

Claims Committee Meeting

Thursday, November 17, 2022 • 1:00 p.m. EST

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

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| 1. Approval of Prior Claims Committee Meeting Minutes <ul style="list-style-type: none">▲ September 1, 2022 Claims Committee Minutes [Action Item] | Chairman Thomas |
| 2. Chief Claims Officer Report <ul style="list-style-type: none">▲ Strategic Update▲ Hurricane Ian Update | Jay Adams |
| 3. Non-Litigated Claims Vice President Report <ul style="list-style-type: none">▲ Non-Litigated Claims Update | Craig Sakraida |
| 4. Claims Litigation Vice President Report <ul style="list-style-type: none">▲ Litigated Claims Update | Elaina Paskalakis |
| 5. Vendor Update <ul style="list-style-type: none">▲ Claims Print Management Hardware & Software [Action Item]▲ Commercial Adjusting Services [Action Item]▲ Appraisal and ADR Services [Action Item]▲ Claims Legal Services [Consent Item]▲ Additional Contract Spend for Hurricane Ian – Claims [Consent Item] | Greg Rowe |
| 6. Addendums <ul style="list-style-type: none">▲ Recovery Cases of Interest▲ Special Investigations Unit | For Information |
| New Business | Chairman Thomas |
| Adjourn | Chairman Thomas |