

Software Ordering Document

| | | | |
|------------------------|---|--|--|
| Partner Name: | Applications Software Technology LLC | Partner AP Contact: | Accounts Payable |
| Address: | 4343 Commerce Ct. Suite 701 | Phone: | 630-778-1180 |
| City: | Lisle | Email Address: | ap@astcorporation.com |
| State/Province: | IL | Fax Number: | 630-778-1179 |
| Postal Code: | 60532 | | |
| End User Name: | Citizens Property Insurance Corporation | End User Technical Contact: | Bishwas Khanal |
| Address: | 331 West Bay Street | Phone: | (904) 407-0227 |
| City: | Jacksonville | Fax: | |
| State/Province: | FL | End User Contact Email Address: | Bishwas.khanal@citizensfla.com |
| Postal Code: | 32202 | | |

A. Programs and Program Related Service Offerings

The following programs (“**Oracle Software**”) will be terminated for use by Citizens Property Insurance Corporation.

| Data Center: North America | | | |
|---|------------------|----------|----------------|
| Cloud Services | Metric | Quantity | Term in Months |
| B84256 - Oracle Talent Acquisition Cloud Service | Hosted Employee | 3000 | 12 |
| B82310 - Oracle Taleo Scheduling Cloud Service | Hosted Employee | 3000 | 12 |
| B84262 - Additional Test Environment for Oracle Taleo Cloud Service | Test Environment | 1 | 12 |

The following program (“**Oracle Software**”) replaces the previous 3 SKU's for use by Citizens Property Insurance Corporation.

| Data Center: North America | | | |
|---|-----------------|----------|----------------|
| Cloud Services | Metric | Quantity | Term in Months |
| B87675 - Oracle Fusion Recruiting Cloud Service | Hosted Employee | 2850 | 17.35 |

The following programs (“**Oracle Software**”) will continue to be in use by Citizens Property Insurance Corporation.

| Data Center: North America | | | |
|--|------------------------|-----------------|-----------------------|
| Cloud Services | Metric | Quantity | Term in Months |
| B79785 - Oracle Enterprise Performance Reporting Cloud Service | Hosted Named User | 30 | 17.35 |
| B73946 - Oracle Planning and Budgeting Cloud Service | Hosted Named User | 100 | 17.35 |
| B73946 - Oracle Planning and Budgeting Cloud Service | Hosted Named User | 10 | 17.35 |
| B79785 - Oracle Enterprise Performance Reporting Cloud Service | Hosted Named User | 10 | 17.35 |
| B81510 - Oracle Fusion Financial Reporting Compliance Cloud Service | Hosted Named User | 100 | 17.35 |
| B73948 - Oracle Fusion WebCenter Forms Recognition Cloud Service | Hosted 1K Records | 10 | 17.35 |
| B84490 - Oracle Additional Test Environment for Oracle Fusion Cloud Service | Each | 1 | 17.35 |
| B85243 - Oracle Data Masking for Fusion Cloud Services | Each | 1 | 17.35 |
| B69711 - Oracle Fusion Financials Cloud Service | Hosted Named User | 100 | 17.35 |
| B69717 - Oracle Fusion Purchasing Cloud Service | Hosted Named User | 30 | 17.35 |
| B69719 - Oracle Fusion Sourcing Cloud Service | Hosted Named User | 30 | 17.35 |
| B69720 - Oracle Fusion Procurement Contracts Cloud Service | Hosted Named User | 30 | 17.35 |
| B78965 - Oracle Fusion Supplier Qualification Management Cloud Service | Hosted Named User | 30 | 17.35 |
| B73947 - Oracle Fusion Automated Invoice Processing Cloud Service | Hosted 1K Records | 10 | 17.35 |
| B69713 - Oracle Fusion Expenses Cloud Service | Hosted Employee Report | 1000 | 17.35 |
| B69718 - Oracle Fusion Supplier Portal Cloud Service | Hosted Named User | 30 | 17.35 |
| B69721 - Oracle Fusion Self Service Procurement Cloud Service | Hosted Named User | 500 | 17.35 |
| B84576 - Oracle Fusion Transactional Business Intelligence Cloud Service | Hosted Named User | 10 | 17.35 |
| B93450 - Oracle DataFox Supplier Intelligence Cloud Service | Hosted Named User | 10 | 17.35 |
| B85800 - Oracle Human Capital Management Base Cloud Service | Hosted Employee | 2860 | 17.35 |
| B75365 - Oracle Fusion Time and Labor Cloud Service | Hosted Named User | 2,850 | 17.35 |
| B84490 - Oracle Additional Test Environment for Oracle Fusion Cloud Service | Each | 1 | 17.35 |
| B84490 - Oracle Additional Test Environment for Oracle Fusion Cloud Service | Each | 1 | 17.35 |
| B67290 - Oracle Fusion Global Payroll Cloud Service | Hosted Named User | 1200 | 17.35 |
| B67291 - Oracle Fusion Goal Management Cloud Service | Hosted Named User | 1200 | 17.35 |
| B67293 - Oracle Fusion Performance Management Cloud Service | Hosted Named User | 1200 | 17.35 |
| B67294 - Oracle Fusion Talent Review and Succession Management Cloud Service | Hosted Named User | 1200 | 17.35 |

