Market Update

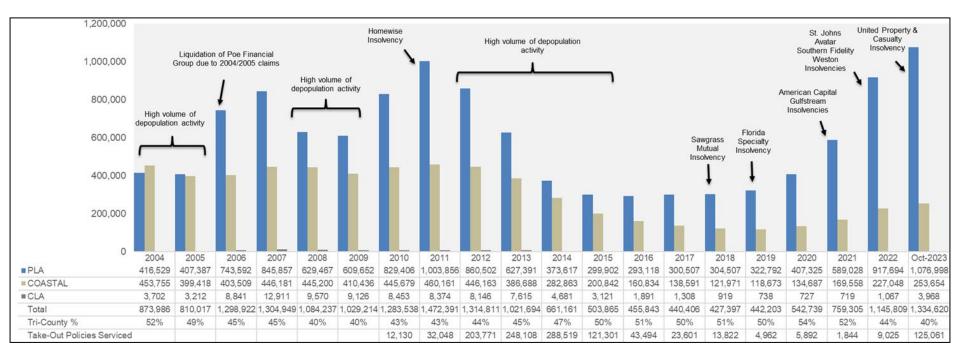
Kelly Booten, Chief Operating Officer





Citizens Policy Count

Policies in Force by Year and Account



[➤] Historical data for Take-Out Policies Serviced prior to 2010 are not available.



Combined Policy Data

Monthly Policy Data - Personal & Commercial Policy Types Combined



Note: Market share based TIV; only includes policies with wind coverage; CNR and surplus lines not included; based on QUASR reports from 3/31/22, 9/30/22, 12/31/22, 03/31/23, 06/30/23 - other values estimated

Personal Lines





Personal Lines Policy Data

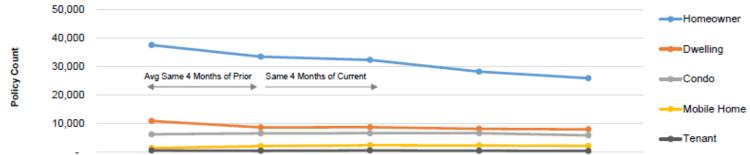
Monthly Policy Data - Residential Policy Types





Personal Residential Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)

New Business Policy Count by Policy Type



Delieu Tune	Avg Same	07-31-23	08-31-23	09-30-23	10-31-23	% Change 4 Mo Avg Prior
Policy Type	Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	to 4 Mo Avg Current
Homeowner	37,504	33,404	32,259	28,172	25,882	-20%
Dwelling	10,918	8,653	8,710	8,147	7,989	-23%
Condo	6,232	6,547	6,619	6,611	5,879	3%
Mobile Home	1,406	2,096	2,403	2,337	2,175	60%
Tenant	600	469	569	476	390	-21%
Total	56,660	51,169	50,560	45,743	42,315	-16%

New Business Policy Count by Geographic Region

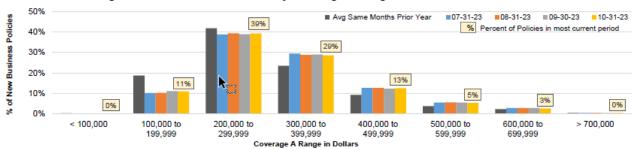
County/Regions	Avg Same Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	Current Four Month Trend
Southeast Coast	18,497	16,833	16,262	15,482	14,063	
Tampa Bay Area	10,043	8,349	8,223	6,983	6,145	
North/Central East Coast	9,233	7,907	7,905	7,091	6,761	
Southwest Coast	5,931	5,321	5,486	5,065	4,660	
SOLO	5,403	6,167	5,973	5,277	5,299	
All Other	7,553	6,592	6,711	5,845	5,387	
Total	56,660	51,169	50,560	45,743	42,315	

(red dot indicates the peak in the trend line)

