CITIZENS PROPERTY INSURANCE CORPORATION

2101 MARYLAND CIRCLE

TALLAHASSEE, FLORIDA 32303-1001

TELEPHONE: (850) 504-4300 FAX: (850) 575-1879



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Contact: Michael Peltier 850.264.7702 (cell) 850.513.3774

The 2019 hurricane season is here: Citizens Is Ready. Are You?

TALLAHASSEE, FL - Citizens Property Insurance Corporation is reminding policyholders to shore up their emergency preparations as we enter the 2019 hurricane season that begins Saturday.

"Another hurricane season is upon us and our policyholders' highest priority must be their personal safety," said Barry Gilway, Citizens President, CEO and Executive Director. "With Hurricanes Irma and Michael still fresh in our minds, we urge everyone to make sensible preparations. Citizens is ready. You should be, too."

To help all Floridians, Citizens has partnered with the Florida Public Radio Emergency Network (FPREN) to bring the latest news about catastrophic weather impacting your area. Following a storm, FPREN updates can be heard on public radio stations. An updated mobile app is expected to be released soon.

The Citizens website features a <u>Storm Tracker feed</u>, which delivers real-time <u>National Hurricane</u> <u>Center</u> updates directly to your desktop and mobile device through its <u>website</u>. Citizens also offers storm preparation and response information through Facebook and Twitter at @citizens fla.

Going into the 2019 hurricane season, policyholders should:

- Pack a <u>disaster supply kit</u>, learn your <u>evacuation route</u> and develop a family communication plan
 that includes emergency contact information. Don't forget to <u>create a plan for your pets!</u> Not all
 emergency shelters allow pets.
- Register for <u>myPolicy</u> to view your policy, claims and billing information. Verify that Citizens has up-to-date contact and mortgage information. You can also use <u>myPolicy</u> to submit a claim online.
- Ensure that all key <u>property and family information</u> (insurance policies, health records, financial records, pet records, identification details, <u>home inventory</u>, etc.) are stored in a safe, waterproof and easy to access location.
- Take advantage of <u>Florida's sales tax holiday</u> on hurricane supplies, which runs from May 31 to June 6, 2019

If you suffer property damage, remember to <u>Call Citizens First</u> at 866.411.2742 or visit <u>myPolicy</u> to report a claim. Representatives are available 24/7. More information can be found on the <u>Citizens website</u>.

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