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|---|-----------------------------------|-------|-------|
| B67295 - Oracle Fusion Workforce Compensation Cloud Service | Hosted Named User | 1200 | 17.35 |
| B81291 - Oracle Fusion Career Development Cloud Service | Hosted Named User | 1200 | 17.35 |
| B79034 - Oracle Address, Email and Phone Verification Cloud Service | Per Verification - Hosted Records | 10000 | 17.35 |
| B87675 - Oracle Fusion Recruiting Cloud Service | Hosted Employee | 2850 | 17.35 |

B. TERMS FOR ORDERED CLOUD SERVICES

1. ORACLE CONTRACT INFORMATION

This ordering document incorporates by reference the terms of the end user agreement listed below:

End User Agreement: Exhibit A to US-OPN-MDA-CSD PSADD-622040-05-APR-2022 (the End User Cloud Services Agreement)

2. Fees

All fees payable are due as per due date on the on the invoice and the terms of the Agreement. Once placed, your order is non-cancelable and the sums paid nonrefundable, except as otherwise provided herein.

3. Offer Validity

This order is valid through 30-APR-2023

4. Price Hold for Cloud Services

During the services period, you may order additional quantities of the cloud services acquired under this ordering document at unit net prices listed in Attachment 1 – Software Pricing Details. This price hold does not apply to any renewals or extensions of the cloud services ordered under this ordering document, to cloud services ordered pursuant to a separate Oracle discount or promotion, or to any cloud services other than those listed in the initial purchase under this ordering document.

5. Renewal of Cloud Services

Notwithstanding any statement to the contrary in the Services Specifications, the parties expressly agree that the Cloud Services acquired under this Ordering Document will not Auto Renew.

C. Additional Terms

1. Midterm Subscription Change

As a condition to distributing the cloud services in this order (a) you must execute the Midterm Subscription Change Letter Exhibit ("Midterm Subscription Change Letter Exhibit") attached to this order. Oracle's acceptance of this order is subject to Oracle's review and approval of the terms of the Midterm Subscription Change Letter Exhibit. You may not make any modifications to the Midterm Subscription Change Letter Exhibit without the prior written consent of Oracle and any changes, if consented to by Oracle, shall be identified clearly.

The services fees due under this order for any new cloud services shall be reduced based on the date of the end user's access for such new cloud services, and by the amount of fees paid, if any, for the unused portion of the Previous Services following the Cloud Services Start Date, provided that the invoices for the Previous Services have been paid in full. The services period end date will be the same for all cloud services on this order.

You agree that this order terminates and supersedes, as of the Cloud Services Start Date, the following order(s) between the parties including any amendments and addendum thereto (collectively, the "Previous Orders") under which you previously acquired cloud services ("Previous Services") detailed in the attached Midterm Subscription Change Letter. Accordingly, you acknowledge and agree on the attached Midterm Subscription Change Letter that the Previous Services are being terminated.

You agree to pay any fees for Previous Services that have accrued prior to the Cloud Services Start Date.

The services fees due under this order for any new cloud services shall be reduced based on the date of the end user's access for such new cloud services, and by the amount of fees paid, if any, for the unused portion of the Previous Services following the Cloud Services Start Date, provided that the invoices for the Previous Services have been paid in full. The services period end date will be the same for all cloud services on this order.

2. Transition Period

As part of the transition from Taleo Cloud Services to Fusion Cloud Services, You have a right to the Taleo Cloud Services acquired under this order (parts #B84262, B82310, & B84262) up to the quantity set out above at no cost for a period of 12 months from the Cloud Services Start Date of this order (the "Transition Period"). The additional test environment (part # B84262) will not be renewed at the end of the transition period and Your use of Taleo Cloud Services will be terminated. You will no longer have any right to access or use the Taleo Cloud Services nor will You be permitted to reinstate such Cloud Services.

