

SUMMARY OF FINANCIAL POSITION AND OPERATIONS

(\$000s omitted)

					nsol	idated										es Accour				
	Y	TD-Mar 18	}	TD-Mar 17	Е	Budget	•	YOY Var	Bud	get Var	Y	TD-Mar 18	Y	D-Mar 17	l	Budget	Y	OY Var	Bud	get Var
Operations: Direct written premium	\$	206,632	\$	210,859	\$	216,885	\$	(4,227)	\$	(10,253)	\$	123,460	\$	116,832	\$	131,174	\$	6,629	\$	(7,714)
Ceded written premium:																				
Depopulation		(3,308)		(3,193)		(9,842)		(115)		6,533		(1,249)		(2,018)		(1,844)		769		595
FHCF		-		-		-		-		-		-		-		-		-		-
Private reinsurers		-		-		-		-		-		-		-		-		-		-
Net earned premium		209,470		217,544		209,770		(8,074)		(300)		119,754		110,372		119,589		9,382		165
Net losses incurred		62,124		65,153		89,866		(3,030)		(27,742)		51,426		50,532		74,862		894	((23,436)
Net LAE incurred		45,213		30,360		23,217		14,853		21,996		34,911		23,850		18,340		11,061		16,571
Other underwriting expenses		20,474		23,709		22,936		(3,236)		(2,463)		12,136		12,656		13,412		(520)		(1,276)
Administrative expenses		39,130		36,479		42,381		2,651		(3,250)		16,940		18,467		26,594		(1,527)		(9,653)
Net investment income		27,206		14,915		27,973		12,292		(767)		9,219		9,608		9,812		(389)		(593)
Net income (loss)	\$	65,517	\$	77,818	\$	60,056	\$	(12,301)	\$	5,461	\$	9,686	\$	14,873	\$	(3,322)	\$	(5,187)	\$	13,008
Assets, Liabilities and Surplus: Cash and invested assets	\$	10,044,514	\$	10,109,043 ((1)		\$	(64,529)			\$	3,493,511	\$	3,552,212	(1)		\$	(58,700)		
Net loss reserves		606,672		740,371 ((1)			(133,699)				378,910		441,817	(1)			(62,907)		
Net LAE reserves		394,547		432,163 ((1)			(37,616)				263,943		283,594	(1)			(19,652)		
Net unearned premium		424,440		430,586 ((1)			(6,146)				249,204		246,747	(1)			2,457		
Bonds and interest payable		2,008,697		1,991,430 ((1)			17,268				695,897		690,089	(1)			5,808		
Surplus	\$	6,446,202	\$	6,359,300 ((1)		\$	86,902			\$	1,901,232	\$	1,886,040	(1)		\$	15,192		
Policy Metrics: Policies inforce		440,351		451,189		444,540		(10,838)		(4,189)		303,699		293,295		307,854		10,404		(4,155)
Policies serviced		459,219		489,203		469,869		(29,984)		(10,650)		311,786		313,006		319,590		(1,220)		(7,804)
Cash flows:																				
Cashflow from operations	\$	(84,161)	\$	92,005			\$	(176,166)			\$	(64,271)	\$	28,835			\$	(93,106)		
Cashflow from investing		51,615		191,094				(139,479)				17,449		39,013				(21,564)		
Cashflow from financing		(406)		(98)				(308)				206		339				(133)		
Operating metrics:																				
Direct loss ratio		29.7%		30.0%		42.8%		-0.3%		-13.2%		42.9%		45.8%		62.6%		-2.8%		-19.7%
Direct LAE ratio		21.6%		14.0%		11.1%		7.6%		10.5%		29.2%		21.6%		15.3%		7.5%		13.8%
Underwriting expense ratio		9.9%		11.2%		10.6%		-1.3%		-0.7%		9.8%		10.8%		10.2%		-1.0%		-0.4%
Administrative expense ratio		18.9%		17.3%		19.5%		1.6%		-0.6%		13.7%		15.8%		20.3%		-2.1%		-6.6%
Expense ratio		28.8%		28.5%		30.1%		0.3%		-1.3%		23.6%		26.6%		30.5%		-3.1%		-6.9%

^{(1) -} Balance sheet information presented is as of December 31, 2017.

