House Banking and Insurance Committee

Tim Cerio – President, CEO & Executive Director

January 25, 2024



U.S. Residual Markets

Fair Access to Insurance Requirements Plan Report

State	Policies in Force	Exposure (\$000)		% of Total Exposure
Florida	1,220,897	\$	422,953,352	51%
California	261,421	\$	209,808,071	25%
Massachusetts	197,177	\$	90,572,584	11%
Louisiana	154,507	\$	40,935,450	5%
North Carolina	218,506	\$	33,404,590	4%
Texas	66,488	\$	11,301,744	1%
New York	23,197	\$	6,892,000	1%

PIPSO Reports. (2023, June). Property Insurance Plans Service Office, Inc.



Early Signs of Property Insurance Market Improvement

- The Office of Insurance Regulation has approved 7 property insurance company actions, including 6 additional insurers.
- Increased depopulation activity.
- Companies are expanding new business in Florida.
- Citizens' new non-catastrophe litigated cases being filed through July 2023 were down 20% compared to 2022.
- Reinsurance availability for the 2023 hurricane season was more favorable than initially anticipated.

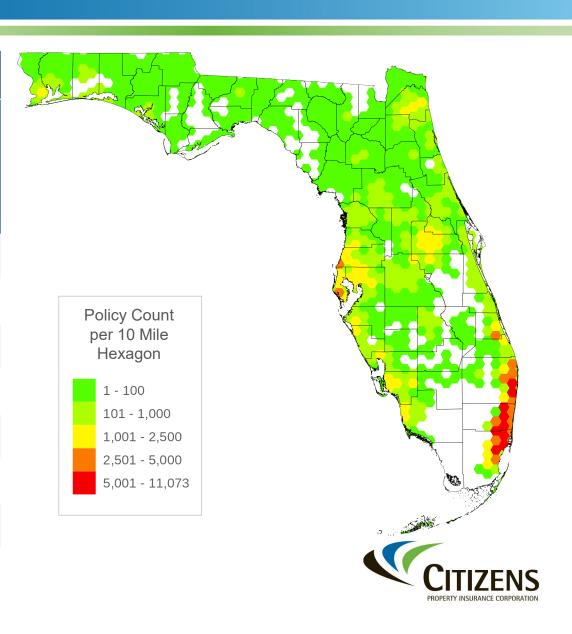
Policy Count and Total Insured Value



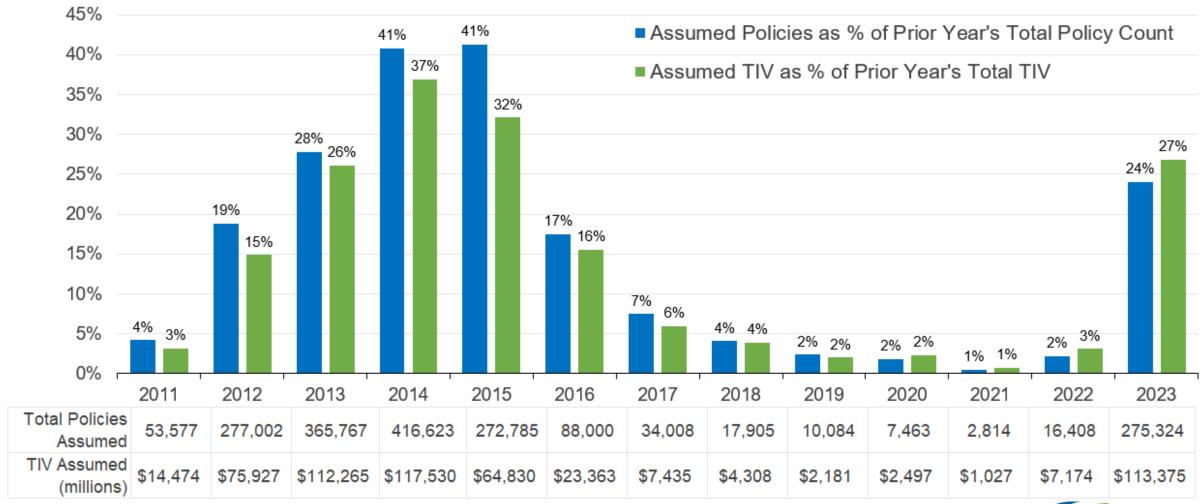
Depopulation Activity

2023 Assumed Policies						
Assumption Date	Number Office of Insurance Regulation Approved	*Policyholder Choice Letters Mailed	Number Assumed on Day of Assumption			
4/18/2023	20,000	26,335	4,573			
6/20/2023	46,218	18,760	17,239			
8/22/2023	26,000	27,689	8,836			
10/17/2023	184,000	311,310	99,773			
11/21/2023	202,399	179,747	92,886			
12/19/2023	168,000	86,620	52,017			
Total	646,617	650,461	275,324			

^{*}Total letters mailed, one per policy. Multiple offers may be contained in a single mailing



Historical Depopulation Activity





Non-Catastrophe Litigation Rates

Personal Lines Non-Catastrophe Litigation Rate as of 6/30/2023

Accident Year	Litigation %		
2017	21%		
2018	19%		
2019	17%		
2020	18%		
2021	17%		
2022	15%		