D. Others

1. Order of Precedence

In the event of inconsistencies between the terms contained in this ordering document and the End User agreement referenced above this ordering document will control over the terms contained in any purchase order or other documents.

2. Addendum

AST agrees that the Public Records Addendum attached hereto as Addendum to this Software Ordering Document (the "Addendum") is hereby incorporated into this Software Ordering Document in order to address the public posting of this Software Ordering Document, and its disclosure to third parties.

3. Entire Agreement

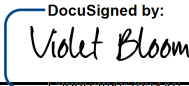
You acknowledge that your actions of completing this form and submitting it electronically constitute your execution of this ordering document and agreement to its terms. You agree that the End User agreement referenced in section B1 and this ordering document constitute the entire agreement between you, AST and Oracle with regard to the subject matter herein and as such, no other preprinted, non-negotiated or other terms and conditions on any document provided by You (e.g., on a purchase order or elsewhere) shall apply.

The signature below affirms your commitment to pay for the cloud services ordered in accordance with the terms of this ordering document.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed and delivered by their respective, duly authorized representatives

Citizens Property Insurance Corporation
301 West Bay Street
Jacksonville, FL 32202

Applications Software Technology LLC
4343 Commerce Ct. Suite 701
Lisle, IL 60562

By: 
(Signature) DocuSigned by:
F390B38167024A0...

By: 
(Signature)

Name: violet Bloom

Name: Jennifer Mascari

Title: CHRO

Title: Chief Sales Officer, Public Sector

Date: 4/24/2023

Date: 4/26/2023

By: 
(Signature) DocuSigned by:
7B9C7AA80097483...

Name: Kelly Booten

Title: Chief Operating Officer

Date: 4/24/2023

ADDENDUM 1 PUBLIC RECORDS ADDENDUM (“ADDENDUM”)

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|---|
| Company Name (“Vendor”): Applications Software Technology, LLC |
| Agreement Name/Number (“Agreement”): Software Ordering Document / 16-15-0029-01 |
| Primary Vendor Contact Name: David Dawson |
| Telephone: 813-777-9457 |
| Email: ddawson@astcorporation.com |

Citizens is subject to Florida public records laws, including Chapter 119, Florida Statutes. As a part of providing public access to Citizens’ records, Citizens makes its contracts available on Citizens’ external website located at www.citizensfla.com/contracts. This Addendum is incorporated into the Agreement in order to address Citizens’ public posting of the Agreement and its disclosure to third parties.

If Vendor asserts that any portion of the Agreement is exempt from disclosure under Florida public records laws, (the “Redacted Information”), such as information that Vendor considers a protected “trade secret” per Section 815.045, Florida Statutes, then Vendor must select the corresponding declaration below and provide the following to Vendor.ManagementOffice@citizensfla.com:

- (1) **A copy of the Agreement in PDF format with the Redacted Information removed (the “Redacted Agreement”); and,**
- (2) **A dated statement on Vendor’s letterhead in PDF format clearly identifying the legal basis for Vendor’s redaction of the Redacted Information (the “Redaction Justification”).**

Vendor must select one of the two declarations below. If Vendor does not select one (1) of the two (2) declarations below, or if Vendor fails to provide the Redacted Agreement and Redaction Justification within thirty (30) calendar days of Vendor’s receipt of the fully executed Agreement, then without further notice to Vendor, Citizens may post the non-redacted version of the Agreement on its public website and may release it to any member of the public.

| <u>Vendor Declaration:</u> |
|---|
| <input checked="" type="checkbox"/> Vendor WILL NOT SUBMIT a Redacted Agreement. Citizens may post Vendor’s full, complete, and non-redacted Agreement on its public website, and may release the Agreement to any member of the public without notice to Vendor. Or <input type="checkbox"/> Vendor asserts that a portion of the Agreement is confidential and/or exempt under Florida Public Records law. Therefore, Vendor WILL SUBMIT a Redacted Agreement and a Redaction Justification within thirty (30) calendar days of receipt of the fully executed Agreement. Citizens may post Vendor’s Redacted Agreement on its public website, or release it to any member of the public, without notice to Vendor. If Citizens receives a public records request for the Agreement, Citizens will provide only the Redacted Agreement and Redacted Justification to the requestor. Vendor acknowledges that, in the event of any legal challenge regarding these redactions, Vendor will be solely responsible for defending its position or seeking a judicial declaration. |