## Senate Banking and Insurance Committee

Tim Cerio - President, CEO and Executive Director

October 10 ${ }^{\text {th }}, 2023$

Citizens

Fair Access to Insurance Requirements Plan Report

| State | Policies in <br> Force | Exposure <br> (\$000) | \% of Total <br> Exposure |  |
| :--- | ---: | ---: | ---: | :---: |
| Florida | $1,220,897$ | $\$$ | $422,953,352$ | $51 \%$ |
| California | 261,421 | $\$$ | $209,808,071$ | $25 \%$ |
| Massachusetts | 197,177 | $\$$ | $90,572,584$ | $11 \%$ |
| Louisiana | 154,507 | $\$$ | $40,935,450$ | $5 \%$ |
| North Carolina | 218,506 | $\$$ | $33,404,590$ | $4 \%$ |
| Texas | 66,488 | $\$$ | $11,301,744$ | $1 \%$ |
| New York | 23,197 | $\$$ | $6,892,000$ | $1 \%$ |

PIPSO Reports. (2023, June). Property Insurance Plans Service Office, Inc.

## Policies and Exposure

Estimated 225 K policies and $\$ 100 \mathrm{M}$ TIV in depopulation factored into 2023 projection


## FL's Residential Market Share

Before 04/05 Storms


Citizens' Peak


Latest Data


Pups FL only subsidiaries of major national writers
FL Based
Others
FL domiciled companies where majority only write in state National writers

Commercial Lines by Residential and Non-Residential (Data as of June 30, 2023)

Commercial Lines by Residential and Non-Residential (Data as of June 30, 2023)


|  | Commercial Residential |  |  |  | rcial Non-Residential |  |  |  | Total |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Policy Count | Building | Premium (millions) | $\begin{gathered} \text { (millions) } \end{gathered}$ | Policy Count | Building | Premium (millions) | $\begin{gathered} \text { Tmilions) } \\ \text { (millens } \end{gathered}$ | Policy Count | Building Count | Premium (millions) | $\begin{gathered} \text { Till } \\ \text { (milions) } \end{gathered}$ |
| 2007 | 28,504 | 134,260 | \$889 | \$159,885 | 37,147 | 47,669 | \$104 | \$20.683 | ${ }^{65,651}$ | 181,929 | S974 | \$180.569 |
| 2008 | 24,697 | 106,620 | 5684 | \$134,130 | 32,926 | 42,988 | S87 | \$17,988 | 57,623 | 149,608 | \$771 | \$152.129 |
| 2009 | 23,404 | 93,534 | \$561 | \$132,325 | 30,310 | 40.343 | S82 | \$17,473 | 53,714 | 133,877 | \$643 | \$140,797 |
| 2010 | 21,783 | 86,301 | \$542 | \$116,885 | 29,378 | 30,244 | 589 | \$17,105 | 51,141 | 125,545 | S631 | \$133,880 |
| 2011 | 20,776 | 80,824 | 5508 | \$107,853 | 28.455 | 38,514 | S04 | \$16,885 | 40,231 | 119,338 | 5603 | \$124,738 |
| 2012 | 19.741 | 76,803 | \$517 | \$104,764 | 26,999 | 38,837 | S07 | \$16.327 | 48.740 | 113.740 | \$815 | \$121,001 |
| 2013 | 16,620 | 66,341 | \$484 | \$89,346 | 21,445 | 30,600 | se3 | \$14.135 | 38,005 | 97,031 | \$557 | \$103,482 |
| 2014 | ${ }^{11,626}$ | 43,347 | 5262 | \$53,508 | 18,157 | 26,401 | 588 | \$12.325 | 29,783 | 69.748 | \$350 | \$85,833 |
| 2015 | 8.315 | 28,615 | \$153 | \$33,723 | 15,389 | 22,234 | S79 | \$10,359 | 23,704 | 50,849 | \$231 | \$44,082 |
| 2016 | 5,829 | 18,478 | \$05 | \$20,248 | 9,337 | 13.879 | S56 | s6,532 | 15,286 | 32,157 | \$150 | \$27,478 |
| 2017 | 4,266 | 11.978 | \$58 | \$12,700 | 5.487 | 8.148 | 538 | 54,049 | 9,753 | 20.127 | 506 | \$16,748 |
| 2018 | 3,221 | 8.837 | \$45 | s0,627 | 3,564 | 5.270 | \$28 | \$2,730 | 6,785 | 14,107 | 572 | \$12,357 |
| 2019 | 2,841 | 7.121 | \$37 | \$7,.227 | 2,847 | 4.227 | \$24 | \$2,228 | 5.488 | 11,348 | 581 | \$10,155 |
| 2020 | 2.566 | 7.155 | 541 | \$8,457 | 2,686 | 4.074 | \$25 | \$2,151 | 5.252 | 11.229 | 586 | \$10,608 |
| 2021 | 2.440 | 7.674 | 853 | \$10.504 | 2,380 | 3.740 | \$25 | \$2,021 | 4,830 | 11.414 | 578 | \$12,586 |
| 2022 | 3,252 | 12,805 | \$183 | \$26,949 | 3,185 | 4.784 | \$35 | \$2,542 | 6.437 | 17.479 | \$218 | \$29,491 |
| Q22023 | 5.786 | 31,480 | \$662 | \$80,804 | 4,280 | 6.822 | 561 | S4,257 | 10,076 | 38.302 | \$723 | \$85,120 |
| Cumotimin | 77.9\% | 148.0\% | 262.4\% | 200.1\% | 34.7\% | 42.6 | 71.6\% | 67.5\% | 56.5\% | 119.1\% | 231.48 | 188.6 |

