

Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part 2

Aditya Gavvala, Chief Information Officer



Background

Omnibus Action Item is a request for spend authority for a collection of items that are procured through state contracts, GSA or other alternate government approved contracts. Omnibus is presented to the board in two parts.

- Action Item (Part 1) is primarily focused on anticipated purchases from Jan – Apr 2026 – presented at Sept 2025 BoG
- Action Item (Part 2) will be focused on anticipated purchases from May – Dec 2026 – presented at Dec 2025 BoG

The projected spend in each of these parts is categorized into Infrastructure, Software and Professional Services & Staff Augmentation.

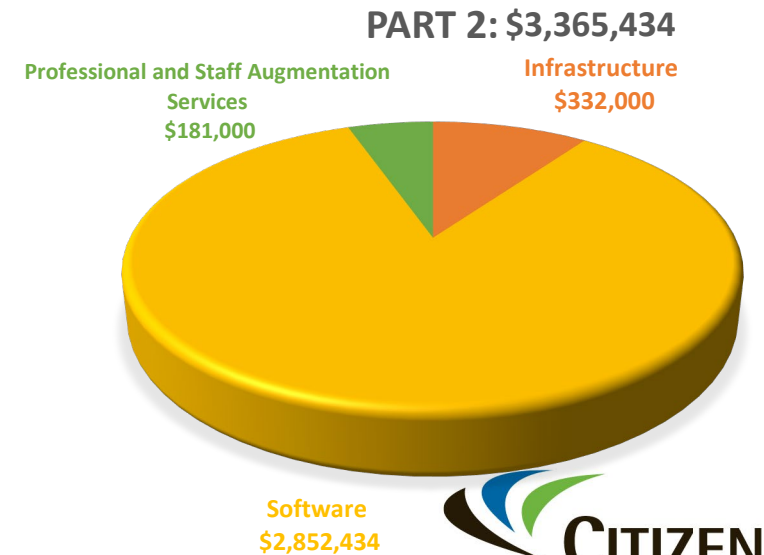
