



## Slide Insurance Company December Assumption Webinar

November 1, 2023

Some of your Citizens customers are part of a Depopulation Program assumption involving Slide Insurance Company, which will take place on Tuesday, December 19, 2023.

To ensure you are knowledgeable about this assumption and the impacts of Senate Bill 2-A on your customers, you are encouraged to attend a free webinar on Wednesday, November 8, from 2-3 p.m.

The webinar, conducted by representatives from Citizens and Slide Insurance Company, will provide details about the depopulation process and:

- An overview of Slide Insurance Company coverages and policies
- An overview of assumption communications
- How to identify customers with a Slide Insurance Company offer
- How to identify customers who are ineligible to remain with Citizens due to the new 20% rule
- How to register an eligible customer's choice
- Resources and support

### *Notes about the assumption:*

- Risks will no longer be eligible for coverage with Citizens unless the estimated premium for coverage from the authorized insurer is more than 20% greater than Citizens' estimated renewal premium.
- Citizens no longer accepts choices via mail, fax or email.
- Eligible policyholders can submit their choice via the Citizens website or by contacting their agent.
- Agents can register eligible customers' choices in PolicyCenter®.
- If no choice is submitted by Monday, December 4, the policy will be eligible to be assumed by Slide Insurance Company.

### **Webinar: Slide Insurance Company – Citizens Depopulation**

Register for the webinar via the link and follow the instructions below.

Date and Time	Registration Link
Wednesday, November 8 2-3 p.m. ET	<a href="#">Register Here</a>

## Registration Process for Webinars

- If you haven't already logged in, enter your Citizens Authentication Gateway (CAG) credentials (the username and password used to log in to PolicyCenter). The *Session Details* screen will display.
- Select **Request**. You will receive a confirmation email from [LMS@citizensfla.com](mailto:LMS@citizensfla.com).

*Note:* Do not forward the confirmation email because the launch link will break.

- Select **Accept** to add the session to your calendar.

You also can access the registration via Citizens Learning Center (CLC) on the *Agents* site:

- Select **Training > Live Education**. Select the webinar link and follow the above registration steps.
- Choose **Citizens Learning Center** from the *Systems* menu at the top of the webpage. Enter the session name in the search box at the top of the CLC homepage, and press **Enter**. The search results will display all available training related to your search criteria.

*Note:* The webinar *does not*:

- Provide continuing education credits for maintaining Florida insurance
- Satisfy Citizens' biennial agent certification requirement, nor does it satisfy the training required for an initial appointment for Citizens. For more information about appointments, see [How to Join Citizens](#) in the *About Us* section under *Business to Business > Agencies* on our website.

## Additional Resources

Log in to the *Agents* site to access these resources:

- [Depopulation: Eligibility Update](#) Personal Lines Bulletin was posted April 24.
- [Depopulation Program Guide](#): Select **Training > Personal Job Aids > Depopulation > Depopulation Choices Program**.
- If you are unable to attend the webinar, a recording of it will be available soon after the webinar. Select **Training > Webinar Recordings**.
- Select **Programs > Depopulation > [Personal Lines](#)** for additional information and resources.

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Appointed agents can submit questions to Citizens by replying to this email or logging in to the *Agents* website and choosing the *Contact Us* link on the top of the page. Citizens will respond within five business days. Agents also can contact the Customer Care Center at 888.685.1555.

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