Underwriting Market Update

November 19, 2025

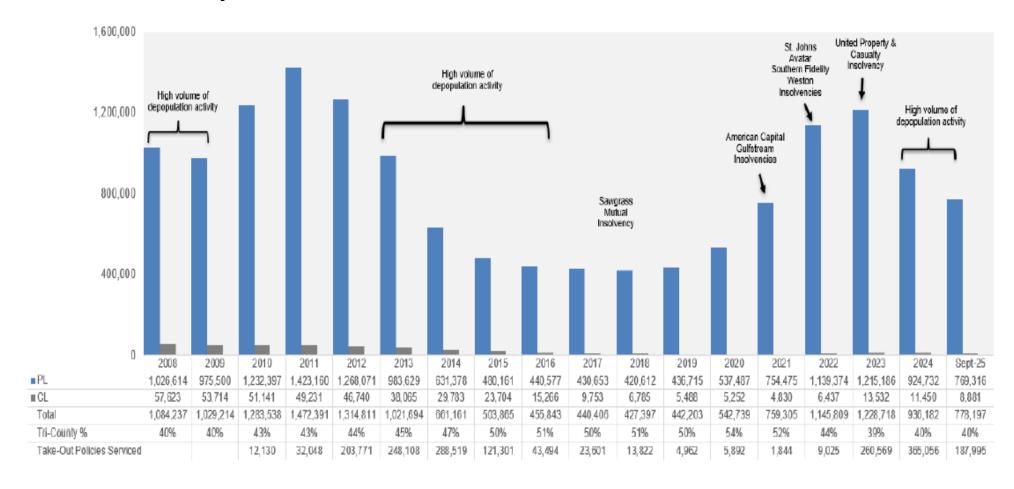
Stephen Mostella, VP - Underwriting





Citizens Policy Count

Policies in Force by Year and Account



Personal Lines

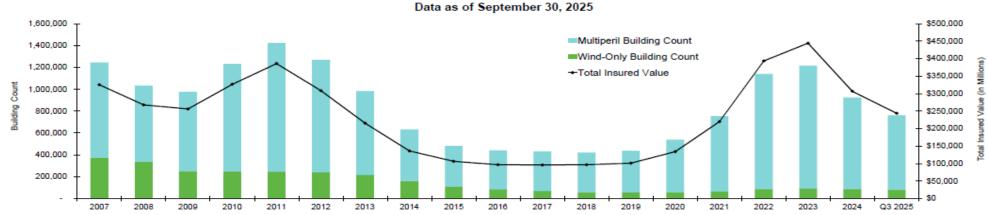




Building Count and Total Insured Value (TIV) Trends

Personal Lines by Multi Peril and Wind Only (Data as of September 30, 2025)

Building Count and Total Insured Value (TIV) Trends Personal Lines - Multiperil/Wind-Only



