

ACTION ITEM

Claims Committee Meeting, March 19, 2019
Board of Governors Meeting, March 27, 2019

CONTRACT ID:	Geospatial Intelligence Center (GIC) Membership Upgrade SS 19-2001 RECOMMENDED VENDOR: NATIONAL INSURANCE CRIME BUREAU (NICB)
BUDGETED ITEM	No.
CONTRACT AMOUNT	The total estimated cost for the 33 month term is \$912,732.95.
PURPOSE / SCOPE	<p>Citizens is seeking to upgrade its National Insurance Crime Bureau (NICB) membership to include the NICB's Geospatial Intelligence Center (GIC). The NICB is a non-profit fraud prevention consortium that aggregates and disseminates data across its members in order to help prevent, detect, and deter insurance fraud. The GIC collects and disseminates high resolution aerial imagery that assists in assessing and responding to damages caused by catastrophic events.</p> <p>Through the proposed membership upgrade to the GIC, Citizens will gain long-term access to the GIC's repository of aerial imagery data, as well as pre and post event aerial imagery moving forward. The GIC's consortium of high priority users, including FEMA and the Red Cross, provides enhanced access for catastrophic event imagery. This ensures the availability of imagery without delay. GIC membership also provides an opportunity to influence the timing and focus of the GIC's aerial imagery collection.</p> <p>Citizens' current NICB membership provided temporary access to imagery for Hurricane Irma and Michael, and it was critical to our catastrophe response, adjustment of claims, and efforts to reduce fraud. This imagery data aids Citizens in identifying the hardest hit areas for purposes of deploying emergency operations centers, contacting impacted policyholders, and time-stamping damage to properties to prevent fraud.</p> <p>This upgrade to GIC membership will provide a direct contribution to the GIC for the costs of the GIC program, which are shared across GIC member insurers. This funding supports the GIC and its mission which, by making post-loss imagery available online, serves an important public interest not only to catastrophe response organizations but also to those individuals and families directly impacted by events.</p>
CONTRACT TERM(S)	The contract term is 33 months, beginning April 1, 2019 and ending December 31, 2022.
PROCUREMENT METHOD	Single Source 19-2001 was publically posted on March 5, 2019. An opportunity for vendor inquiry and protest is being provided in accordance with Citizens' Purchasing Policy and s. 287.057, Florida Statutes.
RECOMMENDATION	<p>Staff recommends the Citizens' Claims Committee approve and recommends the Board of Governors:</p> <ul style="list-style-type: none">a) Approve the NICB contract amendment not to exceed \$912,732.95 for the period of April 1, 2019 to December 31, 2022, for the GIC Membership Upgrade Action Item, SS 19-2001; andb) Authorize staff to take any appropriate or necessary action consistent with this Action Item.

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CONTACTS

Jay Adams, Chief Claims Officer