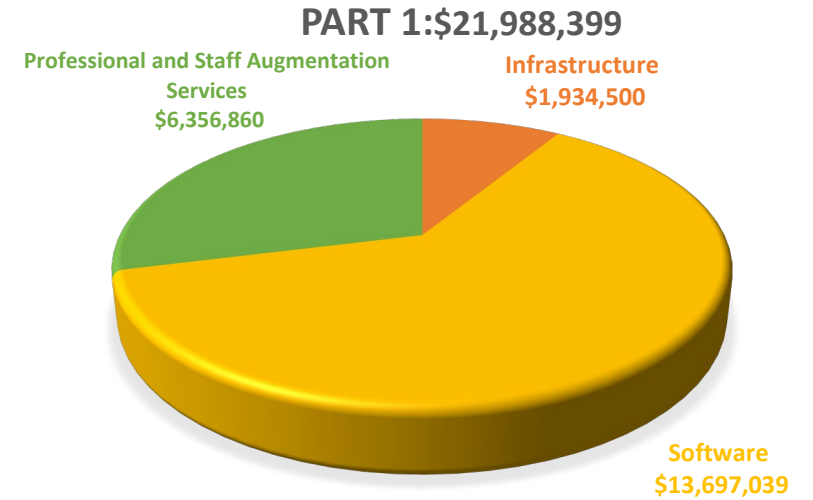
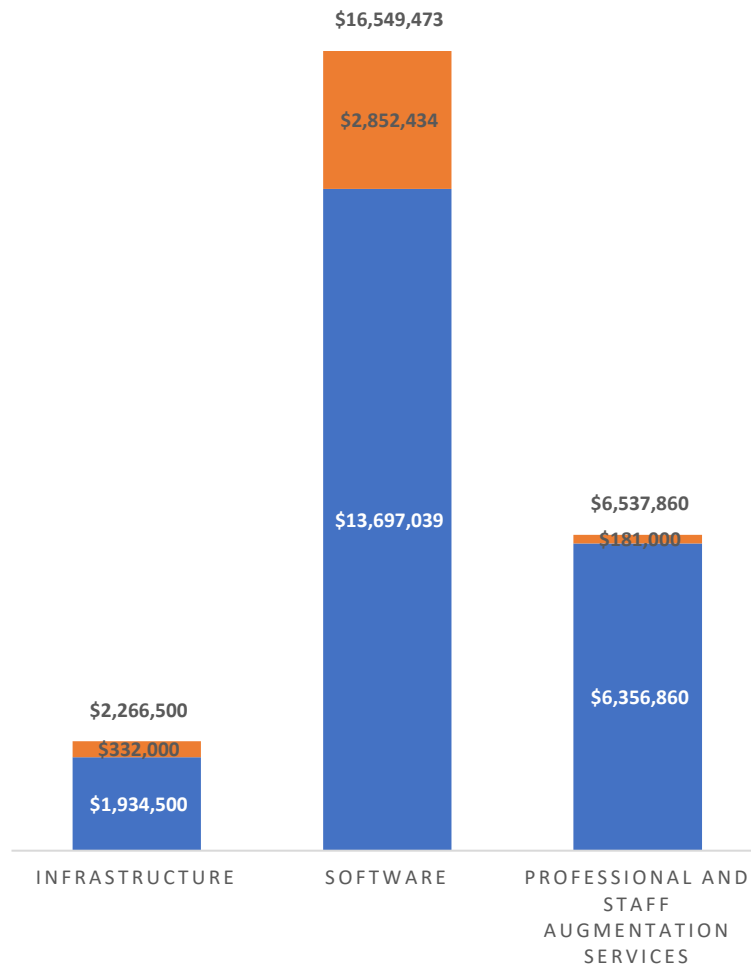
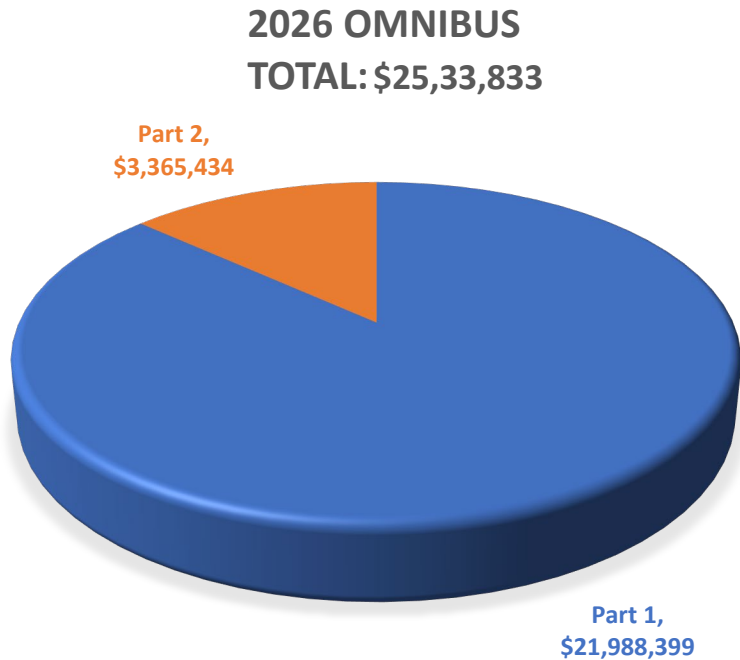
- Infrastructure category groups all line items related to the spend associated with Technology Hardware, Network Infrastructure, Telephony, Connectivity, Data Center, Storage etc.
- Software category groups all line items related to Systems Software, Software as a Service, Infrastructure Software, Cloud Computing, Operations Software, Platform Software and tools.
- Professional Services & Staff Augmentation category includes spend related to technology related services from systems development and support vendors, software platform vendors, infrastructure service vendors, and staffing vendors.



