

Executive Summary

Information Systems Advisory Committee Teleconference, June 5, 2018

Board of Governors Meeting, June 20, 2018

ISAC Report

The ISAC met via teleconference on June 5, 2018. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request)

Chief, Systems & Operations Update: Kelly Booten, Chief Systems and Operations, briefed the committee on the status of the new Customer Portal, IT Audits and provided a lead in to the action and consent items.

Centerpoint Update: Sarah Harrell, Enterprise Program Director, briefed the committee on the status of the Centerpoint Enterprise Resource Planning implementation.

Disaster Recovery Facility: Robert Sellers, VP and Chief Technology Officer, briefed the committee on the status of the Disaster Recovery Strategy implementation.

Business Continuity Update: Robert Sellers, VP and Chief Technology Officer, briefed the committee on the status of the Business Continuity Workspace and Resources implementation.

Action Items: Aditya Gavvala, VP IT Services & Delivery, presented Action Items Centerpoint Managed Cloud Support Services – Oracle Advanced Customer Services (ACS) and System Administrator Services for which the ISAC recommends BOG approval.

Consent Items: Aditya Gavvala, VP IT Services & Delivery, presented Consent Item Internet Network Services for which the ISAC recommends BOG approval.

Executive Summary

Information Systems Advisory Committee Teleconference, June 5, 2018

Board of Governors Meeting, June 20, 2018

Recommendation(s)

Approval of the following two action items:

The Citizens Information Systems Advisory Committee recommends the Citizens Board of Governors:

- a) Approve the purchase of Oracle ACS Managed Cloud Support from DLT Solutions, LLC via the DMS approved Alternate Contract Source Contract No. 81112000-US-16-ACS for six (6) months in the amount of \$181,806.77; and,
 - b) Authorize staff to take any other appropriate or necessary action consistent with this Action Item.
-

The Citizens Information Systems Advisory Committee recommends the Citizens Board of Governors:

- a) Approve the continuation of System Administrator Services from Computer Sciences Corporation (CSC), now DXC Technology, procured via single source approved by Citizens' Board of Governors in December 2012 for an additional fourteen (14) months for the period of January 1, 2018 through February 28, 2019;
- b) Approve the use of funds approved by Citizens' Board of Governors in December 2012 for an additional fourteen (14) months for the period of January 1, 2018 through February 28, 2019, and,
- c) Authorize staff to take any appropriate or necessary actions consistent with this Action Item.