



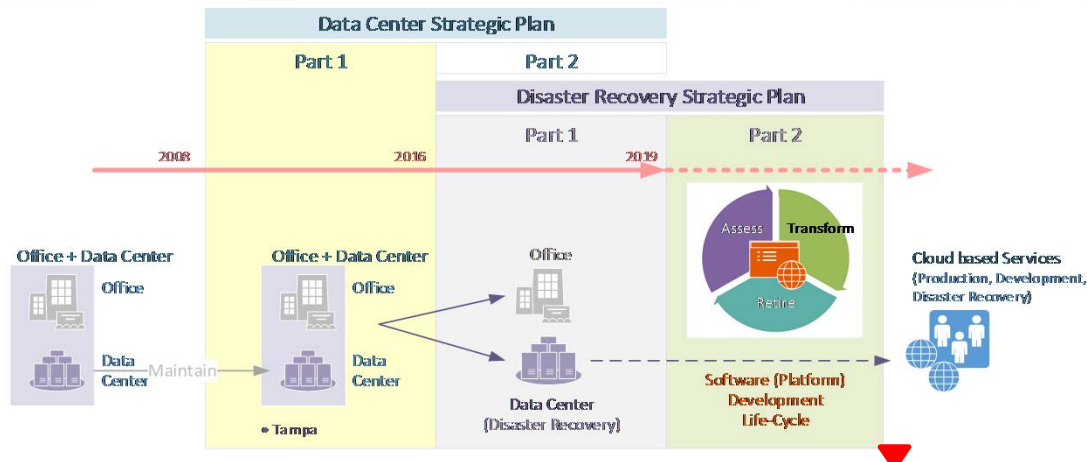
IT Disaster Recovery Services Program

Q1-2018 ISAC Update

v.20180326



IT Disaster Recovery Strategy Implementation



- Current Project Status:**
- On Schedule
 - On Budget
 - Quality Level of Deliverables

Activity	Q1-16	Q2-16	Q3-16	Q4-16	Q1-17	Q2-17	Q3-17	Q4-17	Q1-18	Q2-18	Q3-18	Q4-18	Q1-19	Q2-19
P1 -Data Center DR Services NEW (2016)		RFI						Procure						
P2 -Infrastructure DR Services NEW (2018)								Design	Procure	Build				
DR Services Migration NEW (2018)									Plan & Execute					
DR Services Retire OLD (2018 - 2019)													Dispose & Close	
Services Transformation (2019-2020)														DR Service Portfolio Management
Retirement of services from legacy systems.														
Transition of services from forward systems.														
Transformation of services from technology evolution														

Drive Disaster Recovery toward Service Oriented solutions.
 (SaaS, PaaS, IaaS, DRaaS)
 [Available, Scalable, Flexible]

IT Disaster Recovery Services Program

Phase 1 Key Objectives

Health	Activity	Complete by
●	Request for Information, Solution Solicitation and Final Procurement and Contracts in Place	01/31/18 (COMPLETE)

Phase 2 Key Objectives

Health	Activity	Complete by
●	Conduct strategy and life-cycle discussions around technology platforms, to determine alignments and opportunities to maximize platform refreshes, time service renewals, and minimize unnecessary capital / contract expenditures going into service migrations.	10/01/16 (COMPLETE)
●	Develop base technical design requirements for prevailing migration strategy path. Complete technical designs prior to December 2017 .	12/01/17 (COMPLETE)
●	Develop procurement requirements for future state disaster recovery technical infrastructure (platforms, products, and services). Complete requirements development, contract path reviews and execute prior to January 2018 .	02/01/18 (COMPLETE)
●	Complete all needed procurement activities and implementation activities for dependent infrastructure and services to build out and test the forward disaster recovery data center prior to April 2018 , so needed infrastructure and services are delivered within the build window.	04/01/18 (ACTIVE)
●	Complete build out and test of planned disaster recovery data center environment (ready for migration) June 2018 . Buildout planned for completion 4/23/18 Citizens infrastructure installed and tested for readiness 6/4/18	04/30/18 (ACTIVE) Revised Date 06/04/18
●	Earliest possible move window 6/16/18 Requirement for move window: 72-96 hours	06/16/18

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Phase 3 Key Objectives

Health	Activity	Complete by
●	Complete the migration of all applications and supportive infrastructure dependent on disaster recovery services, from the existing Tampa data center facility to the new, forward disaster recovery solution by end of June.	06/30/18
●	As a function of migration validation, demonstrate the migrated disaster recovery services are capable of delivering to agreed upon performance measures by end of July.	07/30/18

Phase 4 Key Objectives

Health	Activity	Complete by
●	Complete the turn-down of disaster recovery services, disposal of relevant assets, and release responsibilities of data center operations from disaster recovery duties prior to Oct 2018.	09/30/18

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End of Brief