

Claims Committee Meeting

Thursday, June 8, 2023 • 1:00 p.m. Eastern (12:00 p.m. Central)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

1. Approval of Prior Claims Committee Meeting Minutes Chairman Thomas

- ▲ March 9, 2023 Claims Committee Minutes [Action Item]

2. Chief Claims Officer Report Jay Adams

- ▲ Strategic Update

3. Non-Litigated Claims Vice President Report Craig Sakraida

- ▲ Non-Litigated Claims Update

4. Claims Litigation Vice President Report Elaina Paskalakis

- ▲ Litigated Claims Update

5. Special Investigations Unit Senior Director Report Joseph Theobald

- ▲ Special Investigations Unit Update

6. Vendor Update Greg Rowe

- ▲ Enterprise Litigation Management System [Action Item]
- ▲ Geospatial Imagery Data for Catastrophe Operations [Action Item]
- ▲ Special Investigative Services [Action Item]
- ▲ Claims Property Loss Estimating Software [Consent Item]

7. Addendums For Information

- ▲ Recovery Cases of Interest
- ▲ Special Investigations Unit

New Business Chairman Thomas

Adjourn
