

**CITIZENS PROPERTY INSURANCE CORPORATION**

**Summary Minutes of the  
Information Systems Advisory Committee Meeting  
Tuesday, September 9, 2025**

The Information Systems Advisory Committee (ISAC) of Citizens Property Insurance Corporation (Citizens) convened via Zoom webinar on Tuesday, September 9, 2025, at 10:00 a.m. (ET).

**The following members of the Information Systems Advisory Committee were present:**

Jason Butts, Chair  
Jamie Shelton  
John Vaughan  
Aditya Gavvala, *staff*

**The following Citizens staff members were present:**

Barbara Walker	Mathew Carter
Bonnie Gilliland	Raina Harrison
Cherri Linn	Ravi Tadiparthi
Eric Addison	Ray Norris
Jay Adams	Sarai Roszelle
Jennifer Montero	Sudheer Kondabrolu
Jeremy Pope	Wendy Emanuelson
Joe Martins	Wendy Perry

Roll was called and a quorum was present.

**1. Approval of Prior Meeting's Minutes**

**Chair Jason Butts:** Thank you so much, and good morning, everyone. Thank you for joining us on September 9th, 2025, for our ISAC committee meeting.

To start off, we'll entertain a motion to approve the minutes from our last meeting, which I think was June 10th.

**Governor Jamie Shelton made a motion to approve the June 10, 2025 Information Systems Advisory Committee (ISAC) Minutes. John Vaughan seconded the motion. All were in favor and the minutes were unanimously approved.**

**Chair Jason Butts:** Thank you. With that, we will turn it over to Aditya to start us off. Good morning.

**2. Annual ISAC Charter Review**

**Aditya Gavvala:** Hello. Good morning, Mr. Chairman and the committee members. The first item on the agenda today is the approval of the ISAC charter. This is the annual review. There haven't been any updates since you approved it last time, so may I seek approval from the chairman and the committee members, please?

**Chair Jason Butts:** Perfect. Do you want to read the action item?

**Aditya Gavvala:** Yes. I will read the recommendation. "Staff recommends that the Information Systems Advisory Committee approve the Citizens Information Systems Advisory Committee charter as provided."

**Chair Jason Butts:** Great, thanks. Motion to accept the charter?

**Governor Jamie Shelton made a motion to approve the Information Systems Advisory Committee (ISAC) Charter as presented. John Vaughan seconded the motion. All were in favor and the motion carried.**

**Aditya Gavvala:** Thank you, committee members.

### **3. IT Strategic Plan Update**

**Aditya Gavvala:** The next item on the agenda is the IT Strategic Plan Update. At last September's meeting, we shared with you the genesis of the IT Strategic Plan, how it was actually constructed, what the drivers and the key foundations were behind the strategic plan. Today I would like to provide an update on the strategies, what has changed since last time we presented this. Let's go to the first slide, please.

This is a quick recap of the foundation for the strategic plan. It's founded on the IT principles, the key enterprise risks, technology trends, and the business initiatives. At the very bottom of the foundation, you see that the strategic plan is aligned with our business goals and the key business and IT capabilities. Next slide.

So, just a quick recap of the key business goals. There are five key business goals -- there are three business goals and there are two IT goals. The three business goals are, No. 1, depopulation. You've seen this before from our CEO and president. Depopulation, our goal is to promote depopulation and optimize access to the private market for coverage, to provide the best possible customer service to Citizens' customers and reduce the possibility of emergency assessments. These are our strategic imperatives.

On the next slide, you will see the two IT goals aligned to our strategic plan. Operational excellence is to provide cost-optimized business operations with resiliency and compliance in mind and also reduce risk to the organization by protecting IT systems and infrastructure against security threats. These are the fundamental goals that all our strategies are aligned with. Next slide.

Again, this is a quick recap of what we presented last time. What you see on the left-hand side are the key business goals and IT goals. To support these business goals and IT goals, we have numerous initiatives for each of these goals, and these initiatives require some fundamental IT capabilities. We did an analysis of the initiatives and identified the key IT capabilities that need to be enabled in order to achieve those business goals, and that led to the 14 strategies that we reviewed with you. What you see on this slide is one gap in the IT strategies, which was AI strategy. We started out AI strategy as an IT strategy and then later recognized that this is more of an enterprise strategy, so we uplifted it to enterprise strategy, and now it's led by a collaboration between IT and key stakeholders from across the organization. That is the reason

why you don't see it here, but I will share a quick update about what we are doing on the AI strategy on the next slide.