	Multiperil					Wind	i-Only		Total			
	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)
2007	870,533	870,533	\$1,507	\$190,522	368,765	374,336	\$729	\$134,791	1,239,298	1,244,869	\$2,235	\$325,313
2008	697,139	697,139	\$1,051	\$142,319	329,475	334,846	\$561	\$125,437	1,026,614	1,031,985	\$1,612	\$267,755
2009	724,213	724,213	\$1,045	\$148,840	251,287	251,599	\$441	\$107,353	975,500	975,812	\$1,486	\$256,193
2010	984,069	984,069	\$1,564	\$221,956	248,328	248,328	\$441	\$104,757	1,232,397	1,232,397	\$2,006	\$326,713
2011	1,177,654	1,177,654	\$2,010	\$281,668	245,506	245,506	\$459	\$104,268	1,423,160	1,423,160	\$2,469	\$385,937
2012	1,028,572	1,028,572	\$1,756	\$219,314	239,499	239,499	\$450	\$89,020	1,268,071	1,268,071	\$2,206	\$308,334
2013	766,386	766,386	\$1,303	\$141,697	217,243	217,243	\$432	\$73,709	983,629	983,629	\$1,735	\$215,406
2014	469,646	469,646	\$797	\$83,385	161,732	161,732	\$308	\$52,739	631,378	631,378	\$1,105	\$136,124
2015	373,415	373,415	\$594	\$68,091	106,746	106,746	\$225	\$38,322	480,161	480,161	\$818	\$106,413
2016	357,207	357,207	\$570	\$66,943	83,370	83,370	\$177	\$29,642	440,577	440,577	\$747	\$96,585
2017	361,054	361,054	\$612	\$70,792	69,599	69,599	\$152	\$24,768	430,653	430,653	\$765	\$95,561
2018	363,003	363,003	\$652	\$75,142	E7 800	57.800	9120	\$21.207	420,612	420,612	\$782	\$96,539
2019	380,495	380,495	\$683	\$79,613	Building	Count an	d Total Ins	ured 1	436,715	436,715	\$813	\$101,093
2020	479,052	479,052	\$982	\$110,628	Daname	, count un	d Total IIIs	3	537,487	537,487	\$1,128	\$134,191
2021	687,133	687,133	\$1,559	\$191,132	67,342	67,342	\$179	\$28,785	754,475	754,475	\$1,738	\$219,917
2022	1,052,064	1,052,064	\$2,739	\$353,141	87,310	87,310	\$262	\$40,321	1,139,374	1,139,374	\$3,001	\$393,462
2023	1,124,826	1,124,826	\$3,023	\$399,881	90,360	90,360	\$304	\$44,101	1,215,186	1,215,186	\$3,327	\$443,982
2024	837,289	837,289	\$2,248	\$264,641	87,443	87,443	\$329	\$41,948	924,732	924,732	\$2,577	\$306,588
Q3 2025	678,696	678,696	\$1,767	\$203,585	81,739	81,739	\$322	\$39,889	760,435	760,435	\$2,089	\$243,474
% Change from 2024 to Q3 2025	-18.9%	-18.9%	-21.4%	-23.1%	-6.5%	-6.5%	-2.0%	-4.9%	-17.8%	-17.8%	-18.9%	-20.6%

Notes

Total Insured Value for personal residential DP-1/MDP-1/MDP-1/MDP-1 policies includes only Coverages A and C, which is the liability for these policy types as provided in the Rating Manual. All other personal
residential policy forms include Coverages A, B, C and D.

²⁾ Excludes takeout policies



Exposure Reduction Dashboard

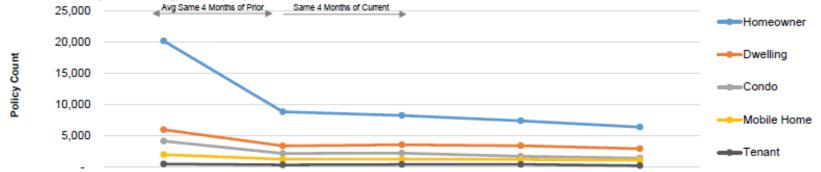
Monthly Policy Data Residential Policy Types





Personal Residential Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)

New Business Policy Count by Policy Type



Policy Type	Avg Same Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	% Change 4 Mo Avg Prior to 4 Mo Avg Current
Homeowner	20,208	8,837	8,249	7,386	6,390	(62%)
Dwelling	5,969	3,366	3,545	3,397	2,927	(45%)
Condo	4,146	2,149	2,218	1,689	1,402	(55%)
Mobile Home	1,974	1,223	1,243	1,175	1,098	(40%)
Tenant	458	321	385	392	194	(29%)
Total	32,755	15,896	15,640	14,039	12,011	(56%)

