

SUMMARY OF FINANCIAL POSITION AND OPERATIONS

(\$000s omitted)

	Consolidated										Personal Lines Account								
		CY 2017		CY 2016	Budget		YOY Var	Budget V	ar		(CY 2017	CY 2016	Bud	dget	Y	OY Var	Вι	udget Var
Operations: Direct written premium	\$	893,990	\$	973,840	1,000,985	\$	(79,851)	\$ (106,9	95)		\$	495,434	\$ 470,579	\$ 54	19,726	\$	24,855	\$	(54,292)
Ceded written premium:																			
Depopulation		30,727		63,432	9,683		(32,705)	21,0	44			9,004	19,396		(4,226)		(10,392)		13,230
FHCF		153,935		176,392	162,829		(22,457)	(8,8)	94)			62,111	59,897	6	3,251		2,214		(1,140)
Private reinsurers		92,710		181,399	70,000		(88,689)	22,7	10			-	-		-		-		-
Net earned premium		626,446		625,540	704,328		906	(77,8	82)			400,677	397,639	42	26,046		3,037		(25,369)
Net losses incurred		1,032,852		345,768	439,350		687,084	593,5	02			553,400	251,523	35	57,396		301,877		196,004
Net LAE incurred		532,242		167,146	85,657		365,097	446,5	85			335,086	116,336	6	3,900		218,750		271,186
Other underwriting expenses		95,539		104,613	111,567		(9,074)	(16,0	28)			52,304	48,714	5	59,183		3,591		(6,879)
Administrative expenses		130,778		136,847	146,401		(6,070)	(15,6	23)			74,172	65,277	8	30,252		8,896		(6,080)
Net investment income		132,154		99,349	80,804		32,805	51,3	50			55,793	47,748	3	31,540		8,045		24,253
Net income (loss)	\$	(1,028,383)	\$	(27,078)	4,580	\$	(1,001,306)	\$ (1,032,9	63)		\$	(555,475)	\$ (35,017)	\$ (10)1,285)	\$	(520,459)	\$	(454,190)
Assets, Liabilities and Surplus: Cash and invested assets	\$	10,109,043	\$	12,105,605 (1)	\$	(1,996,562)				\$	3,552,212	\$ 3,949,225	(1)		\$	(397,013)		
Net loss reserves		740,371		499,051 (1)		241,321					441,817	321,403	(1)			120,414		
Net LAE reserves		432,163		221,765 (1)		210,398					283,594	154,492	(1)			129,102		
Net unearned premium		430,586		440,413 (1)		(9,827)					246,747	223,105	(1)			23,642		
Bonds and interest payable		1,991,430		3,373,901 (1)		(1,382,472)					690,089	813,762	(1)			(123,673)		
Surplus	\$	6,359,300	\$	7,401,802 (1)	\$	(1,042,502)				\$	1,886,040	\$ 2,438,797	(1)		\$	(552,757)		
Policy Metrics: Policies inforce		440,406		455,843	504,202		(15,437)	(63,7	96)			300,507	293,118	3	52,268		7,389		(51,761)
Policies serviced		463,754		500,071	513,514		(36,317)	(49,7	60)			311,223	314,461	3	52,268		(3,238)		(41,045)
Cash flows:																			
Cashflow from operations	\$	(584,562)	\$	(112,068)		\$	(472,494)				\$	(273,941)	\$ (45,325)			\$	(228,616)		
Cashflow from investing		1,872,597		625,242			1,247,355					426,327	19,657				406,670		
Cashflow from financing		(1,350,792)		(924,578)			(426,214)					(107,846)	(88,738)				(19,108)		
Operating metrics:		400/		0- 404	44.004		4-0-04					4=0.404	- 4 - 00 /		- 0.00/		404.004		22.424
Direct loss ratio		187.7%		35.1%	41.9%		152.7%					159.4%	54.8%		73.0%		104.6%		86.4%
Direct LAE ratio		67.2%		17.0%	8.2%		50.2%		0%			74.4%	25.4%		13.1%		49.0%		61.3%
Underwriting expense ratio		10.7%		10.7%	11.1%		-0.1%		5%			10.6%	10.4%		10.8%		0.2%		-0.2%
Administrative expense ratio		14.6%		14.1%	14.6%		0.6%		0%			15.0%	13.9%		14.6%		1.1%		0.4%
Expense ratio		25.3%		24.8%	25.8%		0.5%	-0.	5%	L		25.5%	24.2%		25.4%		1.3%		0.1%

^{(1) -} Balance sheet information presented is as of December 31, 2016.