Let me give you a quick orientation of this slide. This is the crucial slide for today. What you see on the left-hand side are the 13 strategies, and there are four stages for each of these strategies. The first stage is develop, which means that strategy is now being built and is being socialized within the organization. Second stage is approvals. That means it has already been vetted in the organization, and we have received the necessary approvals from the key stakeholders. Next stage is execution. That means that strategy is now in motion. Some of the initiatives aligned with that strategy are in flight. Refinement means we have completed most of the initiatives associated with the strategy and we are continuing to refine the strategy for further enhancements. So, as you can see here, most of our strategies, with the exception of data warehouse modernization, have already been developed and vetted within the organization. Many of those strategies have also received approvals from the key stakeholders and several of those strategies currently are in flight. We are executing those strategies. Some have completed the execution and have gone to refinement. An example of that is Near Real-time Data Access.

I will spend a few minutes talking about the key accomplishments to-date since we reviewed this last time. The first one is Near Real-time Data Access Strategy. This strategy will enable our business stakeholders to be able to get live updates from our production systems. I'm going to use an example. Our claims leadership wanted access to the number of claims during an event that we received in a particular territory, and there are a few other reports like that that require access to near real-time data. So, with Guidewire Data Studio, we unlock that capability. That's just an example. Some other systems, we also now provide near real time data access. So that's a key success there.

In the area of IT service management, we implemented a tool called PagerDuty that now monitors our systems in real time and sends alerts when it sees something not working right. It also has automatic corrective actions that it can take without human intervention. That has optimized our operational efficiency. We are continuing to roll out more capabilities throughout this year and next year.

Another key update, virtual desktop infrastructure. We used to use a product called Citrix for virtual desktop infrastructure. We've since migrated to Azure, and we are seeing some cost optimization and scalability as a result of that.

We also built several low-code business applications. These were previously Microsoft Access database applications that had a lot of risk with them. We since migrated them to scalable, low-code business apps that give them the flexibility to make changes to the systems and provide them sufficient levels of production support.

A key milestone that I wanted to share with you today is the robotics process automation technology, which is the third one from the bottom. We invested in this technology about two years ago. Since we started using this technology, we have deployed more than 25 automations in the company, saving the company more than 40,000 hours, and more than \$1 million in cost savings to-date. We have increased efficiency by five times, reducing errors by 90%. You will see some of this reflected when I present the budget later today, but this is something that has proven its value in QuickTime.

I'll take any questions. If you want any specifics, I'll be happy to get into the details also.

**Chair Jason Butts:** Aditya, not to put you on the spot, but just for my knowledge and maybe Governor Shelton and John's, could you give an example of one of the bots that you've created, what it does, and how that has saved us time or possibly driven the error reduction?

**Aditya Gavvala:** Absolutely. So, let me take a detour. I'm going to take control of the slide share. I want to show you a slide deck staff has put together. I promise you this question was not pre-planned. I was prepared to get into the details in case a question came up. Can you all see my screen?

**Governor Shelton:** Yes.

**Aditya Gavvala:** Okay. So, this slide shows you the automations that we have built since we deployed the tool in the organization. In the pie chart here, you see that in the space of underwriting, we have a cost saving of \$953,000, and in the space of claims, \$290,000, in HR, \$225,000, et cetera. Total man hours estimated cost saving is 40,000 plus hours. Overall cost savings is \$1.5 million.

Now, let's get into the specific use cases that Governor Butts just asked about. These are some examples of use cases that we have already put in production. The first one is the Inspection Reordering. This is automating the reordering of inspections. The bot automatically looks at which policies require reordering of inspections, and then automatically schedules those, ensuring timely processing and reducing manual intervention.

We have another example - Proof of Residence Validation. It extracts the proof of residency from the documents against system records and compares the policyholder eligibility. This used to be done manually previously. Now the bot automatically scans all the documents and looks for the proof of residence.

Another good example is for commercial applications; signature is a critical requirement. We used to get commercial applications with no signature, so somebody had to go through, open those files, and then hunt for whether or not they were properly assigned for compliance reasons. Now the bot automatically scans applicant signatures on the commercial insurance applications, ensuring compliance and authenticity.