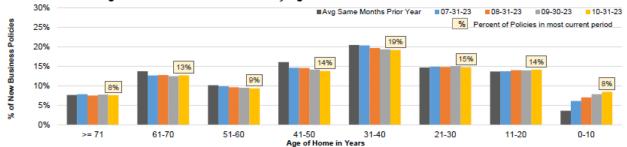


Personal Residential Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)

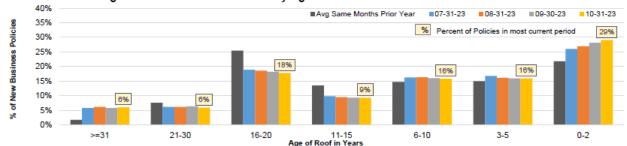
Homeowner/Dwelling New Business % of Policies by Coverage A Range



Homeowner/Dwelling New Business % of Policies by Age of Home

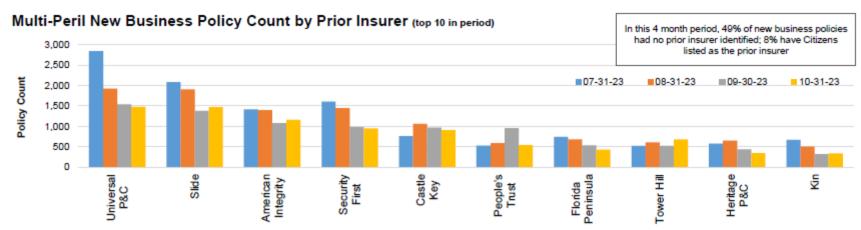


Homeowner/Dwelling New Business % of Policies by Age of Roof





Personal Residential Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)



Notes:

- New Business Written is the count of new bound submissions at the month end snapshot
- Policy types are defined as follows:

Homeowner - HO-3, HO-8, HW-2

Dwelling - DP-1 D, DP-3 D, DW-2

Condo - HO-6, HW-6, DP-1 C, DP-3 C

Mobile Home - MHO-3, MDP-1, MW-2, MD-1

Tenant - HO-4, HW-4, MHO-4, DP-1 T, DP-3 T

Regions are defined by county boundary as follows:

Southeast Coast - Broward, Miami-Dade, Palm Beach, Monroe

Tampa Bay Area - Hernando, Hillsborough, Pasco, Pinellas

North/Central East Coast - Nassau, Duval, Saint Johns, Flagler, Volusia

Brevard, Indian River, Saint Lucie, Martin

Southwest Coast - Charlotte, Collier, Lee, Manatee, Sarasota

SOLO - Lake, Orange, Osceola, Seminole

All Other Counties - Remaining 41 Florida counties not otherwise grouped above

- 4. Age of Roof is based on "Roof Update Year" where available. When it is not, "Dwelling Year Built" is used as a proxy for the age.
- 5. Prior Insurer list includes the top 10 by policy count with a multi-peril policy in the current four month period; Citizens, "No Carrier Found"/"null" values and wind only policies are excluded from the graph. Wind only policies are excluded due to prior insurer information, specific to the current ex-wind policy or previous multi peril policy, which can create misleading results.

