



Edison Insurance Company December Assumption Webinar

November 1, 2023

Some of your Citizens customers are part of a Depopulation Program assumption involving Edison Insurance Company, which will take place on Tuesday, December 19, 2023.

To ensure you are knowledgeable about this assumption and the impacts of Senate Bill 2-A on your customers, you are encouraged to attend a free webinar on Monday, November 13, from 2-3 p.m.

The webinar, conducted by representatives from Citizens and Edison Insurance Company, will provide details about the depopulation process and:

- An overview of Edison Insurance Company coverages and policies
- An overview of assumption communications
- How to identify customers with an Edison Insurance Company offer
- How to identify customers who are ineligible to remain with Citizens due to the new 20% rule
- How to register an eligible customer's choice
- Resources and support

Notes about the assumption:

- Risks will no longer be eligible for coverage with Citizens unless the estimated premium for coverage from the authorized insurer is more than 20% greater than Citizens' estimated renewal premium.
- Citizens no longer accepts choices via mail, fax or email.
- Eligible policyholders can submit their choice via the Citizens website or by contacting their agent.
- Agents can register eligible customers' choices in PolicyCenter®.
- If no choice is submitted by Monday, December 4, the policy will be eligible to be assumed by Edison Insurance Company.

Webinar: Edison Insurance Company – Citizens Depopulation

Register for the webinar via the link and follow the instructions below.

Date and Time	Registration Link
Monday, November 13 2-3 p.m. ET	Register Here

Registration Process for Webinars

- If you haven't already logged in, enter your Citizens Authentication Gateway (CAG) credentials (the username and password used to log in to PolicyCenter). The *Session Details* screen will display.
- Select **Request**. You will receive a confirmation email from LMS@citizensfla.com.

Note: Do not forward the confirmation email because the launch link will break.

- Select **Accept** to add the session to your calendar.

You also can access the registration via Citizens Learning Center (CLC) on the *Agents* site:

- Select **Training > Live Education**. Select the webinar link and follow the above registration steps.
- Choose **Citizens Learning Center** from the *Systems* menu at the top of the webpage. Enter the session name in the search box at the top of the CLC homepage, and press **Enter**. The search results will display all available training related to your search criteria.

Note: The webinar *does not*:

- Provide continuing education credits for maintaining Florida insurance
- Satisfy Citizens' biennial agent certification requirement, nor does it satisfy the training required for an initial appointment for Citizens. For more information about appointments, see [How to Join Citizens](#) in the *About Us* section under *Business to Business > Agencies* on our website.

Additional Resources

Log in to the *Agents* site to access these resources:

- [Depopulation: Eligibility Update](#) Personal Lines Bulletin was posted April 24.
- [Depopulation Program Guide](#): Select **Training > Personal Job Aids > Depopulation > Depopulation Choices Program**.
- If you are unable to attend the webinar, a recording of it will be available soon after the webinar. Select **Training > Webinar Recordings**.
- Select **Programs > Depopulation > [Personal Lines](#)** for additional information and resources.

Appointed agents can submit questions to Citizens by replying to this email or logging in to the *Agents* website and choosing the *Contact Us* link on the top of the page. Citizens will respond within five business days. Agents also can contact the Customer Care Center at 888.685.1555.

This email is not spam. Citizens Property Insurance Corporation communicates by email. You received this email because you are an appointed agent with Citizens or we received a request to add your address to our email distribution list. If you are an appointed agent, removing your name from the distribution list requires termination of your appointment. Your agency principal can request termination of your appointment by logging into [myAgency](#). If you are not an appointed agent or if you received this message in error, you can [unsubscribe](#) via our website.



Citizens Property Insurance Corporation
www.citizensfla.com