SUMMARY OF FINANCIAL POSITION AND OPERATIONS

(\$000s omitted)

	Commercial Lines Account							Coastal Account										
	(CY 2017		CY 2016	Bud	dget	Υ	OY Var	Buc	get Var		CY 2017	CY 2016	В	udget	YOY Var	В	udget Var
Operations: Direct written premium	\$	19,795	\$	37,138	\$:	32,626	\$	(17,343)	\$	(12,831)	\$	378,762 \$	466,124	\$	418,633	\$ (87,362)	۰ \$	(39,871)
Ceded written premium:	Ψ	10,700	Ψ	07,100	Ψ ,	32,020	Ψ	(17,040)	Ψ	(12,001)	J	575,762 ¢	400,124	Ψ	+10,000	ψ (07,302)	, ψ	(55,671)
Depopulation		176		1,608		1,921		(1,432)		(1,745)		21,547	42,427		11,988	(20,881)	١	9,559
FHCF		6,098		3,661		7,395		2,437		(1,297)		85,726	112,834		92,183	(27,108)		(6,457)
Private reinsurers		-		-		-		-		-		92,710	181,399		70,000	(88,689)		22,710
Net earned premium		19,546		40,423	•	25,346		(20,876)		(5,800)		206,223	187,478		252,936	18,744	,	(46,713)
Net losses incurred		13,509		7,030		3,689		6,479		9,820		465,944	87,215		78,265	378,729		387,679
Net LAE incurred		2,767		(264)		410		3,031		2,357		194,390	51,074		21,347	143,316		173,043
Other underwriting expenses		2,666		5,139		4,366		(2,472)		(1,700)		40,569	50,760		48,018	(10,192))	(7,449)
Administrative expenses		3,114		6,356		4,771		(3,242)		(1,657)		53,491	65,214		61,378	(11,723))	(7,887)
Net investment income		39,521		37,744	:	25,192		1,777		14,329		36,840	13,857		24,072	22,983		12,768
Net income (loss)	\$	37,289	\$	60,109	\$	37,555	\$	(22,820)	\$	(266)	\$	(510,197) \$	(52,170)	\$	68,310	\$ (458,027)	\$	(578,507)
Assets, Liabilities and Surplus: Cash and invested assets	\$	1,936,461	\$	1,929,492 <i>(</i>	´1)		\$	6,969			\$	4,620,371 \$	6,226,888	(1)		\$ (1,606,518))	
Net loss reserves	'	73,190	•	80,009 (•		,	(6,818)				225,364	97,639	. ,		127,725		
Net LAE reserves		17,995		19,179 <i>(</i>	•			(1,184)				130,574	48,094	. ,		82,480		
Net unearned premium		9,682		15,708 (•			(6,025)				174,157	201,601	(1)		(27,443)		
Bonds and interest payable		108,995		128,528 ((1)			(19,533)				1,192,346	2,431,611	(1)		(1,239,265))	
Surplus	\$	1,738,657	\$	1,701,468 <i>(</i>	(1)		\$	37,189			\$	2,734,603 \$	3,261,537	(1)		\$ (526,934))	
Policy Metrics:																		
Policies inforce		1,308		1,891		1,801		(583)		(493)		138,591	160,834		150,133	(22,243))	(11,542)
Policies serviced		1,400		2,307		1,909		(907)		(509)		151,131	183,303		159,337	(32,172))	(8,206)
Cash flows:																		
Cashflow from operations	\$	33,551	\$	26,362			\$	7,189			\$	(344,172) \$	(93,105)			\$ (251,067))	
Cashflow from investing		158,158		(76,011)				234,169				1,288,112	681,596			606,516		
Cashflow from financing		(23,057)		(34,889)				11,832				(1,219,889)	(800,951)			(418,938))	
Operating metrics: Direct loss ratio		75.8%		15.9%		11.3%		59.8%		64.5%		229.2%	18.1%		18.9%	211.1%)	210.3%
Direct LAE ratio		11.9%		-0.6%		1.3%		12.5%		10.6%		62.3%	10.6%		5.1%	51.7%		57.2%
Underwriting expense ratio		13.5%		13.8%		13.4%		-0.4%		0.1%		10.7%	10.9%		11.5%	-0.2%		-0.8%
Administrative expense ratio		15.7%		17.1%		14.6%		-1.4%		1.1%		14.1%	14.0%		14.7%	0.1%		-0.6%
Expense ratio		29.2%		31.0%		28.0%		-1.8%		1.2%		24.8%	24.9%		26.2%	0.0%		-1.4%

