

HELPING CITIZENS REBUILD

Standing Strong for Our Customers All Year Long

HURRICANE DEBBY

Landfall near Steinhatchee, located in Florida's Big Bend around 6 a.m., on August 5.



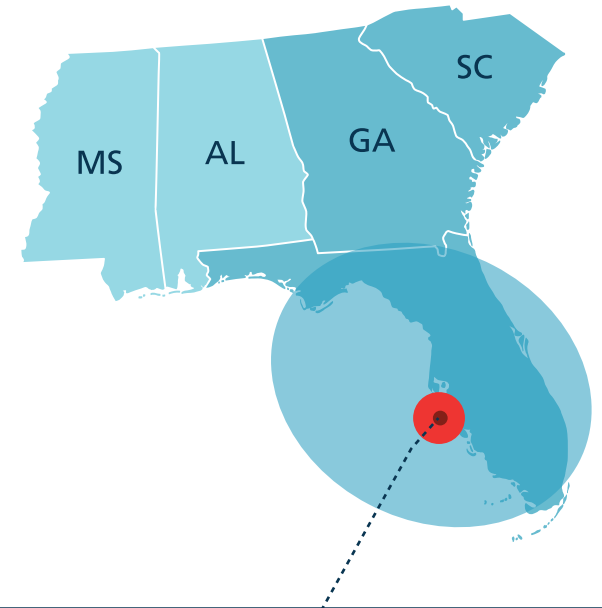
HURRICANE HELENE

Landfall near Perry, located in Florida's Big Bend around 11:25 p.m., on September 26.



HURRICANE MILTON

Landfall near Siesta Key, located on Florida's Gulf Coast around 8:30 p.m., on October 9.



CATEGORY 1
80 mph

A slow-moving rainmaker, storm surge and heavy rainfall ensured Debby drenched everything in its path.

CATEGORY 4
140 mph

Measuring about 400 miles across at its largest, Helene's storm surge caused damage along hundreds of miles of Florida's coast.

CATEGORY 3
120 mph

Milton was a more compact storm, spawning 46 tornadoes in Florida. Tropical storm-force winds extended 175 miles from the center of the storm.

CUSTOMER SUPPORT

*As of 08.10.24



25

Customers assisted at 4 Catastrophe Response Centers*



272

myPolicy reported claims



5,175

Phone calls received*

CUSTOMER SUPPORT

*As of 10.05.24



769

Customers assisted at 6 Catastrophe Response Centers*



2,471

myPolicy reported claims



18,402

Phone calls received*

CUSTOMER SUPPORT

*As of 10.20.24



2,747

Customers assisted at 6 Catastrophe Response Centers*



8,817

myPolicy reported claims



59,532

Phone calls received*