

CONSENT ITEM

Information Systems Advisory Committee September 13, 2016
Board of Governors Meeting, September 28, 2016

CONTRACT ID:	Telecommunication Network and Services - Extension Citizens Contract Number: 0908003100 Recommended vendor: AT&T
BUDGETED	\$80,000 of the cost of these services were included in the 2016 budget approved by the Board of Governors during the Board meeting held on December 9, 2015. The amount of \$650,000 will be included in the budget request for 2017 at the Board of Governors meeting planned for December 7, 2016.
CONTRACT AMOUNT	Estimated cost for one (1) six-month extension is \$730,000 for the period Dec 10, 2016 through June 10, 2017.
CONTRACT HISTORY	<p>On January 29, 2009, the Citizens' Board of Governors approved consent agenda item 03D entitled Telecommunication Network and Services for a term of seven (7) years with AT&T. The award to AT&T was the result of the issuance of Invitation to Negotiate No. 08-0031.</p> <p>In efforts to replace this contract, Citizens engaged the Department of Management Services, Division of Telecommunication for assistance to identify a State of Florida contract vendor that had the ability to provide the services required to support Citizens and its policy holders. On July 15, 2016, the Division of Telecommunication issued a Request for Pricing to all State of Florida contract vendors. Five (5) contract vendors submitted pricing. Four (4) contract vendors have been invited to present their services to an evaluation team whose members represent experts from Citizens and the Division of Telecommunications.</p> <p>Staff is confident that one of the vendors who responded to the Division of Telecommunication request for pricing will be able to meet Citizens' requirements. However, staff is concerned that the procurement and transition cannot be accomplished timely. Therefore, pursuant to Florida Statute 287.057(12), an extension for a six month period of the current agreement with AT&T (Contract No. 0908003100) is needed to allow for the implementation of the services through the Department of Management Services, Division of Telecommunications. This extension is requested due to events beyond the control of AT&T. An additional extension may be requested at a future board meeting.</p>
CONTRACT TERM(S)	Approval is requested to extend the above referenced contract for six-months.
PURPOSE/SCOPE	<p>This project is for the continuation of services of Citizens expiring telecommunication service contract. The current support contract expires December 10, 2016. This request is to extend the contract for six months to enable the time required to procure and transition the below services:</p> <ul style="list-style-type: none">• Inbound/Outbound Long Distance Service• Call Detail Reporting for Long Distance Services• Virtual Interactive Voice Response System

CONSENT ITEM

Information Systems Advisory Committee September 13, 2016
Board of Governors Meeting, September 28, 2016

	<ul style="list-style-type: none">• Long Distance Circuits <p>These services are critical to Citizens' daily business operations and are utilized by the Customer Care Center; Human Resources; Communications; Citizens' policyholders; and, other 3rd party vendors.</p>
PROCUREMENT METHOD	In accordance with the Citizens' Purchasing Policy, Citizens will utilize the contract procurement methods identified on section 287.057(12).
RECOMMENDATION	<p>The Citizens Information Services Advisory Committee approved and recommends the Citizens Board of Governors:</p> <ul style="list-style-type: none">a) Approve spend authority in the amount of \$730,000 for the Telecommunication Network and Services contract extension, andb) Authorize staff to take any appropriate or necessary action consistent with this Consent Item.
CONTACTS	<p>Robert Sellers, VP IT Infrastructure & Operations Mario Andre, Director IT Infrastructure Bill Stancill, Manager Vendor Management Office</p>