

Executive Summary

Committee Meeting, December 1, 2016
Board of Governors Meeting, December 7, 2016

Hurricane Matthew – EOC Response

EOC Deployment:

- Successfully stood up 2 Emergency Operations Centers in Brevard county
 - Titusville location open from Oct. 11th – Oct. 16th
 - Cocoa location open from Oct. 13th – Oct 16th
- Deployed 31 employee volunteers representing all Citizens locations (Jacksonville, Tallahassee and Tampa)
- Assisted 175 residents total in the area, including filing First Notice of Loss and providing Additional Living Expense for policyholders, as appropriate

#ReviveStAugustine Recovery Assistance Center:

- Set up a scaled-down EOC for policyholder assistance
- Invited along with 20 other organizations, companies and agencies
- Event assisted at least 257 Floridians



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Rubio Staff Hosts Comprehensive Recovery Center



For Immediate Release
Thursday, October 20, 2016
[View Online](#)

Contact: Alex Burgos/Matt Wolking
202-224-3041

UPDATED: RUBIO STAFF HOSTS COMPREHENSIVE RECOVERY ASSISTANCE CENTER IN ST. AUGUSTINE TOMORROW

Miami, FL – U.S. Senator Marco Rubio’s (R-FL) staff will host a comprehensive recovery assistance center in St. Augustine on Friday for residents affected by Hurricane Matthew. The offices of U.S. Representative Ron DeSantis (FL-06) and St. Augustine Mayor Nancy Shaver are also helping coordinate the event. The organizations, companies, and federal, state and local agencies that will be on site to help residents is listed below.

“Northeast Florida was hit hard by Hurricane Matthew, and many homes are severely damaged, flooded, or just completely gone,” **said Rubio**. “I saw this devastation firsthand last week, and spoke to residents about what they need to recover from this storm. This comprehensive recovery assistance center will serve as a one-stop shop to help those in need fully start the difficult process of putting their lives back together. I’m grateful to Congressman DeSantis and Mayor Shaver for joining my office in coordinating this event, and to all those in the community who will be present to share resources and provide services to the people of St. Johns County.”

Friday, October 21, 2016

U.S. Senator Marco Rubio’s staff hosts comprehensive #ReviveStAugustine recovery assistance center

10:00 a.m. – 4:00 p.m. EDT

The Galimore Center

399 Riberia St

St. Augustine, FL 32804

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Confirmed participating organizations, companies, and federal, state and local agencies:

American Red Cross
United Way
Catholic Charities
Florida SBDC Network
U.S. Small Business Administration (SBA)
Federal Emergency Management Agency (FEMA)
Florida Department of Children and Families (DCF)
Florida Department of Elder Affairs
Florida Department of Economic Opportunity (DEO)
Florida Department of Financial Services, Division of Consumer Services
St. Johns County Animal Control
People's Trust Insurance Company
CareerSource North Florida
The Salvation Army
Securities First Insurance Company
Homeowners Choice Property & Casualty Insurance Company, Inc.
Universal Property & Casualty Insurance Company
American Integrity Insurance Company of Florida
Citizens Property Insurance Corporation
Compassion Alliance

**This list will be updated as more entities confirm their participation.*

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#ReviveStAugustine Recovery Assistance Center



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PHOTOS: RUBIO HURRICANE RECOVERY CENTER IN ST. AUGUSTINE HELPS 257 FLORIDIANS TODAY

St. Augustine, FL – The office of U.S. Senator Marco Rubio (R-FL) hosted a comprehensive recovery assistance center in St. Augustine today for residents affected by Hurricane Matthew. Due to high demand, the event remained open overtime, and by last count at least 257 Floridians had been assisted, including 201 requiring specific assistance from the Federal Emergency Management Agency.

A local seafood establishment was forced to lay off its employees due to the storm's impact on the business, and about half of them sought temporary unemployment assistance.

“I want to thank all the agencies and local officials who came out today to assist the people impacted by Hurricane Matthew, and especially the agencies and case workers that stayed well past the scheduled closing time to make sure everyone who came was served,” **said Rubio**. “When a natural disaster like this strikes, it’s the role of government at all levels to provide a safety net to help our people get back on their feet and coordinate a response that ensures they are able to do just that. As our state continues recovering from Hurricane Matthew, my office stands ready to assist with any needs that may arise or any problems people encounter with getting stuff done.”

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[Photos](#) below courtesy of the office of Senator Marco Rubio.

Rubio thanks the following organizations, companies, and federal, state and local agencies who participated today:

- American Red Cross
- United Way
- Catholic Charities
- Florida SBDC Network
- U.S. Small Business Administration (SBA)
- Federal Emergency Management Agency (FEMA)
- Florida Department of Children and Families (DCF)
- Florida Department of Elder Affairs
- Florida Department of Economic Opportunity (DEO)
- Florida Department of Financial Services, Division of Consumer Services
- St. Johns County Animal Control
- People's Trust Insurance Company
- CareerSource North Florida
- The Salvation Army
- Securities First Insurance Company
- Homeowners Choice Property & Casualty Insurance Company, Inc.
- Universal Property & Casualty Insurance Company
- American Integrity Insurance Company of Florida
- Citizens Property Insurance Corporation
- Compassion Alliance

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