New Business Policy Count by Geographic Region

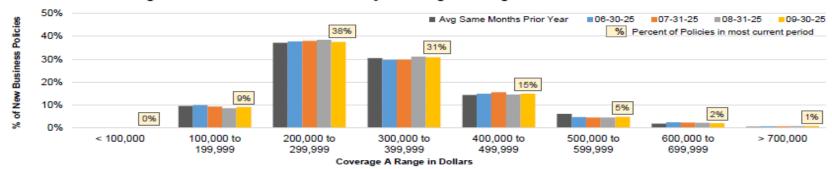
County/Regions	Avg Same Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	Current Four Month Trend
Southeast Coast	11,409	6,891	7,024	6,087	5,312	_
Tampa Bay Area	4,492	2,576	2,437	2,292	1,947	
North/Central East Coast	4,999	1,940	1,820	1,749	1,391	
Southwest Coast	3,402	1,483	1,399	1,198	1,021	
SOLO	4,331	1,354	1,349	1,240	1,085	
All Other	4,122	1,652	1,611	1,473	1,255	
Total	32,755	15,896	15,640	14,039	12,011	

(red dot indicates the peak in the trend line)



Personal Residential Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)

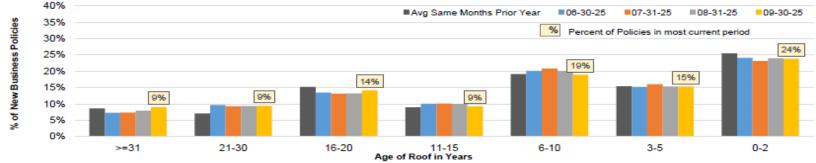
Homeowner/Dwelling New Business % of Policies by Coverage A Range



Homeowner/Dwelling New Business % of Policies by Age of Home

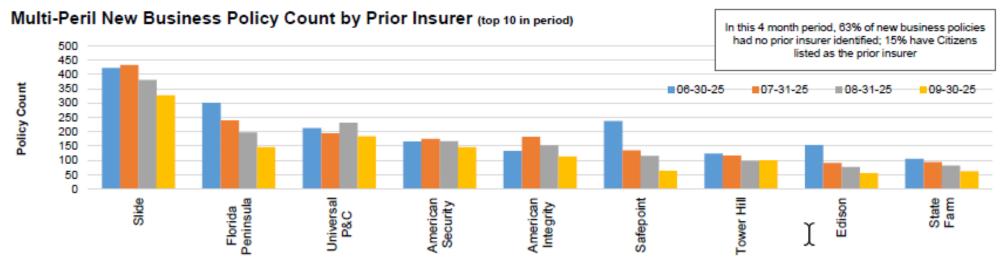


Homeowner/Dwelling New Business % of Policies by Age of Roof





Personal Residential Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)



Notes:

- 1. New Business Written is the count of new bound submissions at the month end snapshot
- Policy types are defined as follows:

Homeowner - HO-3, HO-8, HW-2

Dwelling - DP-1 D. DP-3 D. DW-2

Condo - HO-6, HW-6, DP-1 C, DP-3 C

Mobile Home - MHO-3, MDP-1, MW-2, MD-1

Tenant - HO-4, HW-4, MHO-4, DP-1 T, DP-3 T

Regions are defined by county boundary as follows:

Southeast Coast - Broward, Miami-Dade, Palm Beach Monroe

Tampa Bay Area - Hemando, Hillsborough, Pasco Citizens' New-Business Trend

North/Central East Coast - Nassau, Duval, Saint Johns, Flagler, Volusia

Brevard, Indian River, Saint Lucie, Martin

Southwest Coast - Charlotte, Collier, Lee, Manatee, Sarasota

SOLO - Lake, Orange, Osceola, Seminole

All Other Counties - Remaining 41 Florida counties not otherwise grouped above

- Age of Roof is based on "Roof Update Year" where available. When it is not, "Dwelling Year Built" is used as a proxy for the age.
- 5. Prior Insurer list includes the top 10 by policy count with a multi-peril policy in the current four month period; Citizens, "No Carrier Found"/"null" values and wind only policies are excluded from the graph. Wind only policies are excluded due to prior insurer information, specific to the current ex-wind policy or previous multi peril policy, which can create misleading results.

