

## Digital Bill Payment Solution

|                                 |   |                                    |                                     |                                   |
|---------------------------------|---|------------------------------------|-------------------------------------|-----------------------------------|
| <b>Summary</b>                  | This Consent Item seeks approval to extend the current Digital Payment Solution Contract to accommodate the transition to the Electronic Payment Gateway platform (One Inc. Software Corporation). There is sufficient spend authority remaining under the original Action Item, no additional spend authority is requested.  |                                    |                                     |                                   |
| <b>Approval Type</b>            | <input type="checkbox"/>  | <b>New Initiative</b>              | <input checked="" type="checkbox"/> | <b>Amending Ongoing Contract</b>  |
|                                 | <input type="checkbox"/>  | <b>Replacing Expiring Contract</b> | <input type="checkbox"/>            | <b>Other (Explain in Summary)</b> |
| <b>Awarded Vendor(s)</b>        | JP Morgan Chase Bank NA   |                                    |                                     |                                   |
| <b>Contract Term Length</b>     | Up to 1 year extension  |                                    |                                     |                                   |
| <b>Contract Estimated Spend</b> | No additional spend authority needed.   |                                    |                                     |                                   |
| <b>Procurement Method</b>       | <input type="checkbox"/>  | <b>Competitive Solicitation</b>    | <input type="checkbox"/>            | <b>Single Source</b>              |
|                                 | <input checked="" type="checkbox"/>   | <b>DMS Approved Contract</b>       | <input type="checkbox"/>            | <b>Emergency Procurement</b>      |
|                                 | <input type="checkbox"/>  | <b>Statutory Exemption</b>         | <input type="checkbox"/>            | <b>Other (Explain in Summary)</b> |
| <b>Committee Consent</b>        | The Committee recommends that the Board approve the proposed Board Consent for Digital Bill Payment Solution.   |                                    |                                     |                                   |
| <b>Board Consent</b>            | Digital Bill Payment Solution<br><br>The Board authorizes Citizens staff to extend or renew the contract as listed above. The Board also authorizes staff to modify the contract in Citizens' best interest, including revising pricing or adding related services to assist with the transition. These actions are required to be consistent with Citizens' Purchasing Policy. |                                    |                                     |                                   |
| <b>Executive Sponsor(s)</b>     | Jennifer Montero, Chief Financial Officer   |                                    |                                     |                                   |