



**AMENDMENT No. 4 to the  
DOCUMENT GENERATION SOFTWARE AGREEMENT  
with SMARTCOMMS LLC**

---

This document (the "Amendment") hereby amends Agreement #12-11-0043-00 (the "Agreement") by and between **Citizens Property Insurance Corporation** ("Citizens") and **SmartComms LLC** ("Vendor") (collectively, the "Parties"). This Amendment is effective as of the date of the last signature set forth below.

WHEREAS, the Citizens has a desire to upgrade to the SmartCOMM platform from the existing NOW platform; and,

WHEREAS, the Parties have agreed that professional services are needed from the Vendor in order to prepare and successfully complete this upgrade.

NOW therefore, in consideration, of the mutual promises and covenants contained herein, and for other good and valuable consideration, the Parties hereby agree to amend the Agreement as follows:

- 1. Schedule 6, NOW to Smart Communications Statement of Work (the "Schedule"), is hereby added to the Agreement.** The Schedule 6 will incorporate professional services related to the upgrade to be performed on a time and materials basis as identified in the Schedule, including a timeline for the service request and any associated Deliverables that are applicable.

The sections of the Agreement that are not expressly modified or replaced by this Amendment shall remain in effect pursuant to their terms. In the event that any of the provisions of the Amendment are inconsistent or conflict with any provisions of the Agreement, the inconsistent or conflicting provisions of this Amendment shall control, but only to the extent that such provision is inconsistent or conflicting with the Agreement.

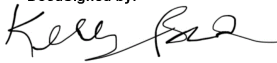
\*\*\*\*\*

**SIGNATURE PAGE FOLLOWS**

\*\*\*\*\*

Each of the Parties hereby certify by their undersigned authorized representatives that they have read this Amendment and agree to be bound by its terms and conditions.

**CITIZENS PROPERTY INSURANCE  
CORPORATION:**

DocuSigned by:  


7B9C7AA60097483

SIGNATURE

Kelly Booten

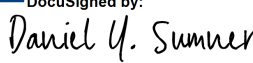
TYPED NAME

Chief, Systems & Operations

TITLE

11/17/2017

DATE SIGNED

DocuSigned by:  


986F889B8A854A0...

SIGNATURE

Daniel Y. Sumner

TYPED NAME

General Counsel and Chief Legal Officer

TITLE

11/17/2017

DATE SIGNED

**SMARTCOMMS LLC:**

DocuSigned by:  


56887229CD3D436...

SIGNATURE

Namrata Kadiwar

TYPED NAME

Legal Counsel

TITLE

11/17/2017

DATE SIGNED