Commercial Lines

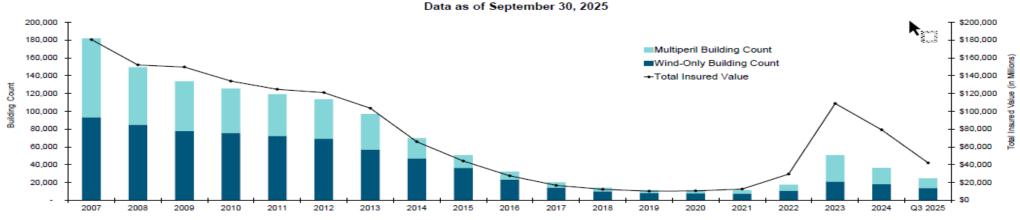




Building Count and Total Insured Value (TIV) Trends

Commercial Lines by Multi Peril and Wind Only (Data as of September 30, 2025)

Building Count and Total Insured Value (TIV) Trends Commercial Lines - Multiperil/Wind-Only



	Multiperil					Wind-Only				Total			
_	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	
2007	11,161	88,523	\$519	\$76,304	54,490	93,406	\$455	\$104,265	65,651	181,929	\$974	\$180,569	
2008	9,252	64,725	\$366	\$61,041	48,371	84,883	\$405	\$91,088	57,623	149,608	\$771	\$152,129	
2009	10,028	55,982	\$318	\$65,024	43,686	77,895	\$325	\$84,774	53,714	133,877	\$643	\$149,797	
2010	9,461	49,712	\$307	\$58,209	41,680	75,833	\$324	\$75,781	51,141	125,545	\$631	\$133,990	
2011	9,470	46,898	\$294	\$55,496	39,761	72,440	\$309	\$69,242	49,231	119,338	\$603	\$124,738	
2012	9,246	44,536	\$291	\$53,503	37,494	69,204	\$324	\$67,588	46,740	113,740	\$615	\$121,091	
2013	8,752	39,981	\$285	\$50,134	29,313	57,050	\$273	\$53,348	38,065	97,031	\$557	\$103,482	
2014	5,537	22,482	\$146	\$28,070	24,246	47,266	\$205	\$37,764	29,783	69,748	\$350	\$65,833	
2015	3,720	14,356	\$75	\$16,555	19,984	36,493	\$156	\$27,527	23,704	50,849	\$231	\$44,082	
2016	2,316	9,098	\$46	\$10,618	12,950	23,059	\$104	\$16,860	15,266	32,157	\$150	\$27,478	
2017	1,587	5,817	\$26	\$6,276	8,166	14,310	\$70	\$10,473	9,753	20,127	\$96	\$16,749	
2018	1,120	3.952	\$19	\$4,500	5,665	10,155	\$53	\$7,858	6,785	14,107	\$72	\$12,357	
2019	894	3,208	\$15	\$3,660	4,594	8,140	\$46	\$6,495	5,488	11,348	\$61	\$10,155	
2020	879	3,339	\$17	\$4,008	4,373	7,890	\$50	\$6,599	5,252	11,229	\$66	\$10,608	
2021	869	3,791	\$21	\$5,066	3,961	7,623	\$57	\$7,520	4,830	11,414	\$78	\$12,586	
2022	1.230	6,911	\$70	\$12,651	5,207	10,568	\$148	\$16,840	6,437	17,479	\$218	\$29,491	
2023	4,936	29,564	\$323	\$46,191	8,596	21,087	\$609	\$62,587	13,532	50,651	\$932	\$108,778	
2024	4,091	18,218	\$208	\$30,054	7,359	18,102	\$529	\$49,179	11,450	36,320	\$737	\$79,233	
Q3 2025	3,138	10,980	\$116	\$18,505	5,743	13,666	\$234	\$23,522	8,881	24,646	\$349	\$42,027	
% Change from 2024 to Q3 2025	-23.3%	-39.7%	-44.3%	-38.4%	-22.0%	-24.5%	-55.8%	-52.2%	-22.4%	-32.1%	-52.6%	-47.0%	