Prepared by Corporate Analytics

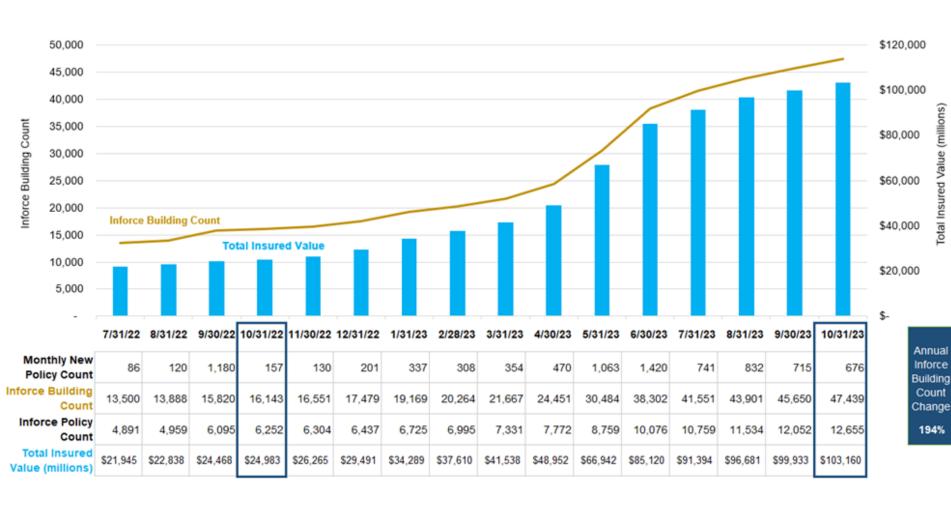
Commercial Lines





Commercial Lines Policy Data

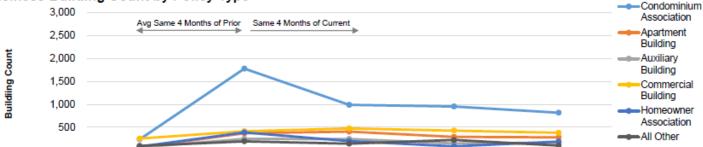
Monthly Policy Data - Commercial Policy Types





Commercial Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)

New Business Building Count by Policy Type



Policy Type	Avg Same Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	4 Mo Avg Current minus 4 Mo Avg Prior
Condominium Association	234	1,777	986	951	815	899
Apartment Building	58	367	403	286	277	276
Auxiliary Building	59	244	241	143	163	139
Commercial Building	250	409	471	424	377	170
Homeowner Association	74	385	195	80	184	137
All Other	90	191	139	219	97	71
Total	764	3,373	2,435	2,103	1,913	1,692

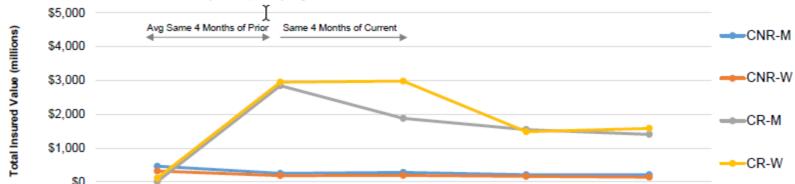
New Business Building Count by Geographic Region

County/Regions	Avg Same Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	Current Four Month Trend
Southeast Coast	477	2,127	1,133	953	828	
Tampa Bay Area	64	255	362	265	339	
North/Central East Coast	70	280	211	284	190	
Southwest Coast	110	296	397	356	243	
SOLO	8	191	112	94	116	
All Other	42	224	220	151	197	
Total	764	3,373	2,435	2,103	1,913	
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Commercial Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)

New Business Total Insured Value (\$000,000) by Product



	Avg Same					4 Mo Avg Current
Product Type	Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	minus 4 Mo Avg Prior
CNR-M	\$463	\$253	\$282	\$213	\$214	(\$222)
CNR-W	\$323	\$187	\$191	\$162	\$138	(\$154)
CR-M	\$14	\$2,848	\$1,882	\$1,549	\$1,407	\$1,907
CR-W	\$110	\$2,952	\$2,981	\$1,487	\$1,586	\$2,142
Total	\$910	\$6,240	\$5,336	\$3,412	\$3,345	\$3,673



Commercial Policy Types (Jul '23 to Oct '23 Average Prior vs. Current)

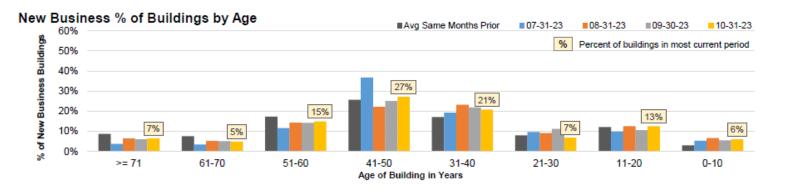
New Business % of Buildings by Coverage Range