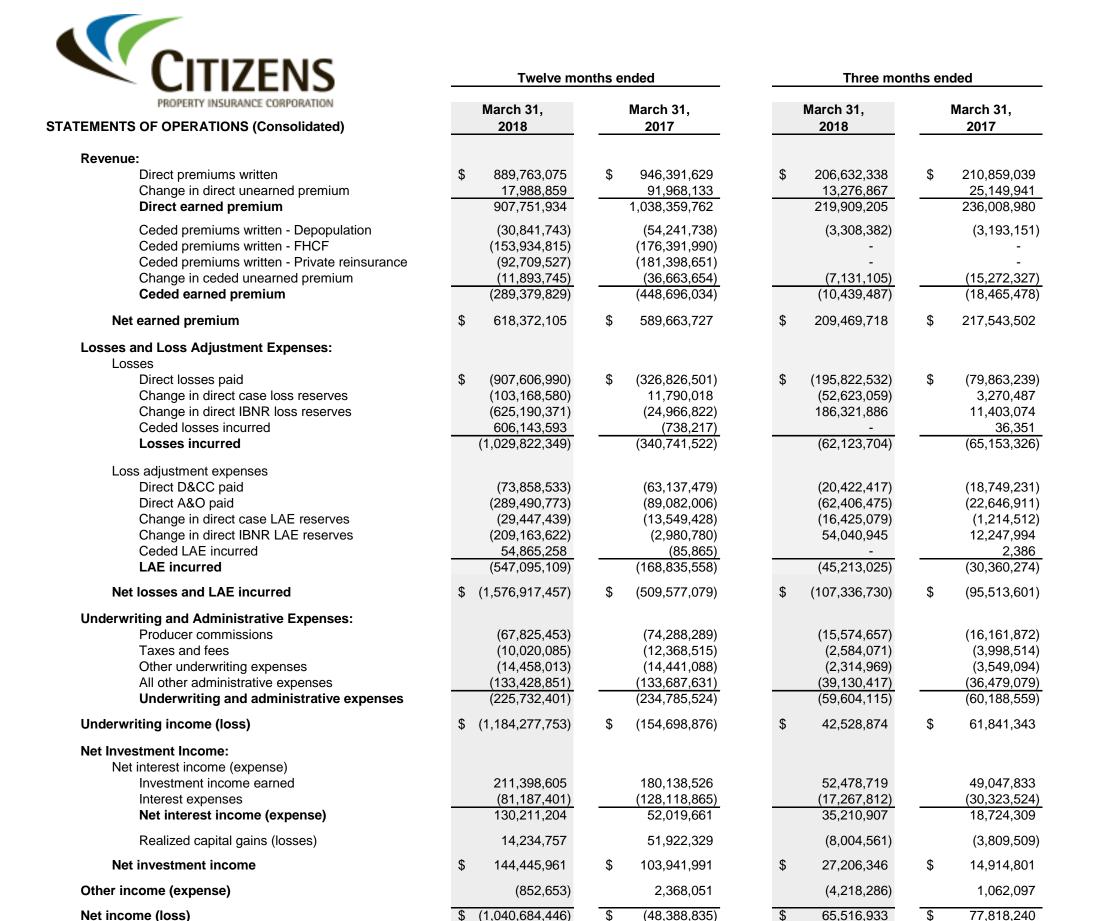


SUMMARY OF FINANCIAL POSITION AND OPERATIONS

(\$000s omitted)

