

Citizens Property Insurance Board of Governors Meeting Agenda

Wednesday, July 12, 2023 • 8:30 a.m. – 12:00 p.m. (Eastern Daylight Time)

JW Marriott Orlando Bonnet Creek, 14900 Chelonia Parkway, Orlando, FL 32821

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. Chairman's Report

Chairman Beruff

- ▲ July Chairman's Report
 - ▲ Previous Board Meeting Minutes [AI Index A]
 - Board of Governors Meeting Minutes, March 29, 2023
 - Special Board of Governors Meeting Minutes, May 16, 2023
-

2. President's Report

Tim Cerio

- ▲ July President's Report
 - Catastrophe Preparedness
-

3. Chief Financial Officer Report

Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
 - 2023 Risk Transfer Program Update
 - ▲ **Actuarial & Underwriting** Committee Report, Carlos Beruff, Chair
 - 2023 Rate Filing Update, Brian Donovan, Chief Actuary
 - ▲ 1Q2023 Results of Operations and Financial Position (unaudited)
 - ▲ 1Q2023 Results of Operations and Financial Position – Commentary
 - ▲ Audited 2022 Financial Statements – For information only – Not presenting
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4. Chief Operating Officer Report

Kelly Booten

- ▲ **Actuarial & Underwriting** Committee Report, Carlos Beruff, Chair
 - Product Updates – July 2023 [AI Index B]
 - ▲ Exposure Reduction Committee Report, Nelson Telemaco, Chair
 - ▲ Information Systems Advisory Committee Report, Jason Butts, Chair
 - ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
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5. Chief Claims Officer Report

Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair
 - Enterprise Litigation Management Solution [AI Index C]
 - Special Investigative Services [AI Index D]
 - Geospatial Imagery Data for Catastrophe Operations [AI Index E]
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6. Chief Communications, Legislative & External Affairs Report

Christine Ashburn

- ▲ Consumer Services Committee Report, Jillian Hasner, Chair
 - ▲ Legislative Update
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7. Chief of Internal Audit Report

Joe Martins

- ▲ Audit Committee Report, JoAnne Leznoff, Chair
 - ▲ Executive Summary and OIA Dashboard
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8. General Counsel & Chief Legal Officer

Ken Tinkham
(Acting General Counsel)

- ▲ Recommended Order of Administrative Law Judge and Exceptions [AI Index F],
Radey Law Firm
 - Exhibit 1
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9. **Chief Human Resources Officer**

Violet Bloom

- ▲ Reaffirmation of the process for Approval of Increases Required by Section 627.351(6)(ii), FL Statutes [AI Index G]
- ▲ Retirement Plan Amendment [AI Index H]

New Business / Adjourn

Action Index: Items requiring detailed explanation to the Board of Governors

- A. Previous Board Meeting Minutes:
 - March 29, 2023
 - May 16, 2023
- B. Product Updates - July 2023
- C. Enterprise Litigation Management Solution
- D. Special Investigative Services
- E. Geospatial Imagery Data for Catastrophe Operations
- F. Recommended Order of Administrative Law Judge and Exceptions
- G. Reaffirmation of the process for Approval of Increases Required by Section 627.351 (6)(ii)
- H. Retirement Plan Amendment

Consent Index: Items not requiring detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

- Claims Property Loss Estimating Software
- Approval of increases as Required by Section 627.351(6)(jj), FL Statutes
- Primary Residence Validation Data
- Property Characteristics and Data Services
- Audit Committee Charter

FMAP Board of Governors Meeting
To Convene Immediately following the Board Meeting
Teleconference: 786-635-1003; Conference Code: 956 3792 7111
Immediately following the Board of Governors Meeting

2023 Board of Governors Meetings

September 26-27, 2023, Tallahassee
December 5-6, 2023, Sarasota