Contractor Managed Repair Program

Contract Summary	The Contractor Managed Repair Program provides policyholders with licensed and credentialed contractors capable of providing emergency services and contractor repair services. Vendor provides access to and maintains a statewide network of approved contractors, as well as administrative services for its contractor network.

Approval Type	☐ New Initiative	☐ Amending Ongoing Contract
	☒ Replacing Expiring Contract	☐ Other (Explain in Summary)

Awarded Vendor(s)	Sedgwick Claims Management Services, Inc.
Contract Term Length	Five (5) year base term with two (2), two (2) year renewal options.
Contract Estimated Spend	Citizens does not pay Vendor for program administration or access to its contractor network. Citizens pays for repair and remediation based on market pricing from Citizens' Property Loss Estimating Software. Vendor's sole compensation is a portion of the repair/remediation payment.

Procurement Method	☒ Competitive Solicitation	☐ Single Source
	☐ DMS Approved Contract	☐ Emergency Procurement
	☐ Statutory Exemption	☐ Other (Explain in Summary)

Committee Consent	The Committee recommends that the Board approve the proposed Board Consent for Contractor Managed Repair Program.
Board Consent	Contractor Managed Repair Program The Board authorizes Citizens staff to execute and renew the contract as listed above. The Board also authorizes staff to modify the contract in Citizens' best interest, including revising pricing, adding related services, or executing a six-month contract extension. These actions are required to be consistent with Citizens' Purchasing Policy.

Executive Sponsor(s)	Jay Adams, Chief Insurance Officer

CITIZENS