				Commerci	ial Line	s Accou								Coasta	al A	ccount				
	Υ٦	ΓD-Mar 18	Υ٦	ΓD-Mar 17	Buc	dget	Y	OY Var	Budget Var		7	TD-Mar 18	Y	TD-Mar 17	В	Sudget	Y	OY Var	Bud	get Var
Operations:																				
Direct written premium	\$	4,015	\$	4,970	\$	4,186	\$	(955)	\$ (171	1)	\$	79,157	\$	89,057	\$	81,525	\$	(9,900)	\$	(2,368)
Ceded written premium:																				
Depopulation		(7)		67		(713)		(74)	706	3		(2,052)		(1,243)		(7,284)		(810)		5,232
FHCF		-		-		-		-	-			-		-		-		-		-
Private reinsurers		-		-		-		-	-			-		-		-		-		-
Net earned premium		4,713		7,955		4,901		(3,242)	(188	3)		85,002		99,217		85,280		(14,214)		(277)
Net losses incurred		726		1,096		410		(371)	316	3		9,972		13,525		14,594		(3,553)		(4,622)
Net LAE incurred		12		(573)		170		584	(158	3)		10,290		7,083		4,707		3,207		5,583
Other underwriting expenses		520		768		548		(248)	(28	3)		7,819		10,286		8,977		(2,467)		(1,158)
Administrative expenses		865		1,012		687		(147)	179	9		21,325		16,999		15,100		4,326		6,225
Net investment income		7,640		7,535		7,927		105	(287	7)		10,347		(2,229)		10,234		12,576		113
Net income (loss)	\$	10,233	\$	13,213	\$	11,037	\$	(2,980)	\$ (804	4)	\$	45,598	\$	49,732	\$	52,341	\$	(4,134)	\$	(6,743)
Assets, Liabilities and Surplus:																				
Cash and invested assets	\$	1,948,935	\$	1,936,461 ((1)		\$	12,475			\$	4,602,067	\$	4,620,371	(1)		\$	(18,304)		
Net loss reserves		69,993		73,190 ((1)			(3,198)				157,770		225,364	(1)			(67,594)		
Net LAE reserves		16,886		17,995 ((1)			(1,109)				113,719		130,574	(1)			(16,855)		
Net unearned premium		8,977		9,682 ((1)			(705)				166,260		174,157	(1)			(7,898)		
Bonds and interest payable		109,912		108,995	(1)			917				1,202,888		1,192,346	(1)			10,543		
Surplus	\$	1,748,842	\$	1,738,657	(1)		\$	10,185			\$	2,796,128	\$	2,734,603	(1)		\$	61,525		
Policy Metrics:																				
Policies inforce		1,196		1,723		1,192		(527)	4	4		135,456		156,171		135,494		(20,715)		(38)
Policies serviced		1,300		2,054		1,330		(754)	(30	0)		146,133		174,143		148,949		(28,010)		(2,816)
Cash flows:																				
Cashflow from operations	\$	7,400	\$	12,553			\$	(5,153)			\$	(27,290)	\$	50,617			\$	(77,907)		
Cashflow from investing		1,773		(2,112)				3,885				32,393		154,193				(121,800)		
Cashflow from financing		(18)		(490)				472				(594)		53				(647)		
Operating metrics:																				
Direct loss ratio		15.4%		13.8%		8.4%		1.6%	7.09	%		11.7%		13.7%		17.1%		-1.9%		-5.4%
Direct LAE ratio		0.2%		-7.2%		3.5%		7.4%	-3.29	%		12.1%		7.1%		5.5%		5.0%		6.6%
Underwriting expense ratio		12.9%		15.4%		13.1%		-2.5%	-0.19	%		9.9%		11.5%		11.0%		-1.7%		-1.1%
Administrative expense ratio		21.5%		20.4%		16.4%		1.2%	5.19	%		26.9%		19.1%		18.5%		7.9%		8.4%
Expense ratio		34.5%		35.8%		29.5%		-1.3%	5.09	%		36.8%		30.6%		29.5%		6.2%		7.3%

^{(1) -} Balance sheet information presented is as of December 31, 2017.





