

«Agency\_Name»  
«Agency\_Mailing\_Address1»  
«Agency\_Mailing\_City», «Agency\_Mailing\_State» «Agency\_Mailing\_Zip»



Property Address:

<Policyholder Name>  
<Policyholder Mailing Address 1>  
<Policyholder Mailing Address 2>  
<Policyholder Mailing City>, < Policyholder Mailing State>  
<Policyholder Mailing Zip>

<Policyholder Property Address 1>  
<Policyholder Property Address 2>  
<Policyholder Property City>, FL  
<Policyholder Property Zip>

xx/xx/2023

Policy Number: <Riskid>

## Important Notice Regarding Your Policy

Dear Policyholder:

To comply with Florida law, Citizens recently notified you that you are required to have flood insurance to remain eligible to receive an offer to renew your insurance policy with Citizens. However, condominium unit-owner policy types are no longer required to have flood insurance due to a new Florida law recently enacted.

If you received a nonrenewal notice from Citizens solely for flood insurance, the nonrenewal notice will be rescinded, and in a separate mailing, you will receive an offer to renew your policy. We apologize for any inconvenience this may have caused you.

If you have received, or subsequently receive, another nonrenewal notice from Citizens, you must resolve each reason for nonrenewal stated on the notice and submit documentation acceptable to Citizens for the nonrenewal to be rescinded and to be eligible for a renewal offer for your policy.

If you have already purchased flood insurance from the National Flood Insurance Program, you may cancel the policy up until the effective date of the flood coverage, but you will not receive a refund for the flood premium once the policy takes effect. Visit <https://www.fema.gov>, for more details.

Your agent can assist you and answer any questions you may have. Contact them via phone: <agent phone number> or email: <Agent email>.

Citizens Property Insurance Corporation