



Hurricane Ian: Insurance Village in Fort Myers

September 21, 2023

Citizens will be part of a Department of Financial Services insurance village in Fort Myers next week to assist Citizens' customers.

Citizens employees will be on-site to answer customers' questions regarding policies and claims, general questions and, if warranted, authorize additional payments or inspections.

Customers should bring the following information: Property address, phone number, claim or policy number, photos and any other relevant documentation.

When: Thursday and Friday, September 28-29. Hours from 9 a.m. to 5 p.m.

Where: Florida Southwestern State College, 8099 College Parkway, AA177, Fort Myers, FL 33919

Do not reply to this email. If you have a question about this email or your policy, contact your agent or the Customer Care Center at 866.411.2742 or use our [Contact Us](#) form.

This email is not spam. You received this email because you are a Citizens policyholder, and we want to convey important information about your policy. Citizens uses your personal information only as authorized or required by law and as necessary to provide our products and services to you. Citizens does not use or share your personal information for marketing purposes. For more details, please see the [Privacy Policy](#) section on the Citizens website.



Citizens Property Insurance Corporation

www.citizensfla.com

[myPolicy](#)

Report and view claims. Enroll in paperless delivery. Make payments. Access policy documents.

866.411.2742

Report a claim 24/7/365 or

Get specific policy information weekdays from 8:00 a.m. to 5:30 p.m. ET