CITIZENS	Twelve mo	onths ended	Three months ended							
PROPERTY INSURANCE CORPORATION EMENTS OF OPERATIONS (Personal Lines Account)	March 31, 2018	March 31, 2017	March 31, 2018	March 31, 2017						
Revenue:										
Direct premiums written	\$ 502,062,126	\$ 473,696,692	\$ 123,460,275	\$ 116,831,712						
Change in direct unearned premium	(15,154,322)	14,743,148	(829,327)	(698,391)						
Direct earned premium	486,907,804	488,439,840	122,630,948	116,133,321						
Ceded premiums written - Depopulation	(8,235,491)	(17,675,255)	(1,248,979)	(2,017,576)						
Ceded premiums written - FHCF	(62,111,026)	(59,896,891)	-	-						
Ceded premiums written - Private reinsurance	-	-	<u>-</u>	-						
Change in ceded unearned premium	(6,502,130)	(15,386,337)	(1,627,763)	(3,743,920						
Ceded earned premium	(76,848,647)	(92,958,483)	(2,876,741)	(5,761,496						
Net earned premium	\$ 410,059,157	\$ 395,481,356	\$ 119,754,207	\$ 110,371,825						
osses and Loss Adjustment Expenses:										
Losses										
Direct losses paid	\$ (491,590,141)	\$ (238,727,435)	\$ (114,332,936)	\$ (55,754,684						
Change in direct case loss reserves	(40,010,757)	10,040,994	(29,825,611)	(2,470,470						
Change in direct IBNR loss reserves	(207,163,160)	(24,378,900)	92,732,367	7,695,312						
Ceded losses incurred Losses incurred	184,470,529 (554,293,530)	(692,355) (253,757,696)	(51,426,180)	(2,489) (50,532,331						
Losses incurred	(334,233,330)	(233,737,030)	(31,420,100)	(50,552,551						
Loss adjustment expenses										
Direct D&CC paid	(58,650,280)	(48,865,305)	(16,095,937)	(14,796,234						
Direct A&O paid	(171,859,274)	(60,193,941)	(38,467,097)	(15,296,907						
Change in direct case LAE reserves	(20,973,236)	(11,472,695)	(12,128,571)	(714,774						
Change in direct IBNR LAE reserves	(103,897,961)	(1,471,296)	31,780,298	6,952,046						
Ceded LAE incurred LAE incurred	9,233,555 (346,147,196)	<u>(125,652)</u> (122,128,888)	(34,911,308)	5,897 (23,849,972						
Net losses and LAE incurred	\$ (900,440,726)	\$ (375,886,585)	\$ (86,337,487)	\$ (74,382,304)						
	ψ (500,440,720)	ψ (373,000,303)	ψ (00,337,407)	ψ (14,502,504						
Underwriting and Administrative Expenses:	(05.404.005)	(00.040.040)	(0.700.404)	(0.000.000						
Producer commissions	(35,494,805)	(33,642,643)	(8,720,494)	(8,303,338						
Taxes and fees Other underwriting expenses	(6,163,854) (10,125,661)	(6,608,352) (8,552,007)	(1,664,279) (1,750,811)	(2,280,981 (2,071,359						
All other administrative expenses	(72,645,084)	(65,163,539)	(16,940,319)	(2,071,359)						
Underwriting and administrative expenses	(124,429,404)	(113,966,542)	(29,075,904)	(31,123,166						
Jnderwriting income (loss)	\$ (614,810,973)	\$ (94,371,770)	\$ 4,340,816	\$ 4,866,355						
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Net Investment Income: Net interest income (expense)										
Investment income earned	74,256,082	62,367,572	18,833,457	17,069,231						
Interest expenses	(23,811,263)	(26,837,202)	(5,807,825)	(6,579,466						
Net interest income (expense)	50,444,819	35,530,370	13,025,631	10,489,765						
Realized capital gains (losses)	4,959,401	10,846,075	(3,806,339)	(881,626						
Net investment income	\$ 55,404,221	\$ 46,376,444	\$ 9,219,292	\$ 9,608,139						
O(h - n in /)	(1,255,437)	1,393,965	(3,874,274)	398,328						
Other income (expense)	(1,233,437)	1,000,000	(0,01 1,21 1)	000,020						



