

Claims Committee Meeting

Tuesday, September 12, 2023 • 1:00 p.m. Eastern (12:00 p.m. Central)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

1. Approval of Prior Claims Committee Meeting Minutes	Chairman Thomas
^ June 8, 2023 Claims Committee Minutes [Action Item]	
2. Approval of Claims Committee Charter	Chairman Thomas
^ Claims Committee Charter Review [Action Item]	
3. Chief Claims Officer Report	Jay Adams
^ Strategic Update: SB 76 Notice of Intent Update	
4. Non-Litigated Claims Vice President Report	Craig Sakraida
^ Non-Litigated Claims Update	
5. Claims Litigation Vice President Report	Elaina Paskalakis
^ Litigated Claims Update	Jay Adams
6. Special Investigations Unit Senior Director Report	Joseph Theobald
^ Special Investigation Unit	
7. Vendor Update	Greg Rowe
^ Claims Legal Services [Consent]	
^ Claims Print Management Hardware & Software [Consent]	
^ Claims Quality Assurance Software [Consent]	
8. Addendums	For Information
^ Recovery Cases of Interest	
^ Special Investigations Unit	
New Business	Chairman Thomas
Adjourn	