Agenda
Citizens Property Insurance Corporation

Information Systems Advisory Committee (ISAC) Meeting
Tuesday, November 29, 2022 ● 9:00 a.m. (Eastern Time)

Please visit our website to join via [Zoom Webinar](#)
Dial-in: 786-635-1003; Code: 989 9031 8631
Zoom Webinar details are provided directly to Panelists/Speakers

Call Meeting to Order/Roll Call

1.	**Approval of Prior Meeting's Minutes**	Chairman Butts
	⌃ August 30, 2022 [Action Item]	
2.	**Enterprise Operations**	Kelly Booten
	⌃ Chief Operating Officer Update	
3.	**Enterprise Integration Platform as a Service (EIPaaS)**	Aditya Gavvala
	⌃ EIPaaS Strategy Update	
4.	**Action Items**	
	⌃ Unified Communications as a Service and Contact Center as a Service (UCaaS/CCaaS) [Action Item]	Aditya Gavvala & Thomas Dubocq
	⌃ Technology Infrastructure, Software, and Professional and Staff Augmentation Services (Part II) [Action Item]	Kelly Booten
5.	**Consent Items**	
	⌃ SmartComm [Consent Item]	Aditya Gavvala
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