Document Deferral Form Validation Automation is another example. As you can see here, these are just five examples. As I mentioned, we had more than 25 use cases, but this should give you a pretty good idea of how we are leveraging RPA.

**Chair Jason Butts:** Thank you very much for going through that.

**Aditya Gavvala:** Bonnie, please take the –

**Chair Jason Butts:** I will attest that that question was not pre-planned. Coming up with a deck that fast was pretty impressive.

**Aditya Gavvala:** Thank you. Well, all credit to the staff. They had this slide deck ready. Governor White had previously asked me the same question, so I was preparing that slide deck in preparation for our pre-call with Governor White, so it came in handy. Thank you.

**Chair Jason Butts:** I know this technology is starting to be used in a lot of different applications, regardless of what sector, so it's nice to see some of the use cases that are being used to drive efficiency and savings. Thanks for going through that.

**Aditya Gavvala:** Thank you for your support. If there are no other questions, we can move on to the next topic.

#### **4. Consent Items**

##### **a. Jacksonville Office Technology and Assets [CI]**

**Aditya Gavvala:** This is a consent item. We are seeking approval of this consent item today, so let me give you a little bit of background. Next slide, please.

As you all know, we are moving from our current facility at the Everbank Center to the new facility on Bay Pine Road. Next slide, please.

With this move, we have some infrastructure spend and also facility spend associated with it. This consent item is jointly sponsored between IT and Administrative Services, Jeremy Pope, who is on the call today. The IT spend covers all the network connectivity, Wi-Fi, and equipping our conference rooms with the right equipment. It also provides servers, internet, and professional services to install and configure all of this. The facility spend covers physical relocation, transportation, deinstallation of the furniture and equipment, and also access to security controls, the signage, and other required items. The total spend is \$4 million, so I'm going to give you a little bit of the makeup of that \$4.04 million. The picture you see is the new building that we'll be moving into next year. Next slide, please.

The IT spend and the infrastructure spend will follow this rationale for the spend. Number 1 is to make sure we provide continuity of service to the business. If it's a service that we have today here, the expectation is that we'll have similar service at the new facility as well. We will future-proof and make sure the technology that we invest in is scalable up or down as needed, and we will refresh the technology to the current standards to make sure that it supports the needs of today and tomorrow. It will also comply with the security and other standards of the industry. Next slide.

This is the breakup of the key IT components included in the spend. The first one is Unified Communications; that's about \$1.37 million. Just to give you an idea what the spend actually covers, we have 21 conference rooms at the new building, five large training rooms, and four agile spaces where development teams and agile teams congregate and do their collaboration. It's to support all the conference equipment in those 21 conference rooms, five large training rooms, and the agile pods, and also digital displays at the reception, elevators, and the lobby areas. Those are the key components of Unified Communications.

The network infrastructure is \$1 million. This includes providing the wired and wireless network. We estimate we need about 120 wireless access points and we need switches, routers, the cabling. All of that is bundled into network infrastructure.

The next item is Professional Services. We'll be using third-party services for installation of the conference equipment and setting up the network circuits, et cetera. We also have a main equipment room that serves as the backbone for the facility that provides connectivity between

our facilities and our data centers, and that is estimated at \$180,000. All four components combined is \$2.8 million.

To give you something to compare with, when we moved into this building from our office on JTB, our infrastructure spend at that time was about \$4.8 million. So, in comparison, this is significantly lower. We are optimizing our spend and leveraging some of the equipment that we already have. So that's why it's not as much. Next slide, please.

Similarly, for facilities spend, the total is \$1.24 million. The makeup of that \$1.24 is shown here. Tearing down and reinstalling modular furniture is \$675,000, relocating furniture and equipment is \$350,000<sup>1</sup>, access and security controls, \$195,000<sup>2</sup>, and other required equipment and supplies is \$20,000. Next slide.

The combined total is \$4.04 million, and all of this is already in the approved budget for 2025. That concludes the presentation on this item. Any questions on this consent item?

