



National Volunteer Week: Salute to Volunteers

National Volunteer Week, April 20-26, recognizes the impact of volunteer service and the power of volunteers to tackle society's challenges and build stronger communities. It also provides an opportunity to learn more about how you can serve your community. Established in 1974, National Volunteer Week has grown each year, with thousands of volunteer projects and special events scheduled throughout the week.

At Citizens, employees are encouraged to volunteer in their communities by donating time and talents to help others. Examples of ways you can volunteer include:

- Becoming a mentor, tutor, or guest speaker
- Working with established mentoring programs serving schools, such as Junior Achievement and Career Day
- Participating in community service programs, such as Big Brothers/Big Sisters of America, Feeding America, and adult literacy programs

Paid Volunteer Leave

Employees who participate in the Citizens Community Volunteer and Mentor Program can request up to four hours (for full-time employees; two hours for part-time employees) of paid administrative leave per calendar month for volunteer services.

T.C. Smith, Claims Legal Billing Reviewer, understands the importance of giving back to the community and is appreciative of Citizens' paid volunteer leave program.

"I volunteer with my daughter during Girl Scout cookie season each year by helping at the cookie booths," T.C. said. "I've been volunteering with Girl Scouts for about six years now, and I assist with setting up, managing sales, engaging with customers, and supporting my daughter as she develops important life skills like communication, teamwork, and goal setting."

"I'm motivated by the opportunity to spend quality time with my daughter while supporting this amazing program that empowers young girls," T.C. said. "It's inspiring to see her confidence grow as she learns leadership skills and responsibility. Volunteering is a way to set a positive example for the next generation, and giving back helps build meaningful connections and creates a sense of unity in the community."

Citizens' Approved Charities

Citizens proudly supports these charities:

- American Red Cross
- American Cancer Society
- American Heart Association
- Big Brothers/Big Sisters of America
- Ronald McDonald House
- Feeding America (and affiliated food banks)
- Toys for Tots