Notes:

- Commercial policy forms include building coverage, other structure coverage, and business personal property. Commercial non-residential multiperil policies no longer include business income/extra expense beginning with June 2012 renewals and May 2012 new business.
- 2) Excludes takeout policies
- Within the commercial data, commercial non-residential wind-only (CIW) counts are policy counts; building counts are unavailable. The product was phased out during 2009, with no policies remaining inforce
 as of 12/31/09. The commercial non-residential multiperil program was introduced in November 2008.

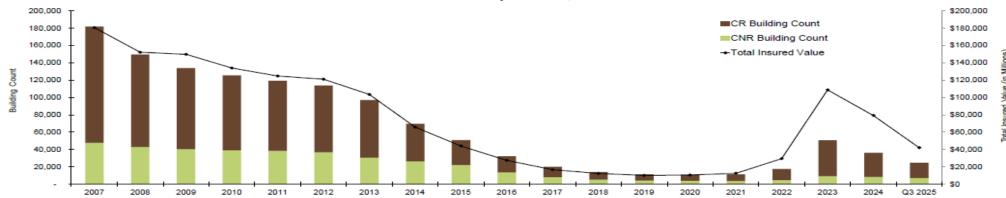


Building Count and Total Insured Value (TIV) Trends

Commercial Lines by Residential and Non-Residential (Data as of September 30, 2025)

Building Count and Total Insured Value (TIV) Trends Commercial Lines - Residential/Non-Residential





		Commercia	l Residential		Commercial Non-Residential				Total			
_	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)	Policy Count	Building Count	Premium (in Millions)	TIV (in Millions)
2007	28,504	134,260	\$869	\$159,885	37,147	47,669	\$104	\$20,683	65,651	181,929	\$974	\$180,569
2008	24,697	106,620	\$684	\$134,130	32,926	42,988	\$87	\$17,998	57,623	149,608	\$771	\$152,129
2009	23,404	93,534	\$561	\$132,325	30,310	40,343	\$82	\$17,473	53,714	133,877	\$643	\$149,797
2010	21,763	86,301	\$542	\$116,885	29,378	39,244	\$89	\$17,105	51,141	125,545	\$631	\$133,990
2011	20,776	80,824	\$508	\$107,853	28,455	38,514	\$94	\$16,885	49,231	119,338	\$603	\$124,738
2012	19,741	76,803	\$517	\$104,764	26,999	36,937	\$97	\$16,327	46,740	113,740	\$615	\$121,091
2013	16,620	66,341	\$464	\$89,346	21,445	30,690	\$93	\$14,135	38,065	97,031	\$557	\$103,482
2014	11,626	43,347	\$262	\$53,508	18,157	26,401	\$88	\$12,325	29,783	69,748	\$350	\$65,833
2015	8,315	28,615	\$153	\$33,723	15,389	22,234	\$79	\$10,359	23,704	50,849	\$231	\$44,082
2016	5,929	18,478	\$95	\$20,946	9,337	13,679	\$56	\$6,532	15,266	32,157	\$150	\$27,478
2017	4,266	11,978	\$58	\$12,700	5,487	8,149	\$38	\$4,049	9,753	20,127	\$96	\$16,749
2018	3,221	8,837	\$45	\$9,627	3,564	5,270	\$28	\$2,730	6,785	14,107	\$72	\$12,357
2019	2,641	7,121	\$37	\$7,927	2,847	4,227	\$24	\$2,228	5,488	11,348	\$61	\$10,155
2020	2,566	7,155	\$41	\$8,457	2,686	4,074	\$25	\$2,151	5,252	11,229	\$66	\$10,608
2021	2,440	7,674	\$53	\$10,564	2,390	3,740	\$25	\$2,021	4,830	11,414	\$78	\$12,586
2022	3,252	12,695	\$183	\$26,949	3,185	4,784	\$35	\$2,542	6.437	17,479	\$218	\$29,491
2023	7,654	41,305	\$848	\$102,653	5,878	9,346	\$84	\$6,125	13,532	50,651	\$932	\$108,778
2024	6,176	27,835	\$655	\$73,550	5,274	8,485	\$81	\$5,683	11,450	36,320	\$737	\$79,233
Q3 2025	4,448	17,572	\$283	\$37,437	4,433	7,074	\$66	\$4,591	8,881	24,646	\$349	\$42,027
% Change from 2024 to Q3 2025	-28.0%	-36.9%	-56.8%	-49.1%	-15.9%	-16.6%	-18.3%	-19.2%	-22.4%	-32.1%	-52.6%	-47.0%

