

# AGENDA

Citizens Property Insurance Corporation

## Consumer Services Committee Meeting

April 5, 2018

Meeting: 10:00 am – 11:30 am (Eastern Time)

**Conference Call Dial-in: 1-866-361-7525, Code: 6487811621#, Pin: 1060#**

<b>Call Meeting to Order / Roll Call</b>	<b>Chairman Schinz</b>
1. <b>Approval of Prior Meeting's Minutes</b> November 30, 2017	Chairman Schinz
2. <b>Voice of the Customer (VoC) Update</b>	Steve Bitar Jeremy Pope
3. <b>Self Service Strategy Update</b>	Jeremy Pope
4. <b>New Business</b>	Chairman Schinz
5. <b>Adjourn</b>	Chairman Schinz