

CONSENT ITEM

Board of Governors Meeting, December 13, 2017

CONTRACT ID:	Telecommunication Network and Services - Extension Citizens Contract Number: 0908003100 Recommended vendor: AT&T
BUDGETED	The amount of the extension for these services has been included in the 2018 budget presented at the Board of Governors meeting on December 13, 2017.
CONTRACT AMOUNT	Estimated cost for one (1) six (6) month extension is \$540,000 for the period from December 11, 2017 to June 10, 2018.
CONTRACT HISTORY	<p>On January 29, 2009, the Citizens' Board of Governors approved the original Telecommunication Network and Services contract for a term of seven (7) years with AT&T. The award to AT&T was the result of the issuance of Invitation to Negotiate No. 08-0031. After the original contract renewals and extensions were exercised, the contract was extended for six (6) months to December 10, 2017.</p> <p>The current contract extension expires on December 10, 2017, leaving Citizens with the need to extend the current contract for services for an additional six (6) months.</p>
CONTRACT TERM(S)	<p>Pursuant to s. 287.057(12) F.S., the proposed contract extension is from December 11, 2017 through June 10, 2018, on the same contract terms and conditions.</p> <p>Estimated cost of the requested six (6) month contract extension is \$540,000.</p>
PURPOSE/SCOPE	<p>This project is for the continuation of services of Citizens' expiring telecommunication service contract. The current support contract expires December 10, 2017. This request is to extend the contract on the same terms and conditions for up to six (6) months as a result of transitional complications with the new State Term Contract between the State of Florida Department of Management Services and their contracted vendor. Transitioning to the new State Term Contract will allow Citizens to leverage improved technology at significant cost savings. This extension would allow time to complete the implementation of the new platform for Inbound/Outbound Long Distance Services.</p> <p>These services are critical to Citizens' daily business operations and are utilized by the Customer Care Center; Human Resources; Communications; Citizens' policyholders; and, other third party vendors.</p> <p>Therefore, approval is requested to extend Contract No. 0908003100 for one (1) additional six (6) month extension to complete the implementation and transition.</p>
PROCUREMENT METHOD	In accordance with the Citizens' Purchasing Policy, Citizens will utilize the contract procurement methods identified in Section 287.057(12).
RECOMMENDATION	<p>Citizens recommends the Citizens Board of Governors:</p> <p>a) Approve the contract extension for AT&T Telecommunications Network and Services in the amount of \$540,000 for a term of December 11, 2017 to June 10, 2018, and</p>

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	b) Authorize staff to take any appropriate or necessary action consistent with this Consent Item.
CONTACTS	Kelly Booten, Chief System and Operations Aditya Gavvala, VP IT Services and Delivery Mario Andre, Director IT Infrastructure