^{(1) -} Balance sheet information presented is as of December 31, 2016.



Year ended Three months ended

CITIZEINS									
PROPERTY INSURANCE CORPORATION	December 31,	December 31,	December 31,	December 31,					
ATEMENTS OF OPERATIONS (Consolidated)	2017	2016	2017	2016					
Revenue:									
Direct premiums written	\$ 893,989,776	\$ 973,840,305	\$ 192,397,787	\$ 206,313,564					
Change in direct unearned premium	29,861,934	131,544,211	34,726,570	46,710,075					
Direct earned premium	923,851,710	1,105,384,516	227,124,357	253,023,639					
Ceded premiums written - Depopulation	(30,726,512)	(63,431,759)	(21,774,029)	(44,048,080					
Ceded premiums written - FHCF	(153,934,815)	(176,391,990)	4,327,940	4,288,157					
Ceded premiums written - Private reinsurance	(92,709,527)	(181,398,651)	-	-					
Change in ceded unearned premium	(20,034,967)	(58,621,863)	(70,724,281)	(94,051,782					
Ceded earned premium	(297,405,821)	(479,844,263)	(88,170,370)	(133,811,706					
Net earned premium	\$ 626,445,889	\$ 625,540,253	\$ 138,953,987	\$ 119,211,934					
Losses and Loss Adjustment Expenses:									
Losses	¢ /704 647 007\	¢ (270.065.000)	¢ (E47.505.000)	¢ /70,700,070					
Direct losses paid Change in direct case loss reserves	\$ (791,647,697)	\$ (370,065,998) 43,786,829	\$ (547,565,383) 240,690,153	\$ (78,766,670					
Change in direct lase loss reserves Change in direct IBNR loss reserves	(47,275,035)			(9,205,331					
Clarige in direct librations reserves Ceded losses incurred	(800,109,184)	(18,646,949)	(10,553,344) 430,657,571	(34,665,775					
Losses incurred	606,179,944 (1,032,851,971)	<u>(842,174)</u> (345,768,292)	113,228,997	(187,591 (122,825,367					
Losses incurred	(1,032,031,971)	(343,700,292)	113,220,997	(122,023,307					
Loss adjustment expenses	4								
Direct D&CC paid	(72,185,347)	(63,402,598)	(16,973,392)	(16,672,100					
Direct A&O paid	(249,731,209)	(92,132,226)	(172,310,516)	(25,526,179					
Change in direct case LAE reserves	(14,236,872)	(4,513,266)	23,071,013	(5,183,392					
Change in direct IBNR LAE reserves	(250,956,573)	(7,105,659)	(199,158,940)	(15,163,076					
Ceded LAE incurred	54,867,644	8,140	46,088,107	4,054					
LAE incurred	(532,242,357)	(167,145,608)	(319,283,728)	(62,540,694					
Net losses and LAE incurred	\$ (1,565,094,329)	\$ (512,913,901)	\$ (206,054,732)	\$ (185,366,061					
Underwriting and Administrative Expenses:									
Producer commissions	(68,412,668)	(77,138,939)	(14,513,408)	(16,039,148					
Taxes and fees	(11,434,528)	(12,978,907)	(2,325,965)	1,560,351					
Other underwriting expenses	(15,692,137)	(14,495,076)	(6,264,477)	(4,843,607					
All other administrative expenses	(130,777,512)	(136,847,320)	(30,517,735)	(32,330,076					
Underwriting and administrative expenses	(226,316,845)	(241,460,242)	(53,621,585)	(51,652,481					
Underwriting income (loss)	\$ (1,164,965,284)	\$ (128,833,890)	\$ (120,722,329)	\$ (117,806,607					
Net Investment Income:									
Net interest income (expense)	207.067.720	171 000 107	E4 226 902	44 2CO E0E					
Investment income earned	207,967,720 (94,243,113)	171,082,137	51,326,892	44,360,585					
Interest expenses Net interest income (expense)	113,724,606	(137,928,031) 33,154,106	(18,401,952) 32,924,940	(30,398,750 13,961,835					
Realized capital gains (losses)	18,429,809	66,195,110	2,798,696	4,307,604					
Net investment income	\$ 132,154,416	\$ 99,349,216	\$ 35,723,636	\$ 18,269,439					
Other income (expense)	4,427,730	2,407,167	781,440	541,033					
Net income (loss)	\$ (1,028,383,138)	\$ (27,077,508)	\$ (84,217,254)	\$ (98,996,135)					