→ CITIZENS	Twelve mo	onths ended	Three months ended							
PROPERTY INSURANCE CORPORATION TEMENTS OF OPERATIONS (Commercial Lines Account)	March 31, 2018	March 31, 2017	March 31, 2018	March 31, 2017						
Revenue:										
Direct premiums written	\$ 18,839,527	\$ 32,109,734	\$ 4,014,939	\$ 4,970,032						
Change in direct unearned premium	4,411,619	10,017,062	812,023	3,536,371						
Direct earned premium	23,251,146	42,126,796	4,826,962	8,506,403						
Ceded premiums written - Depopulation	(249,895)	(1,176,131)	(7,202)	66,931						
Ceded premiums written - FHCF	(6,097,953)	(3,660,868)	· -	-						
Ceded premiums written - Private reinsurance	-	-	-	-						
Change in ceded unearned premium	(599,046)	(1,697,909)	(106,700)	(618,206)						
Ceded earned premium	(6,946,894)	(6,534,909)	(113,902)	(551,276)						
Net earned premium	\$ 16,304,252	\$ 35,591,887	\$ 4,713,059	\$ 7,955,127						
Losses and Loss Adjustment Expenses:										
Losses	Φ (40 405 004)	Φ (04 505 040)	ф (0.000 7.4 4)	Φ /7.04.4.700\						
Direct losses paid	\$ (16,435,691)	\$ (21,565,046)	\$ (3,923,744)	\$ (7,814,790)						
Change in direct IRNR less reserves	(24,983,702)	2,775,445	(23,393,301)	2,711,325						
Change in direct IBNR loss reserves Ceded losses incurred	22,361,991 5,919,359	11,203,877	26,591,198	4,007,069						
Losses incurred	(13,138,042)	(7,585,725)	(725,847)	(1,096,396)						
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Loss adjustment expenses	(007.004)	(4.544.420)	(220,050)	(200,007)						
Direct D&CC paid Direct A&O paid	(897,004)	(1,541,130)	(326,956)	(286,907)						
Change in direct case LAE reserves	(3,324,403) (1,060,796)	(2,892,757) 75,837	(793,723) (360,072)	(563,495)						
Change in direct case LAE reserves Change in direct IBNR LAE reserves	1,635,193	5,588,405	1,469,137	(162,397) 1,585,366						
Ceded LAE incurred	295,968	3,366,403	1,409,137	1,303,300						
LAE incurred	(3,351,043)	1,230,356	(11,614)	572,567						
Net losses and LAE incurred	\$ (16,489,085)	\$ (6,355,369)	\$ (737,461)	\$ (523,829)						
Underwriting and Administrative Expenses:										
Producer commissions	(2,024,367)	(3,415,232)	(432,039)	(532,382)						
Taxes and fees	(136,295)	(472,150)	(51,195)	(101,889)						
Other underwriting expenses	(257,496)	(591,111)	(36,345)	(133,554)						
All other administrative expenses	(2,966,799)	(5,355,265)	(865,122)	(1,012,122)						
Underwriting and administrative expenses	(5,384,956)	(9,833,758)	(1,384,701)	(1,779,947)						
Underwriting income (loss)	\$ (5,569,790)	\$ 19,402,760	\$ 2,590,897	\$ 5,651,351						
Net Investment Income:										
Net interest income (expense)										
Investment income earned	42,380,973	32,403,446	10,872,660	9,322,242						
Interest expenses	(3,760,834)	(4,238,762)	(917,309)	(1,039,184)						
Net interest income (expense)	38,620,139	28,164,684	9,955,351	8,283,058						
Realized capital gains (losses)	1,005,641	10,987,831	(2,315,039)	(747,631)						
Net investment income	\$ 39,625,780	\$ 39,152,514	\$ 7,640,312	\$ 7,535,426						
Other income (expense)	252,963	182,855	2,097	26,450						
Net income (loss)	\$ 34,308,953	\$ 58,738,130	\$ 10,233,307	\$ 13,213,227						



