

<b>CONTRACT ID:</b>	<b>Technology Infrastructure, Software, Professional Services, and Staff Augmentation</b>  Contracting approval in the amount of \$27,175,144, as further described herein, is requested for technology infrastructure, software (inclusive of cloud computing), professional services, and staff augmentation available under Citizens' existing contracts and any State Term Contracts and Alternate Contract Sources approved by the State of Florida Department of Management Services, including: <ul style="list-style-type: none"><li>• 11-09-0131-01 Guidewire</li><li>• 15-15-0019-01 – 24 Citizens' Contingent Worker Contracts</li><li>• 252-GSA Schedule 70 Information Technology Equipment, Software and Services</li><li>• 43210000-US-16-ACS U.S. Communities – Technology Products and Services</li><li>• 43211500-WSCA-15-ACS Computer Equipment, Peripherals and Services</li><li>• 43220000-WSCA-14-ACS Data Communications Products and Services</li><li>• 43230000-15-01 Microsoft Premier Support and Consulting Services</li><li>• 43230000-15-02 LSP Microsoft Software and Services</li><li>• 43230000-NASPO-16-ACS – SVAR Software Value Added Reseller</li><li>• 43230000-NASPO-16-ACS Cloud Solutions</li><li>• 52161500-ACS-16-1 New York State - Audio and Video Equipment and Accessories</li><li>• 600-000-11-1 Multifunction Products, Printers, Facsimile Equipment, Scanners, Related Software, Supplies and Services</li><li>• 600-000-11-1 Multifunctional Products, Printers, Facsimile Equipment, Related Software, Supplies and Services</li><li>• 80101507-SA-15-01 IT Staff Augmentation Services</li><li>• 81112000-US-16-ACS U.S. Communities – Oracle Products, Services and Solutions</li><li>• 82121500- NAPSO-16-ACS Managed Print Services</li><li>• 90121702-17- ACS Language and Interpretation Services</li><li>• 973-000-14-1 Management Consulting Services</li><li>• 991-268-11-1 IT Disaster Recovery services</li><li>• SUNCOM (State Term Contract previously approved by Board) – Voice, Data, Conference, Wiring and Cabling Services</li></ul>
<b>BUDGETED</b>	Funding for the requested technology infrastructure, software, professional services, and staff augmentation in the amount of \$22,009,547 is included in the 2018 budget. For contracts having a term extending beyond 2018, the funding for subsequent contract years will be budgeted in the appropriate budget year.

# CONSENT ITEM

Information Systems Advisory Committee November 28, 2017  
**Board of Governors Meeting, December 13, 2017**

<p><b>CONTRACT AMOUNT</b></p>	<p>The estimated contract spend by category is listed below. Amounts may vary by cost center, contract, vendor, or alternate vendors and may be substituted based on specific requirements, performance assessment, and cost. In order to be in a position to negotiate more advantageous pricing, longer term contracts that would result in reduced costs and more advantageous terms have been included in the total cost where appropriate.</p> <p>Continuing Operations</p> <ul style="list-style-type: none"> <li>• Infrastructure \$ 3,780,312</li> <li>• Software \$ 9,216,418</li> <li>• Professional Services \$ 1,634,600</li> <li>• Staff Augmentation (Contingent Workers) \$ 1,528,693</li> </ul> <p>Enterprise and IT Project Support</p> <ul style="list-style-type: none"> <li>• Guidewire Digital Self-Service Portal \$ 1,949,971</li> <li>• Disaster Recovery \$ 1,870,000</li> <li>• Enterprise Storage Refresh \$ 900,000</li> <li>• Guidewire V9 Upgrade \$ 681,000</li> <li>• Other Projects <u>\$ 5,614,150</u></li> </ul> <p style="text-align: right;">TOTAL \$27,175,144</p> <hr/> <p>Citizens Contracts</p> <ul style="list-style-type: none"> <li>• Contingent Worker Contracts \$ 1,528,693</li> <li>• Guidewire (for V9 Upgrade, Digital Portal) \$ 2,144,971</li> </ul> <p>DMS Approved Contracts <u>\$23,501,480</u></p> <p style="text-align: right;">TOTAL \$27,175,144</p>
<p><b>CONTRACT HISTORY</b></p>	<p>Citizens' Purchasing Policy approved by the Board authorizes Citizens to utilize State Term Contracts and Alternate Contract Sources approved by the State of Florida Department of Management Services.</p>
<p><b>CONTRACT TERM(S)</b></p>	<p>DMS approved contracts include terms of January 1, 2018 through December 31, 2020. The below listed existing Citizens' contract terms are as follows:</p> <ul style="list-style-type: none"> <li>• Guidewire – January 1, 2018 through July 20, 2021</li> <li>• Citizens Staff Augmentation Contracts – December 21, 2015 – December 20, 2020 – no change in contract term</li> </ul>
<p><b>PURPOSE/SCOPE</b></p>	<p>This Consent Item seeks Board approval to purchase technology infrastructure, software, professional services, and staff augmentation which have been identified as being required to support Citizens' business needs.</p>

# CONSENT ITEM

Information Systems Advisory Committee November 28, 2017  
**Board of Governors Meeting, December 13, 2017**

<b>PROCUREMENT METHOD</b>	As described under the Contract ID section above and consistent with Citizens' Purchasing Policy, expenditures hereunder shall be made utilizing Citizens' existing contracts and State Term Contracts and Alternate Contract Sources approved by the State of Florida Department of Management Services.
<b>RECOMMENDATION</b>	The Citizens Information Systems Advisory Committee approved and recommends the Citizens Board of Governors:  a) Approve this Technology Infrastructure, Software, Professional Services, and Staff Augmentation Consent Item of DMS approved contracts totaling \$27,175,144; and,  b) Authorize staff to take any appropriate or necessary actions consistent with this Consent Item.
<b>CONTACTS</b>	Kelly Booten, Chief Systems and Operations Robert Sellers, VP & Chief Technology Officer Aditya Gavvala, VP IT Services and Delivery Stephen Guth, VP Vendor Management Office