CITIZENS		Year	ended		Three months ended							
PROPERTY INSURANCE CORPORATION ATEMENTS OF OPERATIONS (Personal Lines Account)	D	December 31, 2017		ecember 31, 2016	December 31, 2017			December 31, 2016				
Revenue: Direct premiums written Change in direct unearned premium Direct earned premium	\$	495,433,563 (15,023,387) 480,410,176	\$	470,578,896 35,601,217 506,180,113	\$	112,942,848 10,976,122 123,918,970	\$	108,224,578 12,089,217 120,313,795				
Ceded premiums written - Depopulation Ceded premiums written - FHCF Ceded premiums written - Private reinsurance Change in ceded unearned premium Ceded earned premium		(9,004,089) (62,111,026) - (8,618,287) (79,733,401)		(19,396,317) (59,896,891) - (29,247,465) (108,540,673)		(6,367,138) 1,086,925 - (17,729,909) (23,010,122)		(14,265,659) (9,215,544) - (8,813,322) (32,294,525)				
Net earned premium	\$	400,676,775	\$	397,639,440	\$	100,908,847	\$	88,019,270				
Losses and Loss Adjustment Expenses: Losses			·				·					
Direct losses paid Change in direct case loss reserves Change in direct IBNR loss reserves Ceded losses incurred Losses incurred	\$	(433,011,889) (12,655,616) (292,200,216) 184,468,040 (553,399,681)	\$	(278,971,921) 44,655,228 (16,479,529) (726,961) (251,523,184)	\$ 	(254,730,128) 77,590,540 (116,064,267) 184,541,336 (108,662,519)	\$ 	(54,104,794) (3,069,553) (22,561,182) (59,803) (79,795,333)				
Loss adjustment expenses Direct D&CC paid Direct A&O paid Change in direct case LAE reserves Change in direct IBNR LAE reserves Ceded LAE incurred LAE incurred		(57,350,577) (148,689,084) (9,559,439) (128,726,214) 9,239,453 (335,085,861)		(48,668,189) (61,876,774) (4,257,117) (1,478,177) (55,588) (116,335,845)		(13,538,444) (99,145,753) 12,845,153 (136,276,949) 9,220,717 (226,895,276)		(12,480,814) (16,175,193) (5,515,430) (8,765,843) (4,494) (42,941,774)				
Net losses and LAE incurred	\$	(888,485,542)	\$	(367,859,028)	\$	(335,557,795)	\$	(122,737,106)				
Underwriting and Administrative Expenses: Producer commissions Taxes and fees Other underwriting expenses All other administrative expenses Underwriting and administrative expenses		(35,077,648) (6,780,555) (10,446,209) (74,172,254) (126,476,666)		(33,458,886) (6,545,723) (8,709,287) (65,276,732) (113,990,628)		(7,987,418) (1,321,986) (4,170,243) (19,779,535) (33,259,182)		(7,693,152) 538,696 (2,843,888) (15,728,331) (25,726,675)				
Underwriting income (loss)	\$	(614,285,433)	\$	(84,210,216)	\$	(267,908,129)	\$	(60,444,511)				
Net Investment Income: Net interest income (expense) Investment income earned Interest expenses Net interest income (expense)		72,491,856 (24,582,903) 47,908,953		58,867,726 (27,499,395) 31,368,330		18,095,387 (5,828,210) 12,267,176		15,495,570 (6,603,499) 8,892,070				
Realized capital gains (losses)		7,884,115		16,379,870		1,121,068		(708,375)				
Net investment income	\$	55,793,068	\$	47,748,200	\$	13,388,244	\$	8,183,696				
Other income (expense)		3,017,165		1,445,329		760,054		26,734				
Net income (loss)	\$	(555,475,200)	\$	(35,016,686)	\$	(253,759,831)	\$	(52,234,081)				



