Finance and Investment Committee

December 10, 2025

Electronic Payment Gateway					
Summary	This Consent Item requests approval to contract with One Inc. Software Corporation for Electronic Payment Gateway services. Approval is requested for a five-year base term with optional renewal terms of one three-year and one two-year renewal.				
Approval Type		New Initiative		Amending Ongoing Contract	
	×	Replacing Expiring Contract		Other (Explain in Summary)	
Awarded Vendor(s)	One Inc. Software Corporation				
Contract Term Length	Five-year base term with optional renewal terms of one three-year and one two-year renewal.				
Contract Estimated Spend	Approximately \$240,000 per year during the initial term. Actual spend will be based on transaction utilization that will fluctuate with market conditions and catastrophe response.				
	×	Competitive Solicitation		Single Source	
Procurement Method		DMS Approved Contract		Emergency Procurement	
		Statutory Exemption		Other (Explain in Summary)	
Committee Consent	The Committee recommends that the Board approve the proposed Board Consent for Electronic Payment Gateway.				
Board Consent	Electronic Payment Gateway				
	The Board authorizes Citizens staff to execute and renew contract(s) as listed above. The Board also authorizes staff to modify the contract(s) in Citizens' best interest, including revising pricing, adding related services, or executing a six-month contract extension. These actions are required to be consistent with Citizens' Purchasing Policy.				



Executive Sponsor(s)	Jennifer Montero, Chief Financial Officer
	Jay Adams, Chief Insurance Officer

