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FOR IMMEDIATE RELEASE
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Be Prepared for Hurricane Isaias

TALLAHASSEE, FL – Citizens Property Insurance Corporation is urging policyholders and other Florida residents to prepare themselves and their families for Hurricane Isaias, which is expected to make landfall early Saturday morning in the Florida Panhandle.

Citizens is ready to respond to claims and assist customers impacted by Isaias, which threatens the region with high winds, rain, and a potentially destructive storm surge.

"Now is the time for Citizens' policyholders and all Floridians in the Panhandle to prepare themselves and pay close attention to their local emergency managers as storm conditions can change rapidly," said Tim Cerio, Citizens President/CEO and Executive Director. "Citizens is ready, and we will be there for our policyholders."

To help our policyholders stay informed, Citizens' website features a [Storm Tracker](#) feed, which delivers real-time [National Hurricane Center](#) updates directly to your desktop and mobile device. Citizens also offers storm preparation and response information through [Facebook](#) and X (formerly Twitter) at [@citizens fla](#).

While staying connected with local emergency preparations, policyholders should:

- Verify that Citizens has up-to-date contact and mortgage company information. Review your information on record with Citizens through [myPolicy](#) or by contacting your Citizens agent.
- Ensure all key property and family information (insurance policies, health records, financial records, pet records, identification details, [home inventory](#), etc.) are stored in a safe, waterproof, and easy-to-access location.
- Review your storm preparedness plan by evaluating your [disaster supply kit](#), gathering your [safety gear](#), and storing or securing outdoor furniture.
- Check the gas tank level in your vehicle, learn your [evacuation route](#), and develop a family communication plan that includes emergency contact information. Don't forget to create a [plan for your pets](#)! Not all emergency shelters allow pets.

If you suffer property damage, remember to Contact Citizens First online through [myPolicy](#) or by calling 866.411.2742 to report a claim. Representatives are available 24/7. More information can be found on the [Citizens website](#).

Carlos Beruff, Chairman, Manatee County • Josh Becksmith, St. Johns County • Jorge Cruz-Bustillo, Miami-Dade County
Gabby Dieppa, Miami-Dade County • Erin Knight, Miami-Dade County • Charlie Lydecker, Volusia County
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Tim Cerio, President/CEO and Executive Director