Year ended Three months ended

CITIZEINS											
PROPERTY INSURANCE CORPORATION TEMENTS OF OPERATIONS (Commercial Lines Account)	D	ecember 31, 2017	De	ecember 31, 2016	I	December 31, 2016					
Revenue:											
Direct premiums written	\$	19,794,620	\$	37,137,630	\$	4,412,649	\$	7,233,334			
Change in direct unearned premium	•	7,135,967	•	11,010,855	•	1,035,083	•	2,886,125			
Direct earned premium		26,930,587	_	48,148,485		5,447,732	-	10,119,459			
Ceded premiums written - Depopulation		(175,762)		(1,607,999)		(278,887)		(1,581,550)			
Ceded premiums written - FHCF		(6,097,953)		(3,660,868)		1,297,189		6,939,132			
Ceded premiums written - Private reinsurance		-		-		, , , , <u>-</u>		-			
Change in ceded unearned premium		(1,110,553)		(2,457,122)		(2,296,247)		(2,499,681)			
Ceded earned premium		(7,384,267)		(7,725,989)		(1,277,945)		2,857,900			
Net earned premium	\$	19,546,319	\$	40,422,496	\$	4,169,787	\$	12,977,360			
Losses and Loss Adjustment Expenses:											
Losses		(00.555.55		// 0 0== == ::			•	/a : :			
Direct losses paid	\$	(20,326,736)	\$	(18,670,721)	\$	(7,206,783)	\$	(3,822,540)			
Change in direct case loss reserves		1,120,925		1,468,563		26,260,131		(361,661)			
Change in direct IBNR loss reserves		(222,138)		10,172,140		(11,164,668)		(85,685			
Ceded losses incurred Losses incurred		5,919,359 (13,508,591)		(7,030,019)		5,919,359 13,808,040		(4,269,885			
Losses incurred		(13,300,331)		(7,030,019)		13,000,040		(4,209,000)			
Loss adjustment expenses											
Direct D&CC paid		(856,955)		(1,720,338)		(175,147)		(482,310			
Direct A&O paid		(3,094,176)		(3,088,731)		(1,398,649)		(984,220)			
Change in direct case LAE reserves		(863,121)		662,292		(210,689)		386,457			
Change in direct IBNR LAE reserves		1,751,422		4,410,665		587,834		2,718,453			
Ceded LAE incurred LAE incurred		295,968 (2,766,862)		263,888		295,968 (900,684)		1,638,380			
Net losses and LAE incurred	\$	(16,275,453)	\$	(6,766,131)	\$	12,907,356	\$	(2,631,505)			
Underwriting and Administrative Expenses:											
Producer commissions		(2,124,709)		(3,955,852)		(479,119)		(772,874)			
Taxes and fees		(186,988)		(570,430)		(34,244)		28,024			
Other underwriting expenses		(354,705)		(612,325)		(141,602)		(197,043)			
All other administrative expenses		(3,113,799)		(6,356,129)		(902,822)		(1,532,387)			
Underwriting and administrative expenses		(5,780,202)		(11,494,736)		(1,557,787)		(2,474,280)			
Underwriting income (loss)	\$	(2,509,336)	\$	22,161,628	\$	15,519,356	\$	7,871,574			
Net Investment Income:											
Net interest income (expense)											
Investment income earned		40,830,554		29,681,194		10,446,052		8,069,620			
Interest expenses		(3,882,709)		(4,343,351)		(920,527)		(1,042,980			
Net interest income (expense)		36,947,845		25,337,843		9,525,525		7,026,640			
Realized capital gains (losses)		2,573,049		12,405,736		(284,942)		2,455,576			
					•						
Net investment income	\$	39,520,894	\$	37,743,579	\$	9,240,583	\$	9,482,216			
Net investment income Other income (expense)	\$	39,520,894 277,315	\$	37,743,579 203,876	\$	9,240,583 194,124	\$	9,482,216			