2026 Omnibus Summary

2026 OMNIBUS - BY CATEGORY

■ Part 1 ■ Part 2



2025 vs 2026 Omnibus – By Category

Total Omnibus (2025 vs 2026)

Total Omnibus

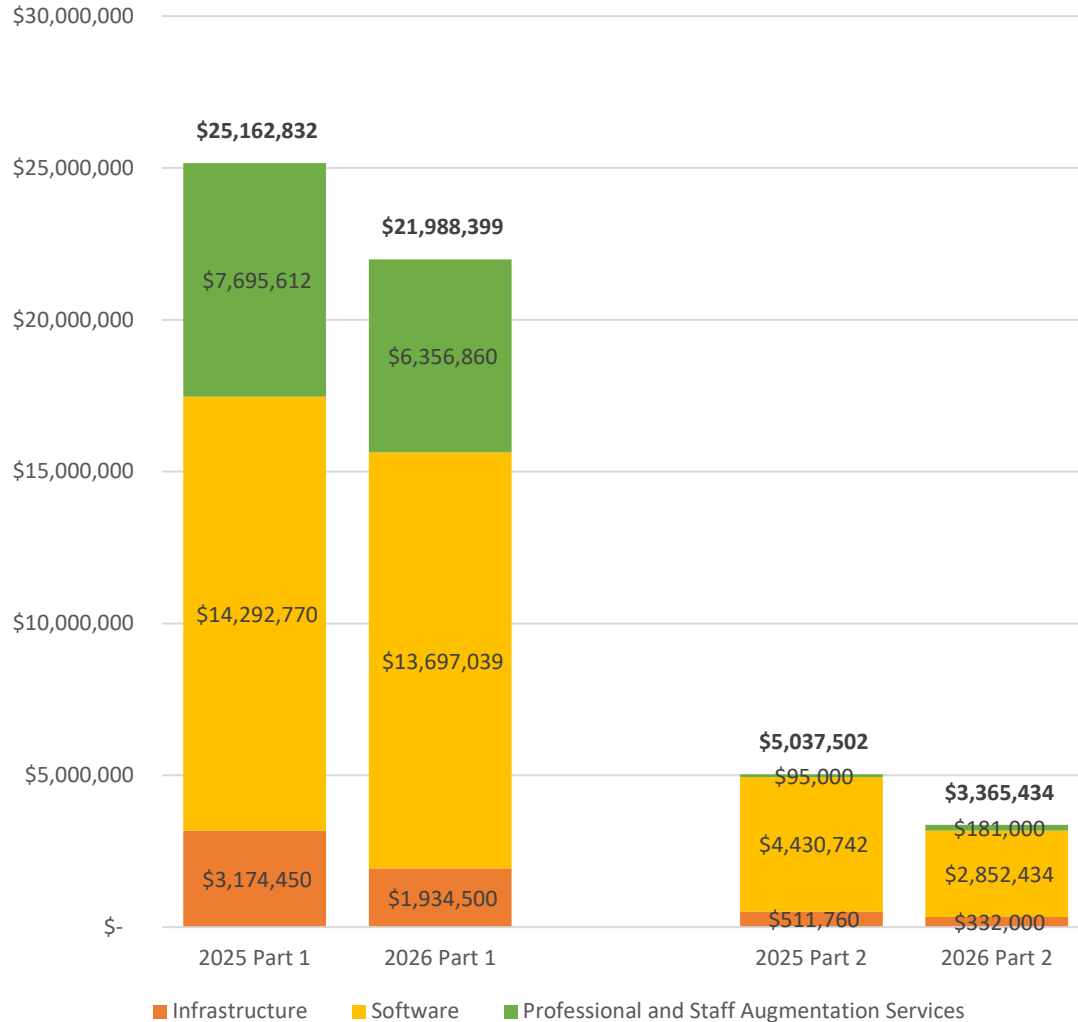
	Part 1			Part 2			Total			
	2025	2026	2026-2025	2025	2026	2026-2025	2025	2026	2026-2025	
Infrastructure	\$3,174,450	\$1,934,500	(\$1,239,950)	\$511,760	\$332,000	(\$179,760)	\$3,686,210	\$2,266,500	(\$1,419,710)	✓
Software	\$14,292,770	\$13,697,039	(\$595,731)	\$4,430,742	\$2,852,434	(\$1,578,308)	\$18,723,512	\$16,549,473	(\$2,174,039)	✓
Professional and Staff Augmentation Services	\$7,695,612	\$6,356,860	(\$1,338,752)	\$95,000	\$181,000	\$86,000	\$7,790,612	\$6,537,860	(\$1,252,752)	✓
Total	\$25,162,832	\$21,988,399	(\$3,174,433)	\$5,037,502	\$3,365,434	(\$1,672,068)	\$30,200,334	\$25,353,833	(\$4,846,501)	✓

Omnibus 2026 - By Division

Division	Part 1			Part 2			Total			
	2025	2026	2026-2025	2025	2026	2026-2025	2025	2026	2026-2025	
Admin Services	\$1,018,436	\$799,245	(\$219,191)	\$739,227	\$374,732	(\$364,495)	\$1,757,663	\$1,173,977	(\$583,686)	✓
Financial Services	\$463,812	\$428,054	(\$35,758)	\$95,000	\$365,450	\$270,450	\$558,812	\$793,504	\$234,692	▲
General Counsel	\$1,376,720	\$1,505,900	\$129,180	\$528,691	\$563,875	\$35,184	\$1,905,411	\$2,069,775	\$164,364	▲
Insurance Ops	\$413,920	\$204,900	(\$209,020)	\$0	\$0	\$0	\$413,920	\$204,900	(\$209,020)	✓
Internal Audit	\$80,000	\$80,000	\$0	\$0	\$0	\$0	\$80,000	\$80,000	\$0	✓
IT	\$21,809,944	\$18,970,300	(\$2,839,644)	\$3,674,584	\$2,061,377	(\$1,613,207)	\$25,484,528	\$21,031,677	(\$4,452,851)	✓
Total	\$25,162,832	\$21,988,399	(\$3,174,433)	\$5,037,502	\$3,365,434	(\$1,672,068)	\$30,200,334	\$25,353,833	(\$4,846,501)	✓

