

Citizens Property Insurance Board of Governors Meeting Agenda
Wednesday, December 6, 2023 • 8:30 a.m. – 12:00 p.m. (Eastern Standard Time)
New College of Florida | College Hall, 351 College Drive, Sarasota FL 34243

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. Chairman’s Report

Chairman Beruff

- ▲ December Chairman’s Report
- ▲ Previous Board of Governors Meeting Minutes
 - Board Minutes, September 27, 2023 [AI Index A]

2. President’s Report

Tim Cerio

- ▲ December President’s Report
- ▲ 2024 Operating Budget
 - 2024 Operating Budget Overview
 - 2024 Operating Budget [AI Index B]

3. Chief Financial Officer Report

Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
 - 2023 & 2024 Layer Charts
 - Redemption of the 2022 Everglades Re II CAT Bonds [AI Index C]
- ▲ 3Q2023 Results of Operations and Financial Position (unaudited)
- ▲ 3Q2023 Results of Operations and Financial Position – Commentary

4. Chief Operating Officer Report

Kelly Booten

- ▲ Exposure Reduction Committee Report, Carlos Beruff, Chair
 - Depopulation Plan [AI Index D]
- ▲ Information Systems Advisory Committee Report, Jason Butts, Chair
 - Technology Infrastructure, Software, Professional Services, and Staff Augmentation Services – Part II [AI Index E]
- ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair

5. Chief Claims Officer Report

Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair

6. Chief Communications, Legislative & External Affairs Report

Christine Ashburn

- ▲ Legislative Update

7. Chief of Internal Audit Report

Joe Martins

- ▲ Audit Committee Report, Jamie Shelton, Chair
- ▲ Executive Summary and OIA Dashboard
- ▲ 2024 OIA Strategy & Plan

8. General Counsel & Chief Legal Officer

Ken Tinkham
(Acting General Counsel)

- ▲ Commercial Business Insurance [AI Index F]

9. Chief Human Resources Officer

Violet Bloom

- ▲ Stop Loss Coverage for Medical & Prescription Drug Coverage [AI Index G]
- ▲ Multi-function Copiers [AI Index H]
- ▲ Emergency Security Officer Services [AI Index I]

New Business / Adjourn

Action Index: Items **requiring** detailed explanation to the Board of Governors

- A. Board Meeting Minutes: September, 27, 2023
- B. 2024 Operating Budget
- C. Redemption of the 2022 Everglades Re II CAT Bonds
- D. Depopulation Plan
- E. Technology Infrastructure, Software, Professional Services, and Staff Augmentation Services – Part II
- F. Commercial Business Insurance
- G. Stop Loss Coverage for Medical & Prescription Drug Coverage
- H. Multi-function Copiers
- I. Emergency Security Officer Services

Consent Index: Items **not requiring** detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

- Remittance Processing System
- Claims Legal Services
- Independent Adjusting Services
- Division of Administrative Hearings (DOAH)
- Approval of Increases Required by 627.351 Fla Statute
- Mortgagee Self-Service Portal

2024 Board of Governors Meetings

April 9-10, 2024

July 9-10, 2024

September 24-25, 2024

December 3-4, 2023