CITIZENS	Twelve m	onths ended	Three months ended							
PROPERTY INSURANCE CORPORATION TEMENTS OF OPERATIONS (Coastal Account)	March 31, 2018	March 31, 2017	March 31, 2018	March 31, 2017						
Revenue:										
Direct premiums written Change in direct unearned premium Direct earned premium	\$ 368,861,422 28,731,563 397,592,985	\$ 440,585,203 67,207,923 507,793,126	\$ 79,157,124 13,294,171 92,451,295	\$ 89,057,295 22,311,962 111,369,257						
Ceded premiums written - Depopulation Ceded premiums written - FHCF Ceded premiums written - Private reinsurance Change in ceded unearned premium Ceded earned premium	(22,356,357) (85,725,836) (92,709,527) (4,792,569) (205,584,289)	(35,390,352) (112,834,231) (181,398,651) (19,579,408) (349,202,642)	(2,052,201) - - (5,396,642) (7,448,843)	(1,242,506) - - - (10,910,201) (12,152,707)						
Net earned premium	\$ 192,008,696	\$ 158,590,484	\$ 85,002,452	\$ 99,216,550						
Losses and Loss Adjustment Expenses: Losses										
Direct losses paid Change in direct case loss reserves Change in direct IBNR loss reserves Ceded losses incurred Losses incurred	\$ (399,581,158) (38,174,121) (440,389,203) 415,753,705 (462,390,777)	\$ (66,534,020) (1,026,421) (11,791,798) (45,862) (79,398,100)	\$ (77,565,852) 595,854 66,998,321 - (9,971,677)	\$ (16,293,765) 3,029,631 (299,307) 38,841 (13,524,599)						
Loss adjustment expenses Direct D&CC paid Direct A&O paid Change in direct case LAE reserves Change in direct IBNR LAE reserves Ceded LAE incurred LAE incurred	(14,311,248) (114,307,095) (7,413,407) (106,900,854) 45,335,735 (197,596,869)	(12,731,045) (25,995,309) (2,152,570) (7,097,889) 39,787 (47,937,025)	(3,999,524) (23,145,655) (3,936,437) 20,791,510 1 (10,290,104)	(3,666,090) (6,786,508) (337,341) 3,710,582 (3,511) (7,082,869)						
Net losses and LAE incurred	\$ (659,987,646)	\$ (127,335,126)	\$ (20,261,781)	\$ (20,607,468)						
Underwriting and Administrative Expenses: Producer commissions Taxes and fees Other underwriting expenses All other administrative expenses Underwriting and administrative expenses	(30,306,281) (3,719,936) (4,074,855) (57,816,968) (95,918,041)	(37,230,414) (5,288,014) (5,297,970) (63,168,826) (110,985,224)	(6,422,123) (868,597) (527,813) (21,324,977) (29,143,510)	(7,326,153) (1,615,644) (1,344,181) (16,999,468) (27,285,446)						
Underwriting income (loss)	\$ (563,896,991)	\$ (79,729,866)	\$ 35,597,161	\$ 51,323,636						
Net Investment Income: Net interest income (expense) Investment income earned Interest expenses Net interest income (expense)	94,761,551 (53,615,305) 41,146,246	85,367,509 (97,042,901) (11,675,392)	22,772,602 (10,542,677) 12,229,925	22,656,361 (22,704,874) (48,513)						
Realized capital gains (losses)	8,269,714	30,088,424	(1,883,183)	(2,180,252)						
Net investment income	\$ 49,415,960	\$ 18,413,032	\$ 10,346,742	\$ (2,228,765)						
Other income (expense)	149,821	791,230	(346,109)	637,319						
Net income (loss)	\$ (514,331,210)	\$ (60,525,603)	\$ 45,597,793	\$ 49,732,190						