Notes: Commercial poicy forms include building coverage, other structure coverage, and business personal property. Commercial non-residential mult-peril policies no longer include business income/extra expense
1)
beginning with $\operatorname{lune} 2012$ renewals and May 2012 new business.
Excludes takeout policies
Within the commercial data, commercial non-residential wind-only (CIW) counts are policy counts; build
as of $12 / 31 / 0$. The commercial non-residental multi-peri program was introduced in November 2008 .

## Monthly Policy Data

## Monthly Policy Data

## Commercial Policy Types



## State of the Market

These financial results are from a subset of companies that make up over half of the residential property market. The majority are FL based companies.

Financial for Selected FL Insurers


Data excludes Citizens, national carriers and Pups.

## Depopulation

| 2023 Personal Lines Depopulation Results |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Month | Number of <br> Carriers | OIR Approved ${ }^{1}$ | Requested by Carriers ${ }^{2}$ | Policyholder Choice Letters Mailed ${ }^{3}$ | Assumed ${ }^{4}$ | $\begin{gathered} \text { Assumption } \\ \text { Rate }^{5} \end{gathered}$ | Exposure Removed ${ }^{6}$ |
| February | 0 | 0 | 0 | 0 | 0 | 0\% | \$0 |
| April | 2 | 20,000 | 26,335 | 26,335 | 4,573 | 17\% | \$2,189,517,038 |
| May | 0 | 0 | 0 | 0 | 0 | 0\% | \$0 |
| June | 1 | 46,218 | 18,760 | 18,760 | 17,239 | 92\% | \$7,399,907,777 |
| August | 2 | 26,000 | 28,826 | 27,689 | 8,836 | 32\% | \$4,265,547,864 |
| October | 5 | 184,000 | 363,118 | 311,310 |  |  |  |
| November | 7 | 202,399 | 210,001 | 179,747 |  |  |  |
| December | 7 | 168,000 |  |  |  |  |  |
| YTD Totals |  | 646,617 | 647,040 | 563,841 | 30,648 | 42\% | \$13,854,972,679 |

${ }^{1}$ OIR approval is maximum number of policies permitted to be assumed by carriers.
${ }^{2}$ Sum of all policies requested by carriers, including duplicate offers from multiple carriers.
${ }^{3}$ Total letters mailed, one (1) per policy. Multiple offers may be contained in a single mailing.
${ }^{4}$ Policies assumed by carriers on Assumption Date
${ }^{5}$ Quotient of 'Assumed' divided by 'Policyholder Choice Letters Mailed'.
${ }^{6}$ Exposure Removed as of Assumption Date.
2023 Commercial Lines Depopulation Results
There are no OIR approvals for participation in 2023 Commercial Lines assumptions.

## Non-Catastrophe Litigation Rates

For ratemaking and reserving purposes, we measure the amount of litigation with a "litigation rate" by accident year. This rate is the projected ultimate number of claims litigated divided by the total number of claims that occurred for that period. Without a doubt, that rate has been decreasing recently. Directly below are the non-cat results for all personal lines:

| Personal Lines (as of 6-30-2023) |  |
| :---: | :---: |
| Non-Catastrophe Litigation Rate |  |
| $\frac{\text { Accident Year }}{2017}$ | $\frac{\text { Litigation \% }}{21.3 \%}$ |
| 2018 | $18.5 \%$ |
| 2019 | $17.1 \%$ |
| 2020 | $18.0 \%$ |
| 2021 | $17.4 \%$ |
| $\underline{2022}$ | $\underline{15.2 \%}$ |

- Citizens has been experiencing a decrease in the non-cat litigation rate for several years.
- While 2023 is still immature, early signs are pointing to a significant reduction in the ultimate litigation rate for claims with a 2023 accident date.
- Through the first six months of 2023 , less than $10 \%$ of non-cat personal lines were filed with an AOB. In prior years, that percentage was in the $20 \%$ to $30 \%$ range.

