

INFORMATION SYSTEMS ADVISORY COMMITTEE (ISAC) REPORT

ISAC MEETING SEPTEMBER 13, 2016
BOARD OF GOVERNORS MEETING SEPTEMBER 28, 2016

EXECUTIVE SUMMARY

The ISAC met via teleconference on September 13, 2016. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request.)

Disaster Recovery Strategy Update: Robert Sellers, VP Infrastructure & Operations, briefed the committee on the status of the disaster recovery strategy implementation. The main objective of the strategy implementation is to decouple data center operations from office facility operations, per the approved long term Data Center Strategy.

Request for Information (RFI) of current market offerings around colocation data center services and ancillary vendor offerings has concluded. In addition, contract path analysis has completed with a recommendation and Executive Leadership Team approval to proceed with using pre-negotiated sourcing paths such as state term and governmental contracts. Vendor presentations and requirement validation is occurring in September. A Board recommendation is anticipated in first quarter 2017.

Enterprise Resource Planning (ERP) Recommendation: Sarah Harrell, Enterprise Program Director, briefed the committee on the status of the Enterprise Resource Planning (ERP) implementation. The selected implementation partner, AST, began working on-site August 1st. Phase I (Financials, Procurement) discovery, planning, and process modeling continue through September. Other program activities include organizational change management, integration and data conversion requirements validation, IT impact assessment and finalization of the Phase 1 schedule. Phase 1 go-live is targeted for April 2017.

IT Update: Curt Overpeck, Chief Information Officer, briefed the committee on the issuance of a new Corporate IT Security Policy and IT support of Hurricane Hermine.

Consent Items: The following consent item was presented and approved by the Committee to proceed for BOG approval.

A. Telecommunication Network and Services - Extension

Addendum: The following reference information was provided to the committee but is not included in the board documentation:

- Status – IT Open Audit Items

RECOMMENDATIONS

No recommendations.