

Citizens Property Insurance Board of Governors Meeting Agenda
Wednesday, March 29, 2023 • 8:30 a.m. – 12:00 p.m. (Eastern Daylight Time)
Sheraton Orlando North, 600 N Lake Destiny Rd., Maitland, FL 32751

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. Chairman’s Report

Chairman Beruff

- ▲ March Chairman’s Report
 - ▲ The Honorable CFO Jimmy Patronis
- ▲ Previous Board Meeting Minutes [AI Index A]
 - Board of Governors Meeting Minutes, December 7, 2022
 - Special Board of Governors Meeting Minutes, December 22, 2022
 - Special Board of Governors Meeting Minutes, January 31, 2023

2. President’s Report

Tim Cerio

- ▲ March President’s Report

3. Chief Financial Officer Report

Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
 - Risk Transfer Program Update
 - Investments Accounting & Reporting Services [AI Index B]
- ▲ **Actuarial & Underwriting** Committee Report, Carlos Beruff, Chair
 - 2023 Rate Filing [AI Index C]
 - A-Rates [AI Index D]
- ▲ Qualification Documentation for Appointed Actuary – Brian Donovan
- ▲ 4Q2022 Results of Operations and Financial Position (unaudited)
- ▲ 4Q2022 Results of Operations and Financial Position – Commentary

4. Chief Operating Officer Report

Kelly Booten

- ▲ Actuarial & **Underwriting** Committee Report, Carlos Beruff, Chair
 - Product Updates – March 2023 [AI Index E]
 - Aerial Inspection Services [AI Index F]
 - Document Fulfillment Services [AI Index G]
- ▲ Exposure Reduction Committee Report, Nelson Telemaco, Chair
- ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair

5. Chief Claims Officer Report

Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair
 - Claims Supplemental Legal Services [AI Index H]

6. Chief Communications, Legislative & External Affairs Report

Christine Ashburn

- ▲ Consumer Services Committee Report, Jillian Hasner, Chair

7. Chief of Internal Audit Report

Joe Martins

- ▲ Audit Committee Report, JoAnne Leznoff, Chair
- ▲ Executive Summary and OIA Dashboard
- ▲ 2022 OIA Annual Report

New Business / Adjourn

- ▲ Consideration of New General Counsel & Chief Legal Officer

Tim Cerio

Action Index: Items requiring detailed explanation to the Board of Governors

- A. Previous Board Meeting Minutes:
Board of Governors Meeting Minutes, December 7, 2022
Special Board of Governors Meeting Minutes, December 22, 2022
Special Board of Governors Meeting Minutes, January 31, 2023
- B. Investments Accounting & Reporting Services
- C. 2023 Rate Filing
- D. A-Rates
- E. Product Updates – March 2023
- F. Aerial Inspection Services
- G. Document Fulfillment Services
- H. Claims Supplemental Legal Services

Consent Index: Items not requiring detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

- Mobile Home Demolition Services
- Court Reporting Services
- Claims Legal Services
- Approval of Increases Required by 627.351 Fla Statute

FMAP Board of Governors Meeting to convene immediately following the Board of Governors Meeting.

2023 Board of Governors Meetings

May 2, 2023 Special Board of Governors Meeting
July 11-12, 2023, Orlando
September 26-27, 2023
December 5-6, 2023