**Governor Shelton:** Mr. Chairman, I have a question.

**Chair Jason Butts:** Governor Shelton, go ahead.

**Governor Shelton:** Look, I know everything's expensive and appreciate the fact you're able to re- -- what's the word I'm looking for -- reutilize some of the existing things from the old space, the new space, but everything's expensive. But I think the very first one was like \$1.3 million, and you said for 21 conference rooms for videoconferencing, whatever, everything around. And my question is just -- I know it's approved already in the budget, but, you know, when you do the math, it's about, what, \$60,000? I'm just going 20 into \$1.3 million, roughly. But that just seems like -- does that -- with technology as accessible as it is from your iPhones, tablets, workstations, laptops, do you really need 21 conference rooms? Is that what Tim and Jay and Jeremy think that's needed? You know, given -- you know, understand, you know, Citizens is shrinking. We've all gone through this, and how much space, people, things we need. Do we really need that given when we planned this before the move and before it was actually done? Just something to -- a discussion point, maybe not in this committee, Mr. Chairman, but just seems like an awful lot to me, but that's just, that's just my comment there.

**Chair Jason Butts:** Thank you, Governor Shelton. I had the same question when reviewing this information this past week, too, on it. It's just like a lot of money, and I think my question was do we really need that many conference rooms, and I think Aditya had said there's 24 now, we're going down to 21. So space utilization, I'm not sure if -- you know, if we have any of that type of stuff showing how often those rooms are booked and if we're short, but, obviously, that cost does seem high. Obviously, you know, for the most part, a one-time cost to get the room set up, it sounds like, but I don't know. Aditya, any light you could shed on, you know, if those rooms are utilized all the time and if we need to go ahead and outfit them all now?

**Aditya Gavvala:** Yes. So great question. So, like you said, Chairman, the existing facility, we have 28, I believe. I have my team here. Please keep me honest here. And we are definitely going down from 28 to 21. And then we are definitely mindful of the spend. Our goal is to make sure that we have the right equipment in the conference rooms, and now that we have all staff

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<sup>1</sup> Verbatim correction: Stated as 350

<sup>2</sup> Verbatim correction: Stated as 195

working on site in our building, we want to encourage collaboration among our teams. We prefer that people go to the conference room and meet there as opposed to doing it on the internet, then the argument could be, you know, I might as well be at home and join the call. So, we want to encourage collaboration among the teams. We have seen significant benefits. Since the staff is back in office, we have seen amazing collaboration taking place. If you ever visit any of the floors in this building, it's visible. You see the agile teams congregating together, collaborating, using the whiteboard technology to share information, that's proven to be really valuable. So we will continue to assess what our needs are and optimize, and although we are seeking spend here, that doesn't mean we're going to go ahead and spend all the money right away. We will have the spend authority, and as needed, we'll build up our equipment and set up conference rooms as needed.

**Chair Jason Butts:** Great. Thank you. Governor Shelton, any other comments or questions?

**Governor Shelton:** No, no, I hear the answer. Look, I'm a big supporter of people in the office and collaboration and being together. I just was trying to think of -- you know, it just seemed like a lot to me, and given the other possibilities of how people collaborate in a room, you know, I'm a big supporter of that, but, look, at one point, I think it's our responsibility to ask these questions and question these things, but at the same time, I don't know the usage or the inner workings of the daily lives of our employees at Citizens, and if the management believes that's what's needed, the management has stated that objective, and that's what we have. I think it's good and I appreciate your leadership, Mr. Chairman, and being on the same page as me. It just seemed like a lot of money but go ahead. That's all I have, sir.

**Chair Jason Butts:** Well said. Thanks. Last question/comment, if I may, on this. It said on the previous slide that that was based on the quotes that we've received to date. Do we plan on seeking additional bids for this? Is there a chance we can get this down some money. How many bids have come in and what does that look like?

**Aditya Gavvala:** Okay. Well, I have my team here, they can answer the question, but I want to assure you our Vendor Management team does a fabulous job. They make sure that we get the best possible quotes from our vendor before we spend a penny, so I have highest trust and regard for our team. That said, either Sudheer or Matt, do you know the answer to the question about how many quotes we received to-date, and what we are doing, are we seeking more quotes later on?

**Sudheer Kondabrolu:** As we speak, Aditya, we are getting the quotes, and then we recently used the quotes that we have received for the Tampa facility as the proof of concept for this one. But as you already mentioned, the number of conference rooms and the dollar amount that we have put together here is -- we are only requesting the spend authority. It doesn't necessarily mean that we are going to spend all of it.

