

## Claims Committee Meeting

Thursday, November 16, 2023 • 1:00 p.m. Eastern (12:00 p.m. Central)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

<b>1. Approval of Prior Claims Committee Meeting Minutes</b>	Chairman Thomas
▲ September 12, 2023 Claims Committee Minutes [Action Item]	
<b>2. Chief Claims Officer Report</b>	Jay Adams
▲ Strategic Update: DOAH	
<b>3. Non-Litigated Claims Vice President Report</b>	Craig Sakraida
▲ Non-Litigated Claims Update	
<b>4. Claims Litigation Vice President Report</b>	Elaina Paskalakis
▲ Litigated Claims Update	
<b>5. Special Investigations Unit Senior Director Report</b>	Joseph Theobald
▲ Special Investigation Unit Update	
<b>6. Vendor Update</b>	Greg Rowe
▲ Claims Legal Services [Consent Item]	
▲ Independent Adjusting Services [Consent Item]	
▲ Division of Administrative Hearings [Consent item]	
<b>7. Addendums</b>	For Information
▲ Recovery Cases of Interest	
▲ Special Investigations Unit	
<b>New Business</b>	Chairman Thomas
<b>Adjourn</b>	