

Appraisal and Alternative Dispute Resolution Services

Summary	This Consent Item seeks Board approval for additional contract spend under the contracts for Appraisal and Alternative Dispute Resolution (ADR) Services. The contracts provide experienced appraisers to represent Citizens in appraisal processes for catastrophic and non-catastrophic losses throughout Florida. The Board previously approved the contracts on December 7, 2022, with a spend limit of \$74,200,000. (RFP 22-0014) Contract spend is currently estimated at \$174,200,000.			
Approval Type	<input type="checkbox"/>	New Initiative	<input type="checkbox"/>	Amending Ongoing Contract
	<input type="checkbox"/>	Replacing Expiring Contract	<input checked="" type="checkbox"/>	Other (Explain in Summary)
Awarded Vendor(s)	Multiple - See Exhibit "A"			
Contract Term Length	The Appraisal and ADR Services contracts have a four (4) year base term ending on March 12, 2027, with three (3) one-year renewal options.			
Contract Estimated Spend	\$174,200,000 based on current projected usage, including renewals. Citizens pays for services received with no minimum commitment.			
Procurement Method	<input checked="" type="checkbox"/>	Competitive Solicitation	<input type="checkbox"/>	Single Source
	<input type="checkbox"/>	DMS Approved Contract	<input type="checkbox"/>	Emergency Procurement
	<input type="checkbox"/>	Statutory Exemption	<input type="checkbox"/>	Other (Explain in Summary)
Committee Consent	The Committee recommends that the Board approve the proposed Board Consent for Appraisal and Alternative Dispute Resolution Services.			
Board Consent	<p>Appraisal and Alternative Dispute Resolution Services</p> <p>The Board authorizes Citizens staff to continue and renew contract(s) as listed above. The Board also authorizes staff to modify the contract(s) in Citizens' best interest, including revising pricing, adding related services, or executing a six-month contract extension. These actions are required to be consistent with Citizens' Purchasing Policy.</p>			
Executive Sponsor(s)	Jay Adams, Chief Insurance Officer			

Exhibit "A"

Field Appraisal Awarded Vendors:

Primary:

- Alacrity Solutions Group LLC
- Allied American Adjusting Company LLC
- Calibrated Insurance Services LLC
- Claims Questions LLC
- FKS Insurance Services LLC
- Lozano Insurance Adjusters Inc.
- Pacesetter Claims Service Inc.
- Xceedance Claims and Management Services LLC

Contingent:

- Global Risk Solutions Inc.
- Jimmie Giles Financial Insurance LLC
- Ryze Claim Solutions LLC
- Straight Line Resources LLC