**Chair Jason Butts:** We know you guys are good stewards of the money, so I don't want to belabor it anymore, but please continue to, obviously, just do everything to maximize our spend and efficiency. So, thank you.

**Aditya Gavvala:** Thank you. So if there are no other questions, may I read the recommendation?

**Chair Jason Butts:** Yes, go ahead, please.

**Aditya Gavvala:** Okay. Staff recommends that the Information Systems Advisory Committee review, and if approved, recommend that the Board of Governors authorize staff to enter contracts for the Jacksonville office relocation as outlined in this consent item, and authorize staff to take any appropriate or necessary action consistent with this consent item.

**Chair Jason Butts:** Great. Is there a motion to accept as written?

**Governor Jamie Shelton made a motion to approve the Jacksonville Office Technology and Assets Consent Item. John Vaughan seconded the motion. All were in favor and the motion carried.**

**Aditya Gavvala:** Thank you for your support.

**b. Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part 1 [AI]**

**Aditya Gavvala:** Moving on, the next item on the agenda is the Omnibus Part 1. First slide, please. So, just a quick recap. The omnibus consent item is a request for spend authority for all the technology items that are procured through state contracts or GSA or other alternate government-approved contracts. There are two parts to this omnibus. The first part is focused on any purchases from January through April of 2026. That's what is being reviewed today.

There is also another part, which will go to the December board. That's for any spend associated with technology from May through December, and that will come to the December board. Although our focus today is on Part 1, for completion's sake, you will see on the slides both Part 1 and estimated Part 2 represented.

There are three major categories in the spend. The first category is the Infrastructure. That includes all the technology, hardware, network infrastructure, telephony, connectivity, data center storage, et cetera. Software includes systems software and Software as a Service. Professional Services and Staff Aug includes any money that we spend on the contractors. Next slide, please.

Here you see the omnibus summary. There are three sections of this slide. What you see on the left-hand side is the full pie of the omnibus. The total is \$25.35 million. Part 1 is \$21.98 million. Part 2 is \$3.36 million. In the middle, you will see the total spend broken down by infrastructure, software, and professional services and staff augmentation. As you can clearly see here, software is definitely the largest chunk of that spend, \$16.6 million for both Part 1 and Part 2 combined. The blue bar represents Part 1, and the orange bar represents Part 2. The bulk of the spend happens between January and May, and that is why you see the Part 1 spend as the largest chunk there. On the right-hand side, you will see that Part 1 and Part 2 are broken down by each individual category. Part 1 total is \$21.98 million. The largest chunk of that is software, \$13.69 million. Professional services and staff aug is \$6.36 million<sup>3</sup> and infrastructure is \$1.9 million.

We have also shown Part 2 at the bottom for completion's sake. These are the estimated numbers. You will see the more accurate numbers when we present it at the December ISAC meeting.

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<sup>3</sup> Verbatim correction: Stated as 6.36

The next slide shows the comparison of our total spend for next year compared to this year. In the top section, if you go to the far right, you will see that from 2025 to 2026, our spend is significantly reduced. We are spending \$4.8 million less compared to 2025. I'll provide detailed explanations on how we are able to achieve the cost savings for 2026, but if you look at Part 1, we are reducing our spend by \$3.1 million. In Part 2, we estimate that we'll be reducing our spend by \$1.6 million. The bulk of the Part 1 reduction is happening in Infrastructure and Professional Services and Staff Aug area. At the bottom, you see the savings by each division. All our ELT members have been very diligent in reducing the cost for next year for any of the technology spends in their respective areas, so my thanks to all the ELT members for that. You can see the net reduction by division here, and the total adds up to \$4.8 million. Next slide.

This slide explains how we are able to achieve the cost savings. The bar graph on the left side, the left two bars compare Part 1 of 2025 to Part 1 of 2026. You can see that in Part 1, compared to last year, we are significantly reducing our spend, and the bulk of the reduction, like I said, is coming from Infrastructure and the Professional Services and Staff Aug area. To the right, you'll see the Part 2 estimated reduction in spend. There you will see that the bulk of the reduction is coming from software.

