

Executive Summary

Information Systems Advisory Committee Teleconference, Nov 27, 2018

Board of Governors Meeting, Dec 12, 2018

ISAC Report

The ISAC met via teleconference on November 27, 2018. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request).

Chief Systems & Operations Update: Kelly Booten, Chief Systems and Operations, briefed the committee on IT's contribution to Hurricane Michael catastrophe response and the status of open audit findings that are owned by IT.

Centerpoint Update: Sarah Harrell, Enterprise Program Director, briefed the committee on the status of the Centerpoint Enterprise Resource Planning implementation.

Action Items: Aditya Gavvala, VP IT Services & Delivery, presented the Office Building and Datacenter Electrical Services Action Item. Kelly Booten presented the Information Technology Research and Advisory Services Action Item. The ISAC recommends BOG approval of each.

Consent Item: Aditya Gavvala, VP IT Services & Delivery, presented the Document Generation Software License and Service Consent Item. This Consent Item has been deferred for later consideration. Kelly Booten presented the Technology Infrastructure, Software, Professional Services, and Staff Augmentation Consent Item for which the ISAC recommends BOG approval.

Recommendation(s)

Approval of the following two action items:

The Citizens' Information Systems Advisory Committee recommends the Citizens Board of Governors:

- a) Approve the contract, including the optional renewal, for Office Building and Data Center Electrical Services, ITB 18-0037, to Miller Electric Company;
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item; and
- c) Approve this Action Item not to exceed \$170,000 for the contract term as described above.

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The Citizens' Information Systems Advisory Committee recommends the Citizens' Board of Governors:

- a) Approve the contract for Information Technology Research and Advisory Services 81141902-VITA-18-ACS with Gartner, Inc. for a 1- year term;
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item;
and
- c) Approve this Action Item not to exceed \$293,492 for a 1-year term.