CITIZENS	Year	ended		Three months ended						
PROPERTY INSURANCE CORPORATION ATEMENTS OF OPERATIONS (Coastal Account)	December 31, 2017		ecember 31, 2016	December 31, 2017			ecember 31, 2016			
Revenue:										
Direct premiums written Change in direct unearned premium Direct earned premium	\$ 378,761,593 37,749,354 416,510,947	\$	466,123,779 84,932,140 551,055,919	\$	75,042,290 22,715,366 97,757,656	\$	90,855,652 31,734,733 122,590,385			
Ceded premiums written - Depopulation Ceded premiums written - FHCF Ceded premiums written - Private reinsurance	(21,546,662) (85,725,836) (92,709,527)		(42,427,443) (112,834,231) (181,398,651)		(15,128,004) 1,943,826		(28,200,871) 6,564,569			
Change in ceded unearned premium Ceded earned premium	(10,306,128) (210,288,152)		(26,917,276) (363,577,602)		(50,698,124) (63,882,303)		(82,738,779) (104,375,081)			
Net earned premium	\$ 206,222,795	\$	187,478,317	\$	33,875,353	\$	18,215,304			
Losses and Loss Adjustment Expenses: Losses										
Direct losses paid Change in direct case loss reserves Change in direct IBNR loss reserves Ceded losses incurred Losses incurred	\$ (338,309,071) (35,740,344) (507,686,830) 415,792,545 (465,943,699)	\$	(72,423,356) (2,336,962) (12,339,559) (115,213) (87,215,090)	\$	(285,628,472) 136,839,481 116,675,591 240,196,876 208,083,476	\$	(20,839,336) (5,774,118) (12,018,908) (127,787) (38,760,149)			
Loss adjustment expenses Direct D&CC paid Direct A&O paid Change in direct case LAE reserves Change in direct IBNR LAE reserves Ceded LAE incurred LAE incurred	(13,977,815) (97,947,949) (3,814,311) (123,981,782) 45,332,223 (194,389,634)		(13,014,071) (27,166,721) (918,441) (10,038,147) 63,728 (51,073,651)		(3,259,800) (71,766,115) 10,436,549 (63,469,825) 36,571,421 (91,487,769)		(3,708,977) (8,366,766) (54,420) (9,115,687) 8,549 (21,237,300)			
Net losses and LAE incurred	\$ (660,333,334)	\$	(138,288,741)	\$	116,595,707	\$	(59,997,449)			
Underwriting and Administrative Expenses: Producer commissions Taxes and fees Other underwriting expenses All other administrative expenses Underwriting and administrative expenses	(31,210,310) (4,466,984) (4,891,223) (53,491,459) (94,059,976)		(39,724,200) (5,862,754) (5,173,464) (65,214,460) (115,974,878)		(6,046,871) (969,735) (1,952,631) (9,835,378) (18,804,616)		(7,573,122) 993,631 (1,802,677) (15,069,357) (23,451,526)			
Underwriting income (loss)	\$ (548,170,515)	\$	(66,785,303)	\$	131,666,444	\$	(65,233,671)			
Net Investment Income: Net interest income (expense)	04.045.040		00 500 047		00.705.454		00 705 000			
Investment income earned Interest expenses Net interest income (expense)	94,645,310 (65,777,502) 28,867,808		82,533,217 (106,085,285) (23,552,068)		22,785,454 (11,653,215) 11,132,238		20,795,396 (22,752,271) (1,956,875)			
Realized capital gains (losses)	7,972,645		37,409,504		1,962,570		2,560,403			
Net investment income	\$ 36,840,453	\$	13,857,436	\$	13,094,808	\$	603,528			
Other income (expense)	1,133,249		757,961		(172,738)		497,582			
Net income (loss)	\$ (510,196,813)	\$	(52,169,905)	\$	144,588,515	\$	(64,132,561)			