ADMINISTRATIVE EXPENSES

12 months ended Three months ended

	ľ	March 31, 2018	March 31, 2017		2018 Budget - YTD		March 31, 2018		December 31, 2017		September 30, 2017		June 30, 2017	March 31, 2017		
Salaries	\$	87,816,249	\$	91,614,306	\$	22,991,178	\$	21,600,309	\$	23,282,483	\$	23,075,069	\$ 19,858,388	\$	29,807,612	
Employee Benefits		28,368,820		20,809,583		14,012,825		14,137,557		5,503,783		4,005,603	4,721,876		4,476,330	
Payroll Taxes		6,834,176		6,546,011		1,778,486		1,632,927		1,811,435		1,750,772	1,639,042		1,682,796	
Contingent Staffing		97,934,893		23,476,760		51,677,469		26,348,372		53,146,889		10,477,161	7,962,472		5,582,947	
Subscriptions and Dues		2,039,920		1,307,386		398,659		357,801		1,394,606		93,623	193,890		264,296	
Bank Charges		236,383		215,955		53,941		81,024		69,344		103,596	(17,582)		60,433	
Depreciation		4,065,429		4,287,694		1,191,776		1,058,517		1,030,080		1,012,937	963,896		996,420	
FMAP Funding		(146,348)		10,644		(54,459)		(47,616)		(28,191)		(49,541)	(21,000)		(24,292)	
Insurance		976,909		843,301		313,377		291,176		204,297		251,090	230,347		204,119	
Legal		1,341,521		1,364,452		303,750		340,556		444,801		439,655	116,509		410,989	
Operations and Maintenance		2,581,457		1,623,533		712,001		578,920		617,878		755,096	629,563		337,614	
Miscellaneous		126,300		-		-		92,562		(138,721)		(52,194)	224,653		-	
Operating Supplies		291,922		330,832		95,600		57,062		94,385		78,867	61,608		57,041	
Computer Hardware and Maintenance		3,063,512		2,474,269		853,175		833,807		937,035		714,894	577,776		1,001,242	
Postage		450,539		307,417		99,581		92,463		132,586		105,875	119,614		86,867	
Printing		78,511		88,012		19,413		2,261		8,028		54,595	13,628		8,621	
Producer Fees Collected		(626,693)		(788,033)		(194,875)		(179,260)		(270,080)		(132,015)	(45,338)		(243,526)	
Professional Services		11,857,806		9,797,262		4,149,218		2,176,675		3,748,000		3,003,593	2,929,538		1,739,734	
Recruiting		366,668		396,589		135,424		85,979		139,041		41,928	99,720		61,328	
Rent		7,106,721		9,445,644		1,953,235		1,734,327		1,832,397		2,387,858	1,152,138		2,046,852	
Software Maintenance and Licensing		17,623,490		13,333,665		5,096,540		6,126,887		3,953,280		3,664,525	3,878,797		3,245,027	
Telecommunications		4,912,200		3,493,354		935,440		962,935		877,476		2,421,130	650,658		412,557	
Training		586,067		542,494		285,504		130,055		251,781		52,631	151,601		131,887	
Travel		4,937,711		1,452,149		449,832		812,321		2,176,849		1,515,365	433,176		311,871	
ULAE Expense Allocation		(149,395,311)		(59,285,626)		(64,876,534)		(40,177,201)		(70,701,728)		(21,750,533)	 (16,765,850)		(16,179,686)	
TOTAL	\$	133,428,851	\$	133,687,652	\$	42,380,554	\$	39,130,417	\$	30,517,735	\$	34,021,578	\$ 29,759,121	\$	36,479,079	