

Consumer Services Committee (CSC) Meeting Wednesday, March 1, 2023 • 12:30 p.m. – 1:30 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199

1.	Approval of Prior Meeting's Minutes	Chairman Hasner
	November 16, 2022 [Action Item]	
2.	HB 2A Implementation Update	Christine Ashburn
	Flood Coverage Requirement	Kelly Booten
	▲ 20% Rule for Depopulation	Carl Rockman
3.	Consumer & Policy Services Operational Update	Jeremy Pope
	→ 2022 Volumes/Results	
	▲ DFS Insurance Village	
	myPolicy Electronic Policy Document Delivery	
4.	CSC Charter	Christine Ashburn
		Jeremy Pope
	New Business	
	Adjourn	