Notes

¹⁾ Commercial policy forms include building coverage, other structure coverage, and business personal property. Commercial non-residential multiperil policies no longer include business income/extra expense beginning with June 2012 renewals and May 2012 new business.

²⁾ Excludes takeout policies

³⁾ Within the commercial data, commercial non-residential wind-only (CIW) counts are policy counts; building counts are unavailable. The product was phased out during 2009, with no policies remaining inforce as of 12/31/09. The commercial non-residential multiperil program was introduced in November 2008.



Exposure Reduction Dashboard

Monthly Policy Data Commercial Policy Types





Homeowner Association

—All Other

Commercial Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)



Policy Type	Avg Same Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	% Change 4 Mo Avg Prior to 4 Mo Avg Current
Condominium Association	255	25	14	22	13	(71%)
Apartment Building	62	12	9	13	17	(17%)
Auxiliary Building	48	2	5	2	1	(79%)
Commercial Building	95	24	23	12	29	(7%)
Homeowner Association	52	0	4	0	0	(92%)
All Other	45	3	14	12	8	(18%)
Total	556	66	69	61	68	(53%)

New Business Building Count by Geographic Region

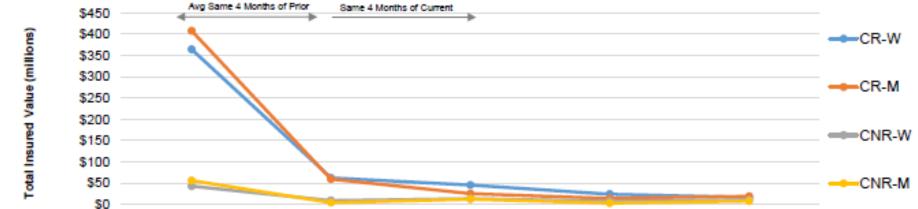
50

County/Regions	Avg Same Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	Current Four Month Trend
Southeast Coast	280	51	39	45	47	
Tampa Bay Area	55	3	5	4	2	
North/Central East Coast	61	4	2	0	8	
Southwest Coast	94	5	16	8	3	
SOLO	26	0	0	0	0	
All Other	42	3	7	4	8	
Total	556	66	69	61	68	
					(red dot indicate	es the peak in the trend line)



Commercial Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)

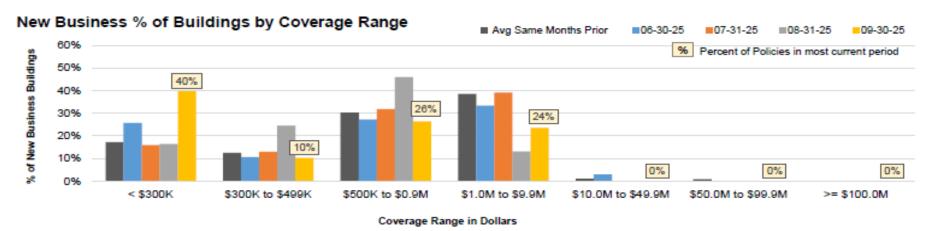
New Business Total Insured Value (\$000,000) by Product