ADMINISTRATIVE EXPENSES

Year ended Three months ended

	Dec	cember 31, 2017	 ecember 31, 2016	2017 Budget		December 31, 2017		September 30, 2017		June 30, 2017		 March 31, 2017	De	ecember 31, 2016
Salaries	\$	96,023,551	\$ 92,300,546	\$	96,782,739	\$	23,282,483	\$	23,075,069	\$	19,858,388	\$ 29,807,612	\$	20,690,028
Employee Benefits		18,707,593	21,709,671		19,810,651		5,503,783		4,005,603		4,721,876	4,476,330		5,651,273
Payroll Taxes		6,884,045	6,637,320		7,116,572		1,811,435		1,750,772		1,639,042	1,682,796		1,583,911
Contingent Staffing		77,169,468	22,686,161		31,752,725		53,146,889		10,477,161		7,962,472	5,582,947		7,712,812
Subscriptions and Dues		1,946,415	1,372,803		1,509,458		1,394,606		93,623		193,890	264,296		370,697
Bank Charges		215,792	218,209		220,603		69,344		103,596		(17,582)	60,433		50,960
Depreciation		4,003,332	4,369,690		5,549,064		1,030,080		1,012,937		963,896	996,420		1,092,503
FMAP Funding		(123,024)	(4,889)		(255,600)		(28,191)		(49,541)		(21,000)	(24,292)		(31,537)
Insurance		889,852	855,324		735,890		204,297		251,090		230,347	204,119		211,434
Legal		1,411,954	1,450,733		1,068,000		444,801		439,655		116,509	410,989		(130,187)
Operations and Maintenance		2,340,151	1,730,664		4,750,170		617,878		755,096		629,563	337,614		587,709
Miscellaneous		33,738	-		-		(138,721)		(52,194)		224,653	-		-
Operating Supplies		291,901	375,404		433,690		94,385		78,867		61,608	57,041		86,530
Computer Hardware and Maintenance		3,230,947	1,907,447		1,228,552		937,035		714,894		577,776	1,001,242		501,020
Postage		444,942	359,754		404,092		132,586		105,875		119,614	86,867		98,579
Printing		84,871	94,635		88,683		8,028		54,595		13,628	8,621		29,030
Producer Fees Collected		(690,958)	(731,144)		(779,500)		(270,080)		(132,015)		(45,338)	(243,526)		(470,111)
Professional Services		11,420,864	9,916,845		14,994,388		3,748,000		3,003,593		2,929,538	1,739,734		3,701,288
Recruiting		342,017	444,158		589,900		139,041		41,928		99,720	61,328		59,086
Rent		7,419,245	10,259,005		7,571,639		1,832,397		2,387,858		1,152,138	2,046,852		2,867,859
Software Maintenance and Licensing		14,741,629	13,414,491		17,154,122		3,953,280		3,664,525		3,878,797	3,245,027		3,372,702
Telecommunications		4,361,822	4,198,825		4,480,913		877,476		2,421,130		650,658	412,557		1,081,841
Training		587,900	516,876		908,406		251,781		52,631		151,601	131,887		157,533
Travel		4,437,261	1,405,664		1,802,638		2,176,849		1,515,365		433,176	311,871		492,106
ULAE Expense Allocation	(125,397,796)	 (58,640,870)		(71,516,339)		(70,701,728)		(21,750,533)		(16,765,850)	 (16,179,686)		(17,436,990)
TOTAL	\$	130,777,512	\$ 136,847,320	\$	146,401,456	\$	30,517,735	\$	34,021,578	\$	29,759,121	\$ 36,479,079	\$	32,330,076