2025 vs 2026 Omnibus

2025 vs 2026 Omnibus



Differences in Totals between 2025 and 2026

- Software \$2.1m-
 - Multi-year renewals completed for Portals, Media Platform, Java: \$1.25m-
 - Security and Resiliency Software upgrade: \$433k+
 - Optimized Agile Tools: \$282k-
 - Optimized Infrastructure tools (VMWare, Network tools): 630k-
 - Optimized Licenses & retired unused software tools : 370k-
- Infrastructure: \$1.4m-
 - Optimization of Adjustor virtual machines and the retirement of the legacy Backup & Recovery product - \$450k-
 - Reducing legacy DMS contracts for data circuits & telecom: \$475k-
 - Data center services & other miscellaneous services reduction: \$475K-
- Professional Services & Staff Augmentation: \$1.25m-
 - Multi-year support renewal for Cloud HCM Completed: \$750k-
 - Reduction in security & operations services: \$200k-
 - Optimized Infrastructure, research and advisory, Staffing service: \$300k-



Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part 2

<p>Summary</p>	<p>This Consent Item seeks Board approval to purchase a broad array of technology-related goods and services through State Term Contracts and Alternate Contract Sources approved by the Florida Department of Management Services (“DMS Approved Contract Sources”) and Citizens-procured contracts (ITN 24-0007) for Contingent Workforce Staffing Services. These purchases include technology Infrastructure, Software, and Professional and Staff Augmentation Services.</p> <p>This Consent Item (Part 2) is primarily focused on anticipated purchases from May – December 2026. The initial Consent Item (Part 1) primarily focused on anticipated purchases from January – April 2026 and was presented at the September 2025 Board of Governors Meeting.</p>											
<p>Approval Type</p>	<input type="checkbox"/> New Initiative	<input type="checkbox"/> Amending Ongoing Contract										
	<input checked="" type="checkbox"/> Replacing Expiring Contract	<input type="checkbox"/> Other (Explain in Summary)										
<p>Awarded Vendor(s)</p>	<p>Citizens staff will select the best contract for each purchase from available DMS Approved Contract Sources and Citizens’ procured contracts resulting from ITN 24-0007 for Contingent Workforce Staffing Services. Citizens staff will determine the best contract based upon applicable “best value” criteria including price, vendor experience, quality, functionality, integration, indirect costs, and delivery/implementation timelines.</p>											
<p>Contract Term Length</p>	<p>The contract sources have varying terms and may authorize purchases that extend beyond expiration of the contract source.</p>											
<p>Contract Estimated Spend</p>	<p>Based on current projections, the estimated spend by category is summarized below. As operational needs are dependent on variable factors such as hurricane response needs and policies in force, purchases and expenditures may vary from current projections.</p> <table border="1" data-bbox="532 1549 1393 1791"> <tr> <td>Infrastructure</td> <td>\$ 332,000</td> </tr> <tr> <td>Software</td> <td>\$ 2,852,434</td> </tr> <tr> <td>Professional and Staff Augmentation Services</td> <td>\$ 181,000</td> </tr> <tr> <td>Total</td> <td>\$ 3,365,434</td> </tr> </table>				Infrastructure	\$ 332,000	Software	\$ 2,852,434	Professional and Staff Augmentation Services	\$ 181,000	Total	\$ 3,365,434
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Software	\$ 2,852,434											
Professional and Staff Augmentation Services	\$ 181,000											
Total	\$ 3,365,434											

Procurement Method	<input checked="" type="checkbox"/>	Competitive Solicitation	<input type="checkbox"/>	Single Source
	<input checked="" type="checkbox"/>	DMS Approved Contract	<input type="checkbox"/>	Emergency Procurement
	<input type="checkbox"/>	Statutory Exemption	<input type="checkbox"/>	Other (Explain in Summary)
Committee Consent	The Committee recommends that the Board approve the proposed Board Consent for Technology Infrastructure, Software, and Professional and Staff Augmentation Services -- Part 2.			
Board Consent	<p>Technology Infrastructure, Software, and Professional and Staff Augmentation Services -- Part 2</p> <p>The Board authorizes Citizens staff to execute and renew contract(s) as listed above.</p>			
Executive Sponsor(s)	Aditya Gavvala, Chief Information Officer			