyCenter Upgrade

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This summer, Citizens will upgrade PolicyCenter[®] to provide users an improved and more stable policy-management system. Agents who have tested the upgrade report its improved performance and enhanced features make work faster and more efficient.



Figure 1: *My Activities* screen after the upgrade.

Some of the features of the upgrade include:

- User-friendly interface
- Enhanced document upload functionality
- Ability to personalize user settings

Resources

Stay tuned for upcoming communications about the upgrade and any associated training and resources that will be available.

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