	Avg Same					% Change 4 Mo Avg Prior
Product Type	Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	to 4 Mo Avg Current
CR-W	\$364	\$62	\$46	\$24	\$17	(90%)
CR-M	\$408	\$59	\$25	\$14	\$19	(93%)
CNR-W	\$43	\$9	\$13	\$7	\$10	(77%)
CNR-M	\$56	\$4	\$12	\$3	\$8	(88%)
Total	\$871	\$135	\$97	\$48	\$54	(90%)

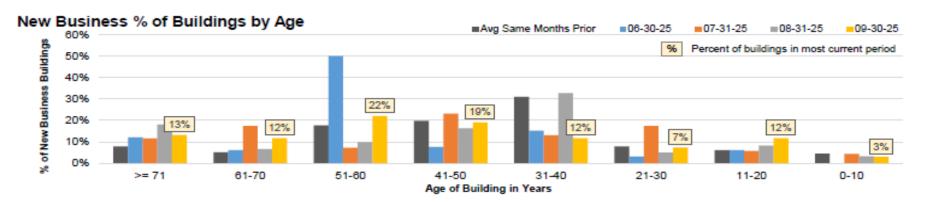


Commercial Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)



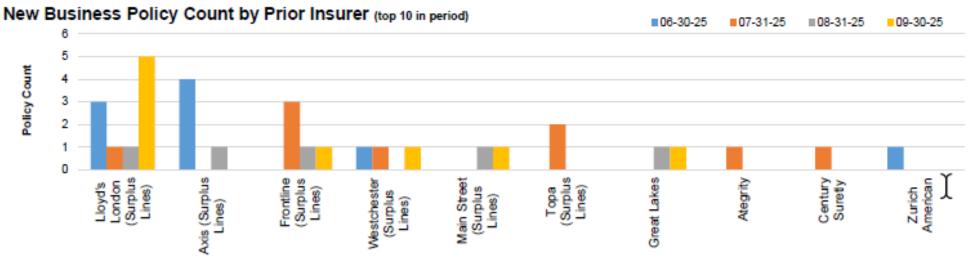
New Business A-Rated Building Count

	Avg Same					% Change 4 Mo Avg Prior
Product Type	Months Prior Year	06-30-25	07-31-25	08-31-25	09-30-25	to 4 Mo Avg Current
CR-M	2	0	0	0	0	(100%)
CR-W	6	2	0	0	0	(92%)
Total	8	2	0	0	0	(93%)





Commercial Policy Types (Jun '25 to Sep '25 Average Prior vs. Current)



Notes:

- New Business Written is the count of new bound submissions at the month end snapshot
- Building counts do not include special items such as pools, light poles, etc.
- 3. For Policy Type, Auxiliary Buildings includes clubhouses, guard houses, etc. and All Other includes Commercial Condos, Hotel, Nursing Home, etc.
- Regions are defined by county boundary as follows:

Southeast Coast - Broward, Miami-Dade, Palm Beach, Monroe

Tampa Bay Area - Hemando, Hillsborough, Pas∞, Pinellas

North/Central East Coast - Nassau, Duval, Saint Johns, Flagler, Volusia

Brevard, Indian River, Saint Lucie, Martin

Southwest Coast - Charlotte, Collier, Lee, Manatee, Sarasota

SOLO - Lake, Orange, Osceola, Seminole

All Other Counties - Remaining 41 Florida counties not otherwise grouped above

Commercial Product Types:

CR-W = Commercial Residential Wind Only

CR-M = Commercial Residential Multiperil

CNR-M = Commercial Non-Residential Multiperil

CNR-W = Commercial Non-Residential Wind Only

Prior Insurer list includes the top 10 by policy count; Citizens and "No Carrier Found"/"null" values are excluded from the graph.