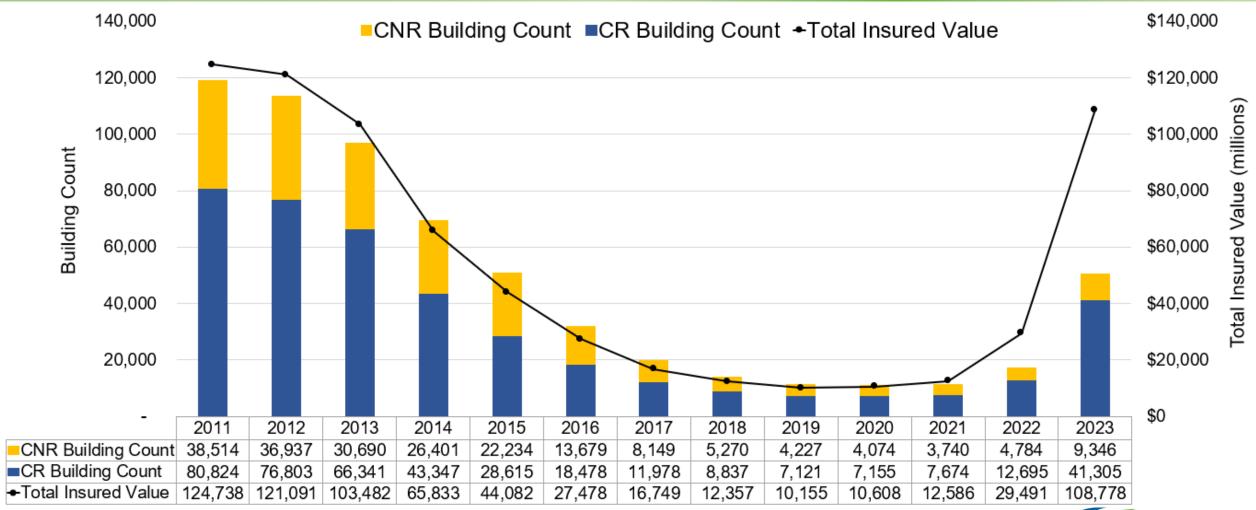
Citizens has been experiencing a decrease in the non-catastrophe litigation rate for several years.

While 2023 is still immature, early signs are pointing to a significant reduction in the ultimate litigation rate for claims with a 2023 accident date.

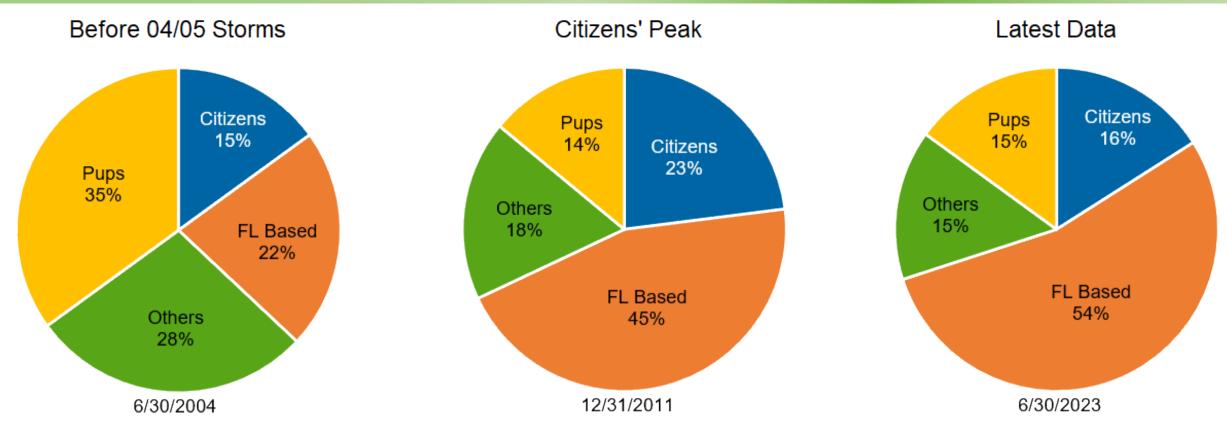
Through June 30, 2023, less than 10% of non-catastrophe personal lines were filed with an Assignment of Benefit (AOB). In prior years, that percentage was in the 20% to 30% range.



Commercial Lines by Residential (CR) and Non-Residential (CNR)



FL's Residential Property Insurance Market



Pups Others FL only subsidiaries of major national writers

FL Based FL domiciled companies where majority only write in state

National writers

Market Financials for Selected Florida Property Insurers

Insolvent Carriers are Included (\$000)

	3Q 2019	3Q 2020	3Q 2021	3Q 2022	3Q 2023
Underwriting Gain / (Loss)	(\$375,273)	(\$1,120,680)	(\$1,205,963)	(\$1,224,936)	(\$545,319)
Net Income	(\$143,243)	(\$633,292)	(\$917,176)	(\$1,046,998)	(\$237,057)
Surplus	\$4,089,404	\$3,723,515	\$3,669,730	\$4,033,117	\$4,197,212
Direct Written Premium	\$9,234,985	\$10,434,942	\$11,495,485	\$12,350,482	\$13,924,935
Contributed Capital	\$125,166	\$200,027	\$649,629	\$1,024,279	\$263,141

