

# Citizens Property Insurance Board of Governors Meeting Agenda

Wednesday, March 27, 2019 • 9:00 a.m. – 12:00 p.m. (Eastern Daylight Time)  
Teleconference Number: 888-942-8686 • Participant Code: 944 710 6691#

Sheraton Orlando North, 600 N. Lake Destiny Drive, Maitland, FL 32751

In accordance with Citizens Public Comment procedure public comments will be received at intervals throughout the meeting prior to a vote being taken.

1. **Approval of Prior Meeting's Minutes** Chairman Aubuchon
  - ▲ December 12, 2018 [AI Index A]

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2. **Chairman's Report** Chairman Aubuchon

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3. **President's Report** Barry Gilway

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4. **Chief Financial Officer Report** Jennifer Montero
  - ▲ Finance & Investment Committee Report, Gary Aubuchon, Chair
    - Risk Transfer Program Update
    - Commercial Banking Services (ITN 19-0036) [AI Index B]
  - ▲ Financial Summary and Statement of Operations, 12-31-18
  - ▲ Quarterly Financial Update, 12-31-18

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5. **Chief Systems & Operations Officer Report** Kelly Booten
  - ▲ Information Systems Advisory Committee Report, Jim Holton, Chair
    - ISAC Charter [AI Index C]
  - ▲ Facilities
    - Chair Replacement for Jacksonville [AI Index D]

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6. **Chief Claims Officer Report** Jay Adams
  - ▲ Claims Committee Report, Chair
    - Geospatial Intelligence Center (GIC) Membership Upgrade [AI Index E]

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7. **Chief Underwriting & Agency Services Report** Steve Bitar
  - ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
    - MAAC Charter [AI Index F]

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8. **Chief Internal Audit Officer Report** Joe Martins
  - ▲ Audit Committee Report, Bette Brown, Chair
  - ▲ OIA Dashboard
  - ▲ Audit Committee Charter
  - ▲ 2018 Annual Report

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9. **Chief Communications, Legislative & External Affairs Officer Report** Christine Ashburn
  - ▲ Legislative Update
  - ▲ Communications & External Affairs
    - Florida Statewide Title Sponsor 2019 [AI Index G]

## Consideration of Consent Items

Chairman Aubuchon

Consent items are contract extensions, amendments or additional spending authorities for items previously approved by Citizens Board of Governors.

Items not requiring detailed explanation to the Board of Governors.

- ▲ Document Generation: Software License and Services
- ▲ Security Services (Jacksonville)
- ▲ Security Services (Tallahassee)
- ▲ Tampa Office Space Lease – CAM Charges

## New Business / Adjourn

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ACTION ITEM INDEX: Items requiring detailed explanation to the Board of Governors

- A. Board of Governors Meeting Minutes, December 12, 2018
- B. Commercial Banking Services
- C. ISAC Charter
- D. Chair Replacement
- E. Geospatial Intelligence Center (GIC) Membership Upgrade
- F. MAAC Charter
- G. Florida Statewide Title Sponsor 2019

### Next Board of Governors and Committee Meetings

June 18-19, 2019

Sheraton Orlando North, 600 N. Lake Destiny Drive, Maitland, FL 32751



## SPEAKER REQUEST FORM

Please complete this form if you wish to speak on a proposition before the Board or wish to designate a representative to speak on your behalf.

Meeting Date: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_

If dialing in, please provide your landline phone number (not cell). This will ensure a clear line into the teleconference.

(\_\_\_\_) \_\_\_\_\_

Representing: \_\_\_\_\_

1. I wish to speak on the following matter(s):

Agenda Item/ Proposition(s): \_\_\_\_\_

I  SUPPORT  OPPOSE  Information Only

2. I am designating the following person to speak on my behalf:

\_\_\_\_\_