Coverage Range in Dollars

New Business A-Rated Building Count

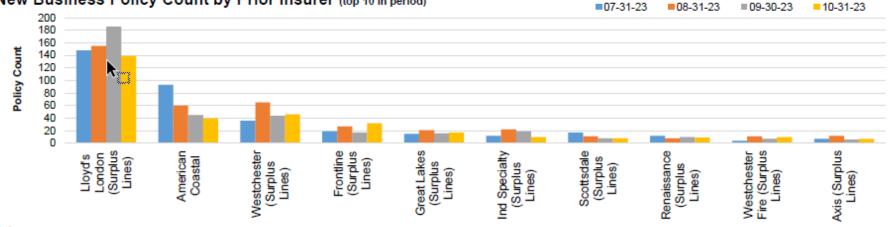
	Avg Same Months Prior Year	07-31-23	08-31-23	09-30-23	10-31-23	4 Mo Avg Current minus 4 Mo Avg Prior
CR-M	3	20	13	21	10	13
CR-W	7	47	44	30	40	34
Total	9	67	57	51	50	47





Commercial Policy Types (Apr '23 to Jul '23 Average Prior vs. Current)





Notes:

- 1. New Business Written is the count of new bound submissions at the month end snapshot
- 2. Building counts do not include special items such as pools, light poles, etc.
- 3. For Policy Type, Auxiliary Buildings includes clubhouses, guard houses, etc. and All Other includes Commercial Condos, Hotel, Nursing Home, etc.
- 4. Regions are defined by county boundary as follows:

Southeast Coast - Broward, Miami-Dade, Palm Beach, Monroe

Tampa Bay Area - Hernando, Hillsborough, Pasco, Pinellas

North/Central East Coast - Nassau, Duval, Saint Johns, Flagler, Volusia

Brevard, Indian River, Saint Lucie, Martin

Southwest Coast - Charlotte, Collier, Lee, Manatee, Sarasota

SOLO - Lake, Orange, Osceola, Seminole

All Other Counties - Remaining 41 Florida counties not otherwise grouped above

6. Prior Insurer list includes the top 10 by policy count; Citizens and "No Carrier Found"/"null" values are excluded from the graph.

Commercial Product Types:

CR-W = Commercial Residential Wind Only

CR-M = Commercial Residential Multiperil

CNR-M = Commercial Non-Residential Multiperil

CNR-W = Commercial Non-Residential Wind Only

Prepared by Corporate Analytics

2023 PIF and TIV Projections

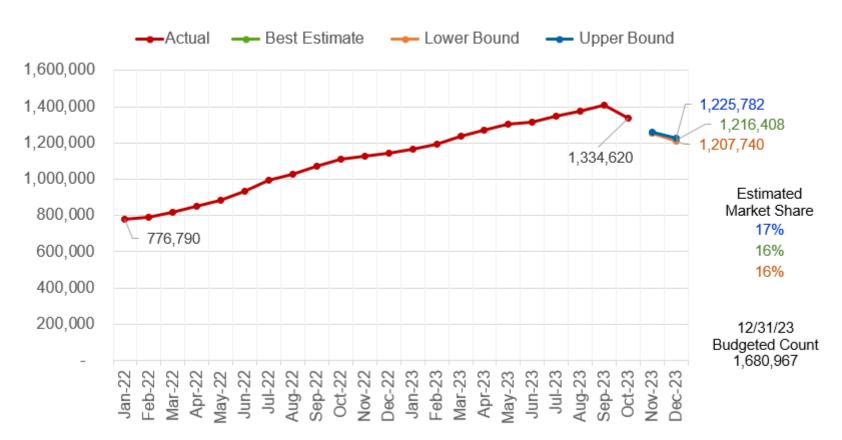




In Force & Projected Policy Counts

Monthly In Force & Projected Policy Count

Data as of 10/31/23



Note: Market share based on policy count using OIR data (not including CNR or surplus lines) as of 06/30/23



Policies and Exposure

Estimated 225K policies and \$100M TIV in depopulation factored into 2023 projection

