



Immediate Action Required: Payment Due for Your Citizens Policy

April 2, 2025

Dear Policyholder,

Citizens has not received payment from your mortgage company for the current term of your property insurance policy. If you do not submit payment to Citizens by Thursday, April 17, 2025, your Citizens policy will end on the expiration date of your previous policy term, with no coverage provided after that date. If you no longer need your Citizens policy, please disregard this notice.

For a copy of your payment invoice, contact your agent or access it in [myPolicy](#) in the *Policy Documents* section.

You will need to contact your mortgage company to determine whether you need to forward a copy of the invoice for payment.

Note: You may submit payments electronically using the [One-time Payments](#) feature. You or your mortgage company can mail payments to [Citizens Property Insurance Corporation](#).

No reply to this email is required; however, if you would like to reply to this email to request assistance for your policy or claim, please include the name of the policyholder, policy or claim number, and the associated property address in your response.

This email is not spam. You received this email because you are a Citizens policyholder, and we want to convey important information about your policy. Citizens uses your personal information only as authorized or required by law and as necessary to provide our products and services to you. Citizens does not use or share your personal information for marketing purposes. For more details, please see the [Privacy Policy](#) on the Citizens website.



Citizens Property Insurance Corporation
www.citizensfla.com

[myPolicy](#)

Report and view claims. Enroll in paperless delivery. Make payments. Access policy documents.

866.411.2742

Report a claim 24/7/365 or

Get specific policy information weekdays from 8:00 a.m. to 5:30 p.m. ET

