

As a Citizens policyholder recovering from Hurricane Ian, you may be looking for a contractor to repair covered damage to your property. Because of limited contractor availability that frequently follows a natural disaster, Citizens would like to share information about Contractor Connection. Contractor Connection's network of contractors provide repair work for customers as part of Citizens' Managed Repair Contractor Network Program for non-hurricane water losses.

Contractor Connection provides access to a network of high-quality, vetted contractors, nationally and within Florida. The following are key features advertised by the Contractor Connection network:

- Credentials every contractor in their network, including assuring each has proper licensing and insurance.
- Matches customers with network contractors for their specific repair needs.
- Requires all network contractors to back their work with a five-year workmanship guarantee.
- Monitors projects from start to finish and provides assistance should problems arise.
- Allows you to track your project.

Citizens wishes you the best as you continue to recover from Hurricane Ian.

For the most up-to-date list of recovery resources, visit:
www.citizensfla.com/recovery-resources

Call or email Contractor Connection:
844.665.9348
www.contractorconnection.com/home/consumer/BHEKZ
24 hours a day, seven days a week



We're Here to Help

Contact your agent at the telephone number provided on your *Declarations* page or call Citizens at 866.411.2742 or go online at:
www.citizensfla.com/contactus

This information is provided as a courtesy and does not constitute a limitation on your options to select the contractor of your choice to perform covered repairs nor does it constitute an offer or create any contractual obligation between you and Citizens. Any services you may independently obtain through Contractor Connection are not part of Citizens' Managed Repair Contractor Network Program.