

Information Technology Security, Risk & Enterprise Resiliency Update

May/June 2025



First 150 - 180 Days

People, Process, Technology

- Information Security Team
- Information Technology
- Key Stakeholder Introductions

Current State of Information Security, Risk and Resiliency Program and Team

- SWOT Analysis of Team and Security Functions
 - Conversation with IT and Business Unit Leadership
 - Office of Internal Audit and Enterprise Risk

Current State – Evaluate and Baseline Citizens Cybersecurity Maturity Posture

- Cyber Threats
- NIST Cyber Security Framework
- Security Technology Reference Architecture

Current Implementations

- **Governance, Risk, and Compliance (GRC)**
 - Cyber Subscription Service - resource for decision making and articulating cyber security risks
 - Risk Management Platform – single pane of glass for collaboration and reporting of risk across the enterprise
- **Pen Test Services**
 - Pen Testing as a Service – ability to continuously test our security posture
 - Purple Team Assessment
- **Data Governance**
 - Data Classification
 - Data Discovery
 - Data Loss Prevention
- **Identity & Access**
 - Identity Governance
 - Password Management
 - Multi-Factor Authentication

Future Strategic Evaluation

Future Evaluation

- **Endpoint**
 - Holistic Endpoint Protection as a Service
 - Exposure and Inventory Management
- **Data and Application**
 - Data Discovery
- **Identity and Access Management**
 - Password Management

Future Strategy and Action Plan

Develop Strategy and Action Plan – May/June 2025

- Current vs. Target Maturity of NIST CSF
- Develop Strategy, Needs and Timeline to reach “Target Maturity”
 - People
 - Process
 - Technology

Communicate to Key Internal Stakeholders – June/July 2025

- Communicate and seek buy-in on Strategy Action Plan

Communicate and Report on Progress to Board of Directors – September 2025

- Communicate Strategy and Action Plan
- Provide specific budgetary ask to achieve Plan
- Seek approval budgetary resources to achieve Strategy and Action Plan

Information Security

