

Claims Committee Meeting

Thursday, August 31, 2023 • 1:00 p.m. Eastern (12:00 p.m. Central)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

1. Approval of Prior Claims Committee Meeting Minutes ▲ June 8, 2023 Claims Committee Minutes [Action Item]	Chairman Thomas
2. Approval of Claims Committee Charter ▲ Claims Committee Charter Review [Action Item]	Chairman Thomas
3. Chief Claims Officer Report ▲ Strategic Update: SB 76 Notice of Intent Update	Jay Adams
4. Non-Litigated Claims Vice President Report ▲ Non-Litigated Claims Update	Craig Sakraida
5. Claims Litigation Vice President Report ▲ Litigated Claims Update	Elaina Paskalakis Jay Adams
6. Special Investigations Unit Senior Director Report ▲ Special Investigation Unit	Joseph Theobald
7. Vendor Update ▲ Claims Legal Services [Consent] ▲ Claims Print Management Hardware & Software [Consent] ▲ Claims Quality Assurance Software [Consent]	Greg Rowe
8. Addendums ▲ Recovery Cases of Interest ▲ Special Investigations Unit	For Information
New Business	Chairman Thomas
Adjourn	