So, how are we able to reduce the cost? In the area of software, we are shrinking by \$2.1 million. That's largely due to multi-year renewals that we did last year. Last year -- actually, this year, which is 2025, we renewed some of our software for three years. You don't see the same spend for the next three years, so that's showing a reduction. Significant reduction from licenses; we have shrunk our license footprint across all our software. We optimized by eliminating legacy software. We did some transformational projects in the last couple of years. Our insurance core suite moved from on-prem to the cloud. We went with Software as a Service subscriptions. All the operational software that we used to run to keep those servers up and running, we no longer need, so we reduced our data center footprint size from 2,000 square feet to 750 square feet. As a result, we got rid of a lot of virtual software and other licenses. All of that reduction adds up to \$2.1 million.

In the area of infrastructure, we reduced \$1.4 million. That's because of the data center footprint reduction. Through the Unified Communications project that we did last year and earlier this year, we removed telephony equipment from our data center. It's now in the cloud, so all the telephony and data secure reduction is saving us \$950,000. And we also retired any legacy infrastructure that we had saving \$450,000. So, the net reduction is \$1.4 million<sup>4</sup>.

In the area of professional services and staff aug, some of that savings is coming from multi-renewals that we did with vendors, so for the next two years we will not see that spend. We also optimized infrastructure operations and staffing services based on our 2026 needs, and that's resulting in a \$590,000 savings.

So, all in all, we're saving about \$4.8 million compared to 2025. I'll take any questions at this time.

**Chair Jason Butts:** Just so I understand it, a lot of the savings is because we signed three-year deals last year, right? So, yes, we're not spending as much, but it's truly not a savings because we already paid for it, correct?

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<sup>4</sup> Verbatim correction: Stated as 1.4

**Aditya Gavvala:** That is correct. We did multi-renewals this year, so for the next two years, we'll not see that spend. The multi-year renewals is about \$1.25 million in the software area and \$750,000 in the services area. So about \$2 million out of 4.8 is a direct result of the multi-year renewal --

**Chair Jason Butts:** Great.

**Aditya Gavvala:** -- and \$2.8 million dollars is all the optimizations that we've done in all the areas.

**Chair Jason Butts:** Thank you. Just as a follow-up to that, do you see costs continuing to go ahead and decline, like some of the cloud storage things, as the technology just becomes more efficient?

**Aditya Gavvala:** Yes, that has been the trend that we are seeing. We used to spend -- we needed to have a lot of servers and physical storage, and by balancing our storage needs between cloud and on-prem, we are able to significantly reduce the footprint. Cloud is not cheap. It has proven that, right? So, we do a balancing act by leveraging cloud for the right reasons and also using our on-prem resources wisely. By being fiscally prudent, we are able to show the cost reduction. Is that trend going to continue? I hope so. The storage costs have been taking a nosedive overtime. I hope that trend continues.

**Chair Jason Butts:** Great, thanks.

**Aditya Gavvala:** Any other questions?

**Governor Shelton:** None here.

**John Vaughan:** Not for me.

**Aditya Gavvala:** All right. So, if it's okay, I can read the recommendation for the consent item.

**Chair Jason Butts:** Please.

**Aditya Gavvala:** Staff proposes that the Information Systems Advisory Committee review, and if approved, recommend the Board of Governors authorize Citizens to contract for technology-related goods and services as set forth in this consent item for Technology Infrastructure, Software, and Professional and Staff Aug Services, Part 1, and also authorize staff to take any appropriate or necessary action consistent with this consent item.

**Chair Jason Butts:** Motion to accept the action item as read?

**Governor Jamie Shelton made a motion to approve the Technology Infrastructure, Software, and Professional and Staff Augmentation Services Part I Consent Item. John Vaughan seconded the motion. All were in favor, and the minutes were unanimously approved.**

**Chair Jason Butts:** Great. Thank you. Go ahead, Aditya.

**Aditya Gavvala:** Thank you, Mr. Chairman and committee members. That concludes all the agenda items for me.

## 5. New Business

**Chair Jason Butts:** Governor Shelton, did you have a comment?

**Governor Shelton:** I did not.

**Chair Jason Butts:** Great. All set. Aditya, anything else on our end or are we done for the day?

**Aditya Gavvala:** I think we are done for the day.

**Chair Jason Butts:** Okay, perfect. Any questions, comments?

**Governor Shelton:** Good here.

**Chair Jason Butts:** Great. Thank you. With that, we will adjourn the meeting and we'll see everybody in Lake Mary in a couple of weeks. Have a great week.

(Whereupon the meeting was adjourned.)