



Florida Insurance Requirements Changes

April xx, 2024

Dear Policyholder:

To comply with a new Florida law, Citizens is notifying you that you are no longer required to have and maintain flood coverage for contents, also known as Coverage C. We have amended our records and you are not required to provide proof of flood insurance for contents coverage.

If you received a nonrenewal notice from Citizens solely because you did not have flood insurance for contents, the nonrenewal notice will be rescinded and, in a separate mailing, you will receive an offer to renew your policy. We apologize for any inconvenience this may have caused you.

If you have received or subsequently receive another nonrenewal notice from Citizens, you must resolve each reason for nonrenewal stated on the notice and submit documentation acceptable to Citizens for the nonrenewal to be rescinded and to be eligible for a renewal offer for your policy.

Your agent can assist you and answer any questions you may have.

Citizens Property Insurance Corporation

Do not reply to this email. If you have a question about this email or your policy, contact your agent or the Customer Care Center at 866.411.2742 or use our [Contact Us](#) form.

This email is not spam. You received this email because you are a Citizens policyholder, and we want to convey important information about your policy. Citizens uses your personal information only as authorized or required by law and as necessary to provide our products and services to you. Citizens does not use or share your personal information for marketing purposes. For more details, please see the [Privacy Policy](#) on the Citizens website.



Citizens Property Insurance Corporation
www.citizensfla.com

[myPolicy](#)

Report and view claims. Enroll in paperless delivery. Make payments. Access policy documents.

866.411.2742

Report a claim 24/7/365 or

Get specific policy information weekdays from 8